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| --- | --- |
| SAP Concur Release Notes  **SAP Concur mobile app** | |
| **Month** | **Audience** |
| Version 10.7 - Associated web release: January 2024  Initial Post: Monday, January 29, 2024 | SAP Concur Client **FINAL** |

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# Version Information

## Supported Phone OS

| Device | Operating System |
| --- | --- |
| iOS (iPhone, iPad) | Version 15.0 or greater – users will be able to upgrade to the current version |
| Google Android | Version 8.0 or greater – users will be able to upgrade to the current version |

## Supported Mobile Versions

Note the following:

* Applicable for 10.2 and newer: If the current mobile app on your mobile device is older than the two latest versions, you will be notified - through a Message Center message and push notifications – that you should update the app to the latest version.
* If you have a version of the app older than the last 2 versions on your mobile device, you will see an upgrade notice on the login page. If you have a version of the app older that the last 3 versions you will no longer be able to access the SAP Concur mobile app on your device and will need to update to login.

1. The SAP Concur mobile app will not be removed from mobile devices that have a version of the app older than the last 3 versions.

For more information on the retention policy, refer to this [*FAQ*](https://assets.concur.com/concurtraining/cte/en-us/FAQ_SAP_Concur_Mobile_App_Deprecation_Policy.pdf).

### Concur Mobile Version Status for Android and iOS

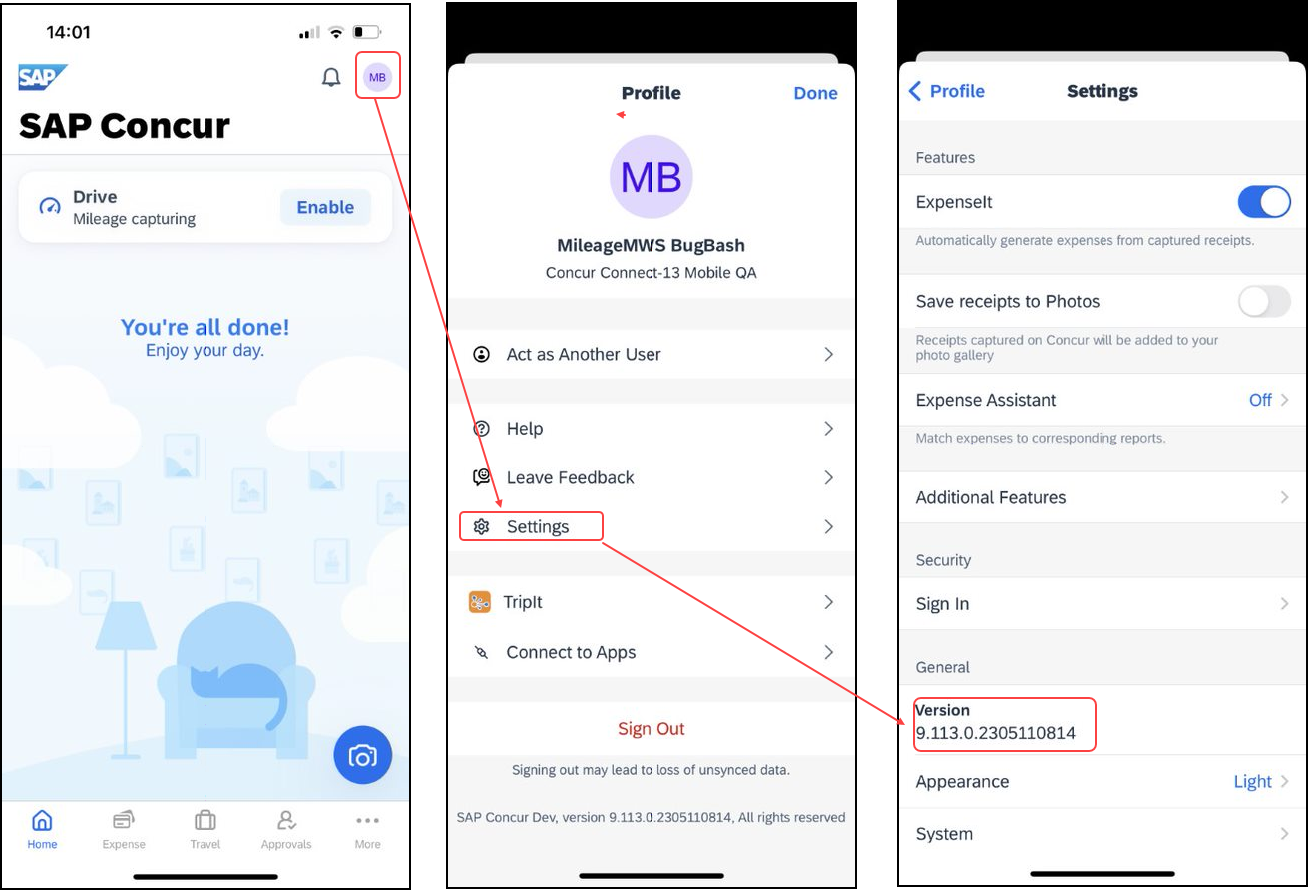
|  |  |  |
| --- | --- | --- |
| Version | Status | Action |
| **10.2** | Disabled | Update via App Store or Google Play |
| **10.3** | Disabled | Update via App Store or Google Play |
| **10.4** | Disabled | Update via App Store or Google Play |
| **10.5** | Deprecated | Update via App Store or Google Play |
| **10.6** | Supported |  |
| **10.7** | Supported |  |

