

SAP Concur Release Notes Concur Travel Concur Professional/Premium and Concur Standard	
Month	Audience
Release Date: July 16, 2022 Initial post: Friday, July 15	SAP Concur Client FINAL

**** FINAL ****

The enhancements and changes described in this document may or may not be included in this release. SAP Concur reserves the right to postpone implementation of – or completely remove – any enhancement/change mentioned here.

The **DRAFT and FINAL** release notes contain information about Concur Professional/Premium **and** Concur Standard.

Each note contains a table that which indicates if the enhancement/change applies to Professional and/or Standard.

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Release Notes

Administration

Ongoing AWS Migrations - TMC Information

Information First Published	Information Last Modified	Feature Target Release Date
December 2021	--	Q3 2022
Any changes since the previous monthly release are highlighted in yellow in this release note.		
Prof	Stan	← ← Edition
X	X	On: Impacts end users who use this feature/vendor; no configuration/setup by agency/admin; cannot be turned OFF (example: new icons or rate display, new Amtrak feature)
		Available for use: No impact to end users unless/until configuration/setup by agency/admin (described below) (example: new rule, new Travelfusion airline)
		Other: Refer to the release note below
		Does not apply to this edition
Source / Solution Suggestion		
GDS		
Direct Connect		
Solution ID		
Other		
X	EMEA Data Center	Scan impact
X	North America Data Center	UI impact
	China Data Center	File finishing impact
	All data centers	Profile/Profile API/3rd Party XML Sync Impact
Affected Documentation		
TSGs		
Fact Sheets	Client Fact Sheet - TMC AWS Migration	
Admin Guides		
Other	SAP Concur Cloud Platform Strategy	

Overview

SAP Concur is currently migrating TMCs to new Amazon Web Services (AWS) data centers, a process which affects TMC workflows. SAP will first move TMCs to the new data centers, followed over time by their customers. TMCs will therefore experience a period of time where their customer base is split over the current data centers and the new AWS data centers.

USER/CUSTOMER BENEFIT

We are migrating from a private platform, where all equipment is owned by SAP Concur solutions, to a third-party cloud platform. This will provide stronger security, improved performance and stability, and faster innovation for our customers.

End-User Experience

End users should see no difference as the migration is carried out, however, TMCs may be required to modify their customer management processes. TMCs should refer to the [Client Fact Sheet - TMC AWS Migration](#) for up to date details on changes to their workflows.

Configuration for Professional and Standard Travel

This feature is enabled by default. There are no configuration steps.



For more information, refer to the [Client Fact Sheet - TMC AWS Migration](#) and the [SAP Concur Cloud Platform Strategy](#). To locate, refer to *Additional Release Notes and Other Technical Documentation* in these release notes.

Email Notifications

New Email Address For Travel Approvals (AWS Environment)

Overview

The email addresses from which email notifications are sent to Concur Travel approvers has been updated in the AWS environment. Clients who are implemented in or migrated to the AWS environment will receive Concur Travel approval notifications from the following addresses:

US Datacenter:

- TravelWizardApprovalsUS2@concursolutions.com

EU Datacenter:

- TravelWizardApprovalsEU2@concursolutions.com

NOTE: This change does not impact other email notification types, such as "Reminder of upcoming travel" and "Ticketed confirmation". Those notifications will continue to be sent from TravelWizard@concursolutions.com.

In addition, clients who have not been migrated to the AWS environment will continue to receive approval emails from TravelWizard@concursolutions.com.

USER/CUSTOMER BENEFIT

This change makes identifying the source and purpose of the approval email notification easier.

Configuration for Professional and Standard Travel

This change occurred automatically. If your company uses email allow lists to restrict email traffic, this email address might need to be added to your allow list.

NOTE: If your company uses email allow lists, SAP recommends adding *.concurolutions.com to your allow list. Adding *.concurolutions.com ensures that all emails coming from the *.concurolutions.com domain are allowed and prevents the need for updates if an email username changes or when new email addresses from *.concurolutions.com are added.



For more information about the SAP Concur Migration to Cloud Platform in AWS, refer to the [SAP Concur Cloud Platform Strategy FAQ](#).

