The Planned Changes in this document apply to **multiple** SAP Concur solutions and/or services and are targeted for future releases. For Planned Changes that apply to **single** products and/or services:

- For Professional Edition, refer to the [Professional Edition release notes](#).
- For Standard Edition, refer to the [Standard Edition release notes](#).

SAP Concur reserves the right to postpone implementation of – or completely remove – any enhancement/change mentioned in this document.

**UPDATE**

Some features scheduled for the June 20, 2020 release did not pass our quality control guidelines, therefore, it was a limited release. Those features were successfully deployed on June 24, 2020 in both the EMEA and NA (US) data centers. The CCPS and China data centers will be updated on a future date. Refer to the release notes for the June release details.

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All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.
Planned Changes

These features and changes are targeted for future releases. SAP Concur solutions reserves the right to postpone implementation of – or completely remove – any enhancement/change mentioned here.

Authentication

*These changes are part of the SAP Concur solutions continued commitment to maintaining secure authentication.*

**Planned Changes** Single Sign-On (SSO) Self-Service Option

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Any changes since the previous monthly release are highlighted in yellow in this release note.

Overview

Single Sign-On allows users to access multiple applications using one set of login credentials. Currently, SAP Concur solutions has two methods for signing in: with a user name and password or using SSO with Identity Provider (IdP) credentials, such as a user's login credentials for their organization.

SAP Concur solutions is planning to add a Manage Single Sign-On (SSO) feature to SAP Concur products which provides clients with a self-service option for setting up SSO for their organization. SSO is currently supported for Concur Expense, Invoice, Request, and Travel.

The new Manage Single Sign-On (SSO) feature is a replacement tool for clients using existing SSO configuration and a new tool for clients that now want to implement SSO at their organization. Existing SSO configuration and the new SSO Self-Service tool will both be available until everyone has migrated to the new SSO Self-Service tool.

**NOTE:** Currently, SSO can be configured using the Security Keys page.

The new Manage SSO feature includes the following:

- A self-service option for setting up SSO at your organization; this new feature is automatically available to all clients
- The new SAML2 service which complies with SAML 2.0 and is a current industry standard
- Encrypted SAML assertion to address privacy and security concerns
- Enforcement of SSO at the company level (the ability to select SSO as optional is also available)
- The ability to upload multiple Identity Provider (IdP) metadata
- The ability to download SAP Concur service provider metadata

**NOTE:** Supported IdPs include any IdP that can send SAP Concur solutions standard SAML 2.0 SAML assertions, such as: ADFS, Azure AD, Okta, Ping, G Suite, Sitemaster, Centrify, OneLogin, and VMWare Workplace One.

**BUSINESS PURPOSE / CLIENT BENEFIT**

This feature provides SAP Concur solutions customers with a self-service option for setting up SSO and for existing SSO customers who must eventually migrate to the new SSO service to manage SSO for their users.

**Important – Migration for Legacy SSO Customers**

The Manage Single Sign-On feature is the tool that legacy SSO clients will use to migrate to the new SSO service. Client admins will configure the feature and connect to the new SSO service on the Manage Single Sign-On page.

**NOTE:** The new SAML2 service is independent of existing SSO services. Setting up a new SSO connection on SAML2 does not interrupt existing SSO connections. Existing clients can remain legacy SSO clients while migrating to the new SAML2 service.

**What the Admin Sees**

**PROFESSIONAL**

Once the proper permissions are assigned (as described in the configuration information below), the admin will see a new Authentication Admin menu option on the Administration > Company menu. The Authentication Admin menu has a Manage Single Sign-On menu item.
When clicked, the **Manage Single Sign-On** page appears.

**STANDARD**

Once the proper permissions are assigned (as described in the configuration information below), the admin sees a new **Authentication Admin** menu item on the **Administration > Company** menu. The **Authentication Admin** menu has a **Manage Single Sign-On** menu item.
**NOTE:** If Travel is integrated with Expense, there may be an additional step. In Product Settings, under **Access To Concur**, admins see a new **Manage Single Sign-On** section.
In Product Settings, in the **Access To Concur** section, admins see a new **Manage Single Sign-On** section.
When clicked, the **Manage Single Sign-On** page appears.

![Manage Single Sign-On Page](image-url)
Configuration / Feature Activation

PROFESSIONAL ONLY

CUSTOMERS WITH CONCUR TRAVEL

For customers who also have Concur Travel, the new Authentication Admin menu automatically appears for all users who have the Company Administration (Travel) permission.

To provide access to additional users, the customer can assign the Company Administration (Travel) permission using Administration > Company > Company Admin > User Permissions (left menu) and then click the Travel tab.

