

SAP Concur Release Notes	
SAP Concur's mobile app	
Month	Audience
Version 9.97 - Associated web release: November 2021 Initial Post: Thursday, December 9	<i>Client</i> - FINAL

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Version Information

Supported Phone OS

Device	Operating System
Apple iPhone	Version 13.0 or greater – users will be able to upgrade to the current version
Apple iPad	Version 13.0 or greater – users will be able to upgrade to the current version
Google Android	Version 8.0 or greater – users will be able to upgrade to the current version

Supported Mobile Versions

Note the following:

- Applicable for 9.94 and newer: If the current mobile app on your mobile device is older than the two latest versions, you will be notified - through a Message Center message and push notifications – that you should update the app to the latest version.
- If you have a version of the app older than the last 4 versions on your mobile device, you will see an upgrade notice on the login page and will need to update the app to the latest version or you will no longer be able to access the SAP Concur mobile app on your device.

NOTE: The SAP Concur mobile app will not be removed from mobile devices that have a version of the app older than the last 4 versions.



For more information on the retention policy, refer to this [FAQ](#).

Deprecating Mobile Versions

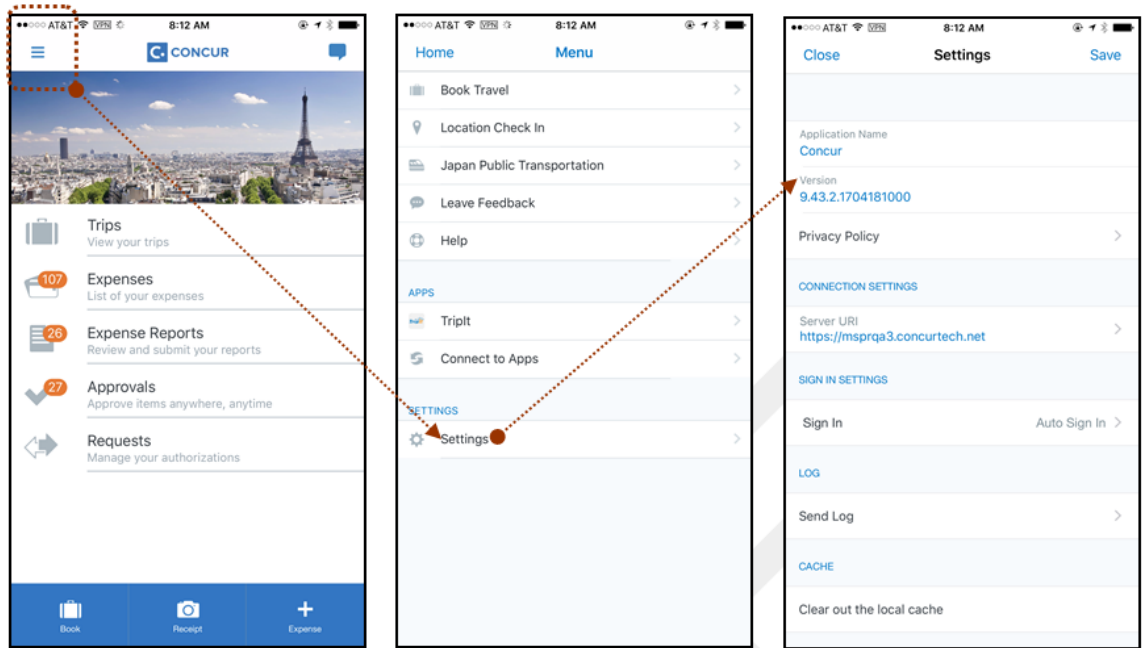
Platform	Deprecating Version
iPhone/iPad	9.90, 9.91, 9.92, 9.93
Android	9.90, 9.91, 9.92, 9.93

Latest Supported Mobile Versions

Platform	Latest Version	Available	How to Update
iPhone/iPad	9.97	December 9, 2021	Update via App Store
Android	9.97	December 9, 2021	Update via Google Play