Flight

Profile Synchronization Update with Sabre Profiles Official Documents

Prof	Stan	← ← Edition	
X	X	On: Impacts end users who use this feature/vendor; no configuration/setup by agency/admin; cannot be turned OFF (example: new icons or rate display, new Amtrak feature)	
		Available for use: No impact to end users unless/until configuration/setup by agency/admin (described below) (example: new rule, new Travelfusion airline)	
		Other: Refer to the release note below	
		Does not apply to this edition	
Source / Solution Suggestion			
	GDS	Sabre	
	Direct Connect		
	Solution ID		
Other			
X	EMEA Data Center		Scan impact
X	North America Data Center		UI impact
	China Data Center		File finishing impact
	All data centers		Profile/Profile API/3rd Party XML Sync Impact
Affected Documentation			
	TSGs	Travel: Sabre Profiles Travel Service Guide	
	Fact Sheets		
	Admin Guides		
	Other		

Overview

To preserve all data within the Official Documents section of Sabre Profiles, Concur Travel now copies and sends back any data not supported by Concur profiles during profile synchronization.

TMC Benefit

This change will enable TMCs to store additional Official Documents data, such as additional Known Traveler and Redress numbers.

Configuration for Professional and Standard Travel

This feature is enabled by default. There are no configuration steps.



For more information, refer to the [Travel: Sabre Profiles Travel Service Guide](#). To locate, refer to *Additional Release Notes and Other Technical Documentation* in these release notes.

Hotel**New Custom Hotel Sourcing Partner: HRS (Professional Edition Only)**

Prof	Stan	← ← Edition	
		On: Impacts <i>end users</i> who use this feature/vendor; no configuration/setup by agency/admin; cannot be turned OFF (example: new icons or rate display, new Amtrak feature)	
		Available for use: No impact to <i>end users</i> unless/until configuration/setup by agency/admin (described below) (example: new rule, new Travelfusion airline)	
X		Other: Refer to the release note below	
	X	Does not apply to this edition	
Source / Solution Suggestion			
	GDS		
	Direct Connect	HRS CHS	
	Solution ID		
Other			
X	EMEA Data Center		Scan impact
X	North America Data Center		UI impact
	China Data Center		File finishing impact
	All data centers		Profile/Profile API/3rd Party XML Sync Impact
Affected Documentation			
	TSGs	Custom Hotel Sourcing Travel Service Guide	
	Fact Sheets		
	Admin Guides		
	Other		

Overview

As of June 13, Concur Travel has certified HRS as an authorized Custom Hotel Sourcing (CHS) provider. This provider can manage all hotel content in the Concur Travel online booking tool for designated Concur Travel configurations. Specifically, the HRS CHS hotel connector has been verified and found to meet Concur Travel's standards for custom hotel sourcing.

USER/CUSTOMER BENEFIT

Customers can access curated content from HRS with hotel rate discounts from many sources, including vendors, third-party aggregators, and GDSs. Travelers are able to shop and book hotel inventory and access supplemental services.

By managing all hotel content, HRS is better able to customize the display and sort order of specific properties and rates.

For further information about CHS features, please refer to the [Custom Hotel Sourcing Travel Service Guide](#).

Configuration for Professional Travel

HRS is available for Professional Travel only. Please contact Support for more details.



For more information, refer to the [Custom Hotel Sourcing Travel Service Guide](#). To locate, refer to *Additional Release Notes and Other Technical Documentation* in these release notes.

Planned Changes

The items in this section are targeted for future releases. SAP Concur solutions reserves the right to postpone implementation of – or completely remove – any enhancement or change mentioned here.

NOTE: The planned changes listed in this document are specific to this product. For information about planned site-wide or shared changes that might impact your SAP Concur solutions, refer to the [Shared Changes Release Notes](#).

Miscellaneous

Planned Changes Retirement of Calendar Integration Functionality (Professional Edition Only)

Information First Published		Information Last Modified		Feature Target Release Date	
July 2022		July 2022		September 2022	
Any changes since the previous monthly release are highlighted in yellow in this release note.					
Prof	Stan	← ← Edition			
X		On: Impacts end users who use this feature/vendor; no configuration/setup by agency/admin; cannot be turned OFF (example: new icons or rate display, new Amtrak feature)			
		Available for use: No impact to end users unless/until configuration/setup by agency/admin (described below) (example: new rule, new Travelfusion airline)			
		Other: Refer to the release note below			
		Does not apply to this edition			
Source / Solution Suggestion					
	GDS				
	Direct Connect				
	Solution ID				
Other					
X	EMEA Data Center				Scan impact
X	North America Data Center		X		UI impact
	China Data Center				File finishing impact
	All data centers				Profile/Profile API/3rd Party XML Sync Impact
Affected Documentation					
	TSGs	Calendar Integration Travel Service Guide			
	Fact Sheets				
	Admin Guides				
	Other				