CUSTOMERS WITHOUT CONCUR TRAVEL

For customers who do not have Concur Travel, to obtain the proper permissions, call SAP Concur support for assistance. SAP Concur support will assign the proper permissions for the desired users.

Once the proper permissions are assigned, the Authentication Admin menu option appears for those users.

For more information, refer to the Shared: Manage SSO Setup Guide, which will be published after the feature is available.

STANDARD ONLY

To obtain the proper permissions, call SAP Concur support for assistance. SAP Concur support will assign the proper permissions for the desired users.

Once the proper permissions are assigned, the Authentication Admin menu option appears for those users.

For more information, refer to the **DRAFT** Shared: Manage SSO Setup Guide.
File Transfer Updates

**Planned Changes** Mandatory SFTP with SSH Key Authentication

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<td>September 2019</td>
<td>December 7, 2020</td>
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Any changes since the previous monthly release are highlighted in yellow in this release note.

Overview

This release note is intended for technical staff responsible for file transmissions with SAP Concur solutions. For our customers and vendors participating in data exchange through various secure file transfer protocols, SAP Concur is making changes that provide greater security for those file transfers.

Non-SFTP (Secure File Transfer Protocol) protocols and SFTP password authentication will no longer be allowed to connect to SAP Concur products as of December 7, 2020:

- Existing non-SFTP file transfer accounts need to switch to SFTP with SSH Key Authentication before December 7, 2020.
- Existing SFTP file transfer accounts that use password authentication must switch to use SSH key authentication before December 7, 2020.
- SFTP password reset requests require the client to provide an SSH key for authentication.

This announcement pertains to the following file transfer DNS endpoints:

- st.concursolutions.com
- st-eu.concursolutions.com
- st-cge.concursolutions.com
- st-cge-dr.concursolutions.com
- vs.concursolutions.com
- vs.concurcdc.cn

**BUSINESS PURPOSE / CLIENT BENEFIT**

These changes provide greater security for file transfers.

Configuration / Feature Activation

If assistance is required, please contact SAP Concur support.
Financial Integration

**RELEASE: Xero Accounting Integration**

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<tr>
<th>Applies to:</th>
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Any changes since the previous monthly release are highlighted in yellow in this release note.

This feature/change has been targeted for release. For information about this feature/change, refer to the applicable product release notes as indicated in the table above.

Language Support

**Planned Changes** Thailand Country Pack Includes Language Support (Thai)

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Any changes since the previous monthly release are highlighted in yellow in this release note.

Overview

Currently, the Thailand country pack for SAP Concur Standard Edition supports English only. In a future release, the Thailand country pack will include language support for Thai.

**BUSINESS PURPOSE / CLIENT BENEFIT**

This change will enable clients with the Thailand country pack to configure SAP Concur solutions to display UI text in Thai.

**Configuration / Feature Activation**

Language support for Thai will be provided to clients who currently have the Thailand country pack enabled.
List Import

**Planned Change** Start Date and End Date in List Import Will No Longer Be Stored

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<td>May 8, 2020</td>
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<td>July 2020</td>
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Any changes since the previous monthly release are highlighted in yellow in this release note.

Overview

Beginning with the July release, Start Date and End Date information that is included in the `concur-standard.xml` or `concur-standard-71.xml` import definition files will not be stored by SAP Concur solutions.

**NOTE:** You do not need to update your import definition files in response to this change. Start Date and End Date information in the definition files will not be stored but will not cause any issues during import of other data in the files.

**BUSINESS PURPOSE / CLIENT BENEFIT**

The Start Date and End Date information is not referenced or used by SAP Concur solutions and does not need to be stored.

**Configuration / Feature Activation**

There are no configuration or activation steps; this change occurs automatically.
**Planned Changes** Imaging XML API Error Message Update

<table>
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**Overview**

SAP is updating the Imaging XML API to clarify two error codes. The service currently returns an HTTP 200 code even when the API returns an error 500 in the XML response. This update corrects the HTTP error code, returning HTTP 500 if the API response includes the 500 error code. Additionally, the Imaging response error code 503 (Storage Unavailable) will be changed to error code 122, to reduce confusion with the HTTP 503 error code.

The Imaging XML API is separate from the Imaging v1.0 or v3.0 APIs, and very few clients are using it. SAP has reached out individually to those clients in order to coordinate this change.

**BUSINESS PURPOSE/Clients BENEFIT**

This update supports better monitoring of the Imaging XML API.

**Configuration/Feature Activation**

This update is targeted for July 2020. SAP has contacted any clients affected by this change.