### Latest Supported Mobile Versions

|  |  |  |  |
| --- | --- | --- | --- |
| Platform | Latest Version | Available | How to Update |
| **iPhone/iPad** | 10.7 | Monday, January 29 | Update via App Store |
| **Android** | 10.7 | Monday, January 29 | Update via Google Play |

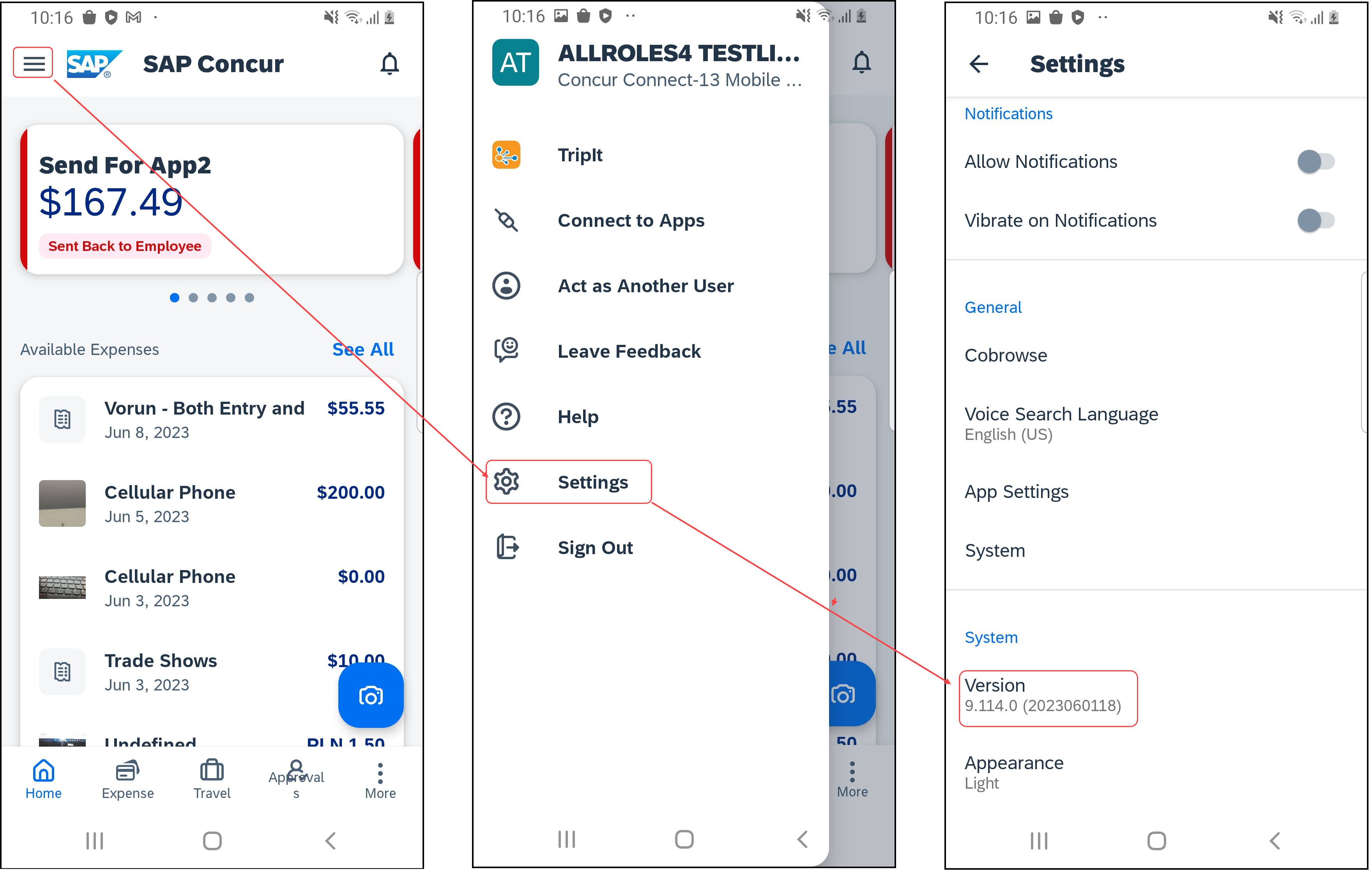
#### Locate Version Information on the iPhone

To check the version number on the iPhone:



#### Locate Version Information on the Android

To check the version number on the Android:



# Bug Fixes

| Platform | OS | Highlights |
| --- | --- | --- |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