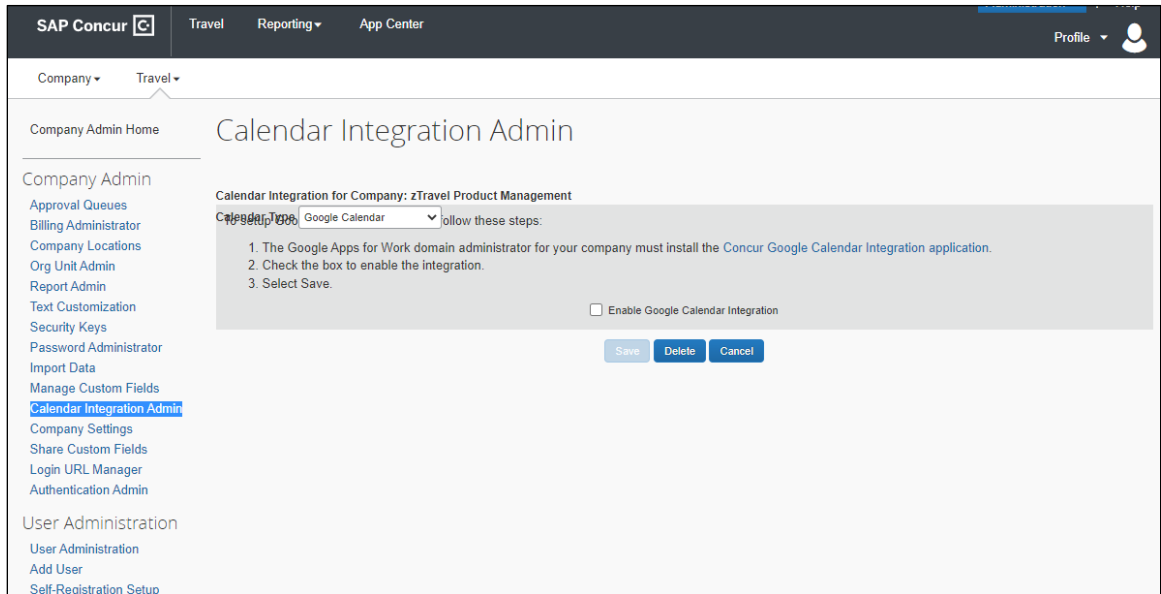
Overview

The capability of integrating with the Microsoft Exchange Web Services calendar will be retired in 90 days, targeted for September 2022. Existing Google Calendar clients will continue to be supported; however, no new configurations can be enabled.

Concur Travel is retiring the support of Microsoft Exchange Web Services calendar because Microsoft is retiring the Basic Auth mechanism used to populate O365 calendars. The calendar integration feature will be replaced with the capability to include schema.org JSON in confirmation emails, which allows for the creation of events on Microsoft calendars.

End-User Experience

The **Calendar Integration Admin** page will be removed from the **Company Admin Home** page.



Configuration for Professional Travel

No configuration changes are required.

Client Notifications

Accessibility

Accessibility Updates

SAP implements changes to better meet current Web Content Accessibility Guidelines (WCAG). Information about accessibility-related changes made to SAP Concur solutions is published on a quarterly basis. You can review the quarterly updates on the [Accessibility Updates](#) page.

Subprocessors

SAP Concur Non-Affiliated Subprocessors

The list of non-affiliated subprocessors is available from the SAP Sub-processors / Data Transfer Factsheets page.

▶ **To access the SAP Concur Sub-processors List:**

1. Click the following link to navigate to the *SAP Sub-processors / Data Transfer Factsheets* page:
[SAP Sub-processors / Data Transfer Factsheets](#)
2. Sign in to the SAP Support Portal using your Support User ID (S-user) and password.

NOTE: SAP customers must sign in to the SAP Support Portal using their Support User ID (S-user) and password. For information about S-User IDs, refer to [Your New Support User ID \(S-user\)](#).