**RELEASE: Some TLSv1.2 Ciphers No Longer Supported (June 22)**

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**Information**

- First Published: May 8, 2020
- Last Modified: June 5, 2020
- Target Release Date: June 22, 2020

This feature/change has been targeted for release. For information about this feature/change, refer to the applicable product release notes as indicated in the table above.
Mobile

**Planned Changes** Android / iPhone / iPad – Retirement of Mobile PIN

These changes are part of the SAP Concur solutions continued commitment to maintaining secure authentication.

<table>
<thead>
<tr>
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<tr>
<td>May 2020</td>
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Any changes since the previous monthly release are highlighted in yellow in this release note.

Overview

Targeted for the August (9.83) Mobile release, SAP Concur solutions plans to retire the Mobile PIN sign-in option in the SAP Concur mobile app.

This change coincides with the redesign of the mobile sign-in page which will also be implemented with the August release.

Starting with the August release and ending with November release, users will be able to switch back to the old sign-in page and will be able to use the Mobile PIN sign-in option. With the November release, the old sign-in experience and the option to sign in using a Mobile PIN will no longer be available.

⚠️ IMPORTANT: Between the August and November releases, admins should confirm that users are aware of this change and that users can sign in using one of the supported methods listed in this release note.

With the retirement of the mobile PIN sign-in option, users will continue to be able to sign into the mobile app through the following methods:

- Single Sign-On (SSO)
  - Mobile SSO
  - SAP Concur SAML v2
- Username and password
- E-mail address and password

NOTE: For companies that have Single Sign-On (SSO) enabled for the web version of SAP Concur solutions, it is recommended that they also enable SSO on the SAP Concur mobile app, ideally migrating to SAP Concur SAML v2.
**BUSINESS PURPOSE / CUSTOMER BENEFIT**

The retirement of this feature better supports secure authentication by removing the less secure PIN option, simplifies the way users sign into the SAP Concur mobile app, and makes the mobile sign-in experience more consistent with the web sign-in experience.

**What the User Sees**

The following screenshots were taken from an iPhone. The experience is similar on other devices but might have a slightly different appearance.

**Before**

![Before screenshot]

![Before screenshot]
After

**NOTE:** The following screenshots reflect an in-progress design change and might not reflect the final design of the sign-in screens.

---

### Forgotten Passwords

If a user installs or upgrades to version 9.83 (or later) of the mobile app and they enter their retired mobile PIN in the **Password** field, they will receive a message that the password is invalid and will be prompted to reenter their password.

If a user has forgotten their password, there are several ways they can reset it:

- Users can reset their password by tapping **Forgot Password** on the sign-in screen.
- Users can reset their password by going to **Profile > Profile Settings > Change Password** within the web version of SAP Concur solutions.

**NOTE:** In some SAP Concur configurations, the ability for users to reset their passwords is disabled. If password reset is disabled and you need to reset your password, contact your company’s designated resource (for example, a Company Administrator) to address this issue.
More information on the retirement of the Mobile PIN sign-in option will appear in future release notes.

For more information on the new mobile sign-in experience, refer to the **Planned Changes** Android / iPhone / iPad – Redesign of the Sign In Page release note in the SAP Concur mobile app release notes.

**Configuration / Feature Activation**

The change occurs automatically; there are no additional configuration or activation steps.

**Product Settings**

**Planned Changes** Custom Fields Delete Warning Updated

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</table>

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**Overview**

Beginning with the July release, the warning message that appears when you click **Delete** to delete a custom field will be updated.

**BUSINESS PURPOSE / CLIENT BENEFIT**

This change ensures that the client is aware of the impact that deleting a custom field will have on their stored data, and introduces additional safeguards to ensure custom fields are not accidentally deleted.

**What the Company Admin Sees**

When a company admin clicks **Delete** to delete a custom field, the following warning message will appear:
The company admin must check all of the boxes and enter the required phrase into the text field before clicking **Permanently Delete** to remove the custom field. When the custom field is deleted, all of the data associated with that field will also be irreversibly deleted.

**NOTE:** The required phrase is case-sensitive. It must be entered in the text field exactly as it appears (all-caps).

After clicking **Permanently Delete** it might take a few minutes for the custom field and its data to be deleted.

**Configuration / Feature Activation**

There are no configuration or activation steps; This change occurs automatically.
Client Notifications

Browser Certifications and Supported Configurations

Monthly Browser Certifications and Supported Configurations

The SAP Concur Release Notes – Monthly Browser Certifications document lists current and planned browser certifications. The document is available with the other SAP Concur monthly release notes.

The Concur Travel & Expense Supported Configurations – Client Version guide is available with the setup guides, user guides, and other technical documentation.

Subprocessors

SAP Concur Non-Affiliated Subprocessors

The list of non-affiliated subprocessors is available here: SAP Concur list of Subprocessors

If you have questions or comments, please reach out to: Privacy-Request@Concur.com