# Additions

### There are no new additions with this release.

# Release Notes

## New Flight Experience: Preferred Airport Configuration

#### Overview

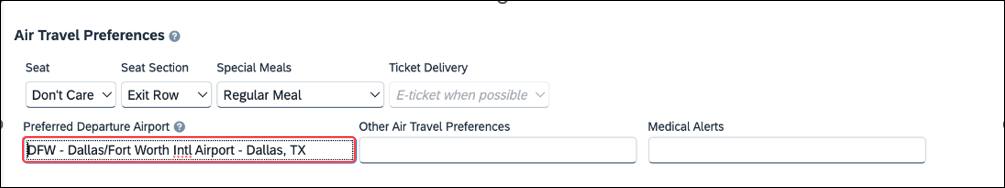
To provide an enhanced user experience in the Online Booking Tool, Concur Travel has introduced a new function that allows the user to set their preferred airport in their user profile. This is available on both mobile and web experiences.

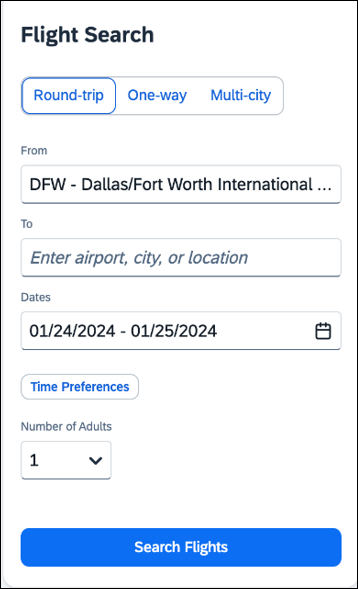
##### User/Customer Benefit

This is being introduced to promote feature parity between the new Concur Travel experience and the original Concur Travel experience.