3. On the *SAP Sub-processors / Data Transfer Factsheets* page, type "Concur" in the **Search** field.
4. In the **Title** column, click **SAP Concur Sub-processors List**.

If you have questions or comments, please reach out to: Privacy-Request@Concur.com

Supported Browsers

Supported Browsers and Changes to Support

For information about supported browsers and planned changes to supported browsers, refer to the [Concur Travel & Expense Supported Configurations](#) guide.

When changes to browser support are planned, information about those changes will also appear in the [Shared Changes Release Notes](#).

Additional Release Notes and Other Technical Documentation

Online Help

Any user can access release notes, setup guides, user guides, admin summaries, monthly browser certifications, supported configurations, and other resources via online Help or directly on the SAP Help Portal.

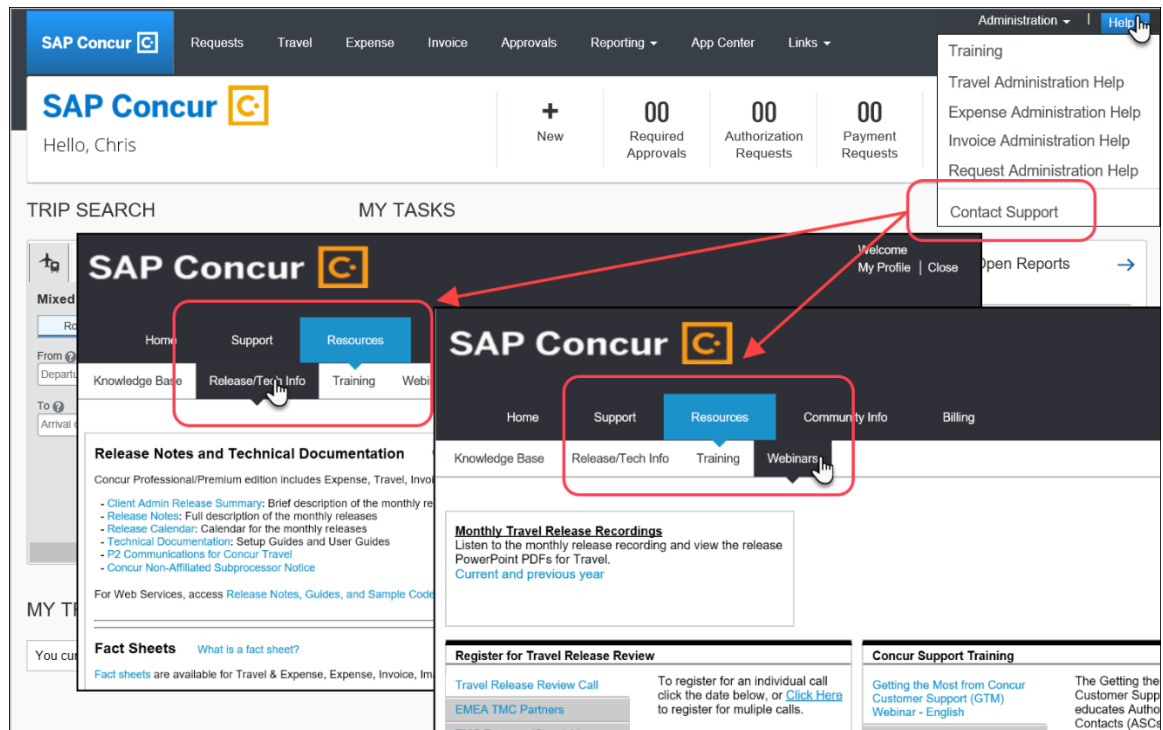
Use the links in the **Help** menu in the app, or search for your SAP Concur product (Concur Expense, Concur Invoice, Concur Request, or Concur Travel) on the SAP Help Portal (<https://help.sap.com>) to view the full set of documentation for your product.

SAP Concur Support Portal – Selected Users

Access release notes, webinars, and other technical documentation on the SAP Concur support portal.

If you have the proper permissions, the **Contact Support** appears on the **Help** menu. Click to access the SAP Concur support portal, then click **Resources**.

- Click **Release/Tech Info** for release notes, technical documents, etc.
- Click **Webinars** for recorded and live webinars.



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