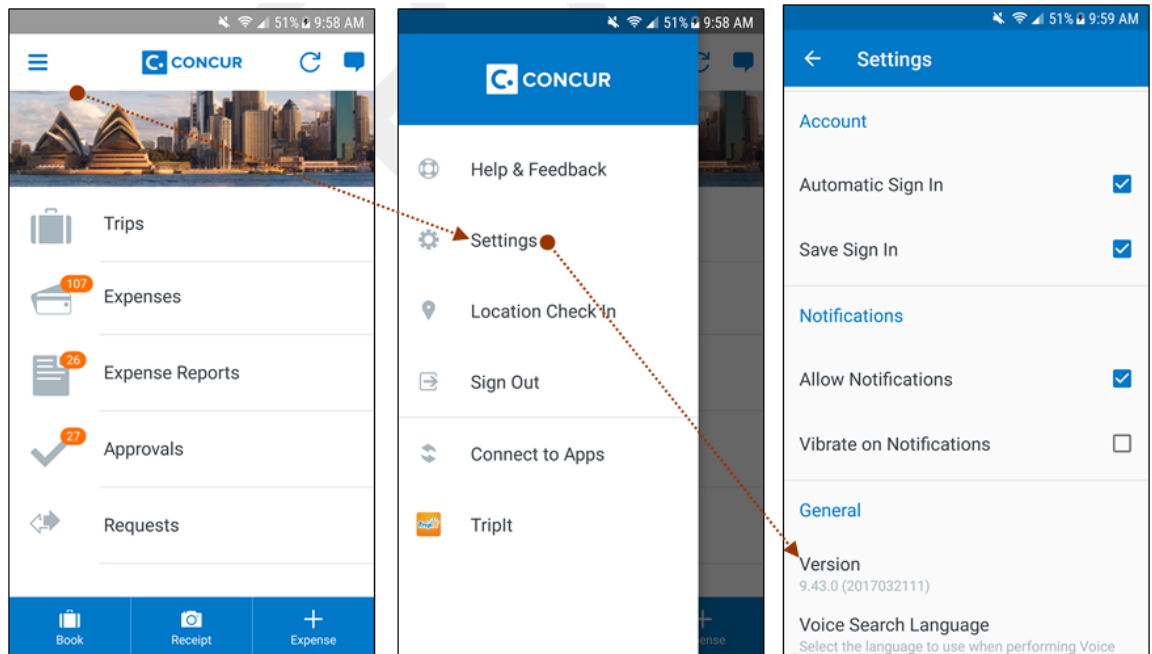
Locate Version Information on the iPhone

To check the version number on the iPhone:



Locate Version Information on the Android

To check the version number on the Android:



Bug Fixes

Platform	OS	Highlights

Release Notes

Android / iPhone / iPad – Validated Fapiao Icon and Message Displayed in the Mobile App

Overview

With the November (9.97) release, China mobile app users can now see a certified icon and message in expense reports, expenses, and receipts for fapiaos that are validated from the original records using the SAP Concur Fapiao mini app within the WeChat™* app.

BUSINESS PURPOSE / CUSTOMER BENEFIT

Mobile users now see an icon and message indicating that a fapiao has been validated in the mobile app.

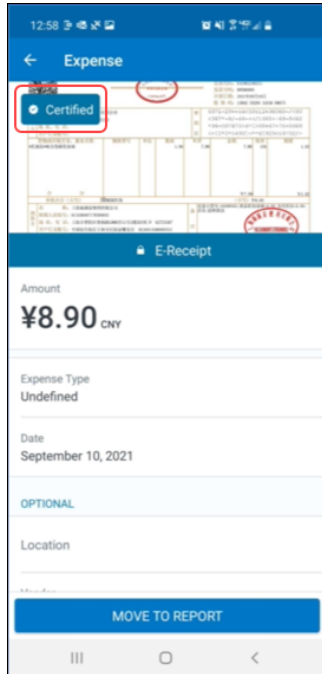
What the User Sees

iPhone

EXPENSES SCREEN



EXPENSE SCREEN



RECEIPT IMAGE SCREEN



Configuration / Feature Activation

The feature is automatically available; there are no additional configuration or activation steps.

Android / iPhone / iPad – Favorites Feature now Available for JPT on NextGen UI

Overview

With the November (9.97) release, the Favorites feature is now available for Japan Public Transport (JPT) on NextGen UI. JPT on the NextGen UI users in the SAP Concur mobile app. JPT on NextGen UI users can now create, edit, save, and select a route from Favorites in the mobile app.

Japan Public Transport on NextGen UI is the only service that enables users to expense rail and bus travel in Japan using the NextGen UI and SAP Concur mobile. The ability to request and expense public transport is critical to the Japan market. A typical Japanese citizen makes multiple journeys per day and, in total, public transport represents 55% of all expenses in Japan.

NOTE: Japan Public Transport (JPT) items created in previous versions of the mobile app will no longer work in versions 9.97 and further.

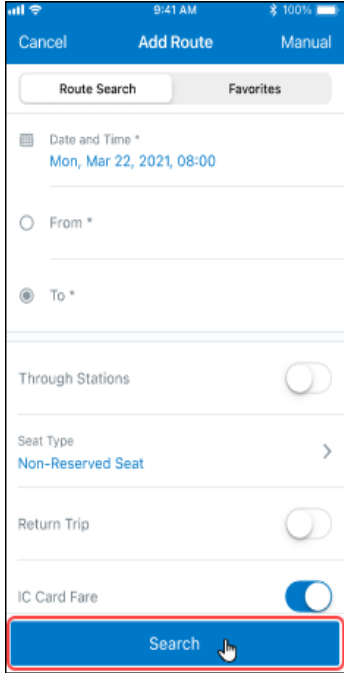
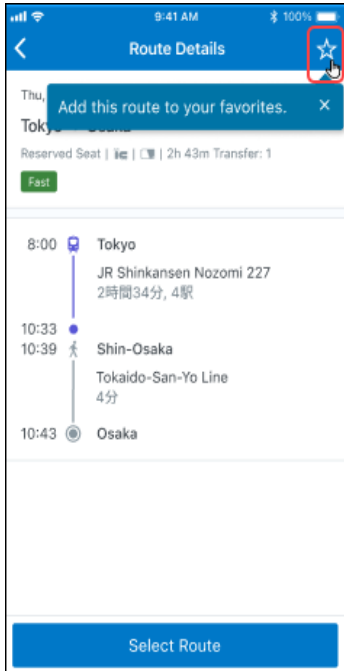

BUSINESS PURPOSE / CUSTOMER BENEFIT

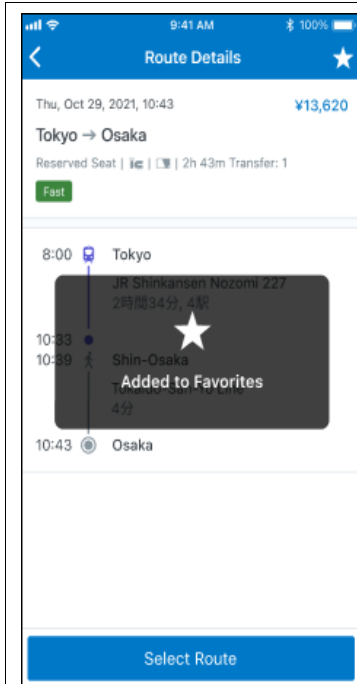
JPT on NextGen UI users now have access to the Favorites feature in the SAP Concur mobile app.

What the User Sees

iPhone

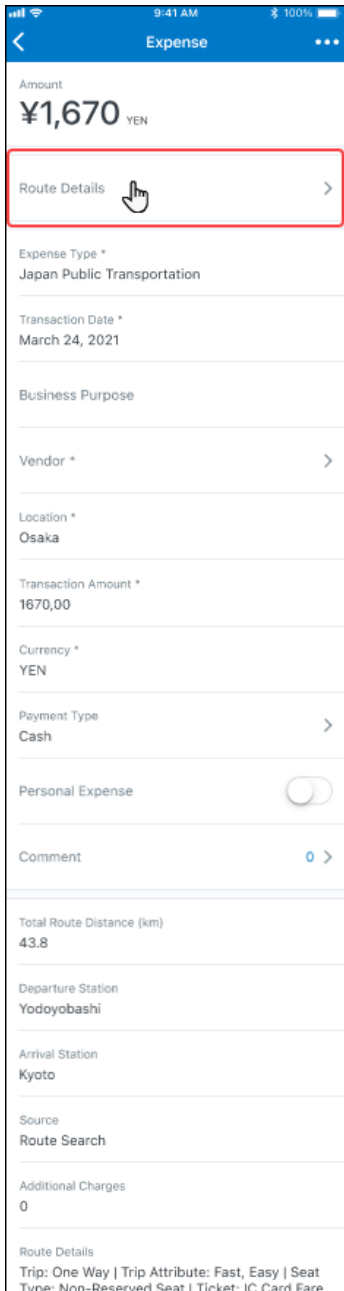

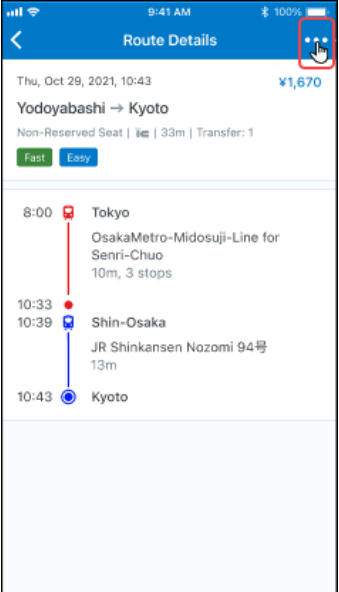
ADD A FAVORITE ROUTE