#### End-User Experience

Once the user has selected a preferred airport, this airport will be auto filled in the **Departure** field while searching for flights.





To set the preferred airport in the user profile:

* Select **Profile**
* Navigate to **Travel Profile Options**
* Select a **Preferred Airport**

#### Configuration for Professional Travel

There are no new configuration steps. The feature is available by default.

# Planned Changes

## \*\*Planned Changes\*\* New Hotel Experience

|  |  |  |
| --- | --- | --- |
| Information First Published | Information Last Modified | Feature Target Release Date |
| March 2023 | October 6, 2023 | January 2024 |
| Any changes since the previous monthly release are highlighted in yellow in this release note. | | |

### \*\*Planned Changes\*\* New Hotel Experience: Configuration for Custom Hotel Sourcing

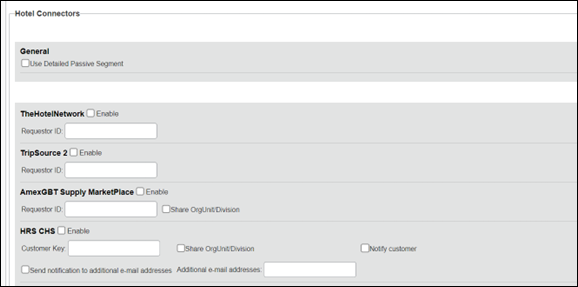
#### Configuration for Professional Travel

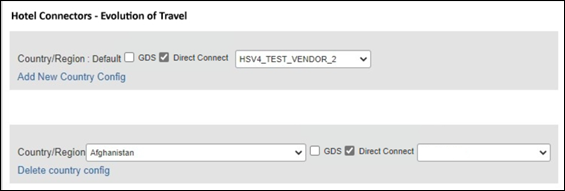
##### Custom Hotel Source Providers

Hotel content will only be available from Custom Hotel Source providers. This requires re-enablement for customers who are interested in using these channels.

1. To configure:
2. Click **Administration > Travel** (on the sub-menu) **> Travel System Admin** and select the desired client travel configuration.
3. Depending on your permissions, the page may appear immediately after you click **Administration** or **Travel**.
4. There are now two different Hotel Connector sections of the travel configuration page. One is to support the new hotel connectors and is called Hotel Connectors – Hotel Service v4. The other is the existing hotel connector section.
5. When enabling a new connector in the new Concur Travel experience, it is essential that any current direct connect remains enabled otherwise customers will not be able to service bookings made in the current Travel experience. This means that a current HSv2 config needs to remain enabled on HSv2 and also on HSv4 once migrated. The HSv2 connection will not allow new bookings but will only provide access to previously booked reservations for servicing. Any servicing will be carried out as it is today using the OBT.
6. The administrator can select the default connection type within the new section. Although GDS is presented as an option, there is no GDS content available with this Release so checking this box will have no effect.

Example:





##### Passive PNR for Direct Content

1. To configure:
2. Go to **Administration > Travel** (on the sub-menu) **> Travel System Admin** and select the desired client travel configuration.
3. Depending on your permissions, the page may appear immediately after you click **Administration** or **Travel**.
4. Under **GDS PNR Options** of the travel configuration page, go to the activation checkboxes.
5. Select New Custom Hotel Source in the list under Defaults for Specific non-GDS vendors. This defaults to Use the default specified above. Select Write passive segments for non-GDS content if I have not specified a default for the specific vendor in the table below.

##### Travel Arranger Flow

The **Travel Arranger** flow will be supported for Hotel. Full details of how to book a hotel as a **Travel Arranger** are in *Travel Arranger View Travel Service Guide*.

The **Travel Arranger Name** appears on the new **Trip Overview**.

*Image to be included in subsequent update.*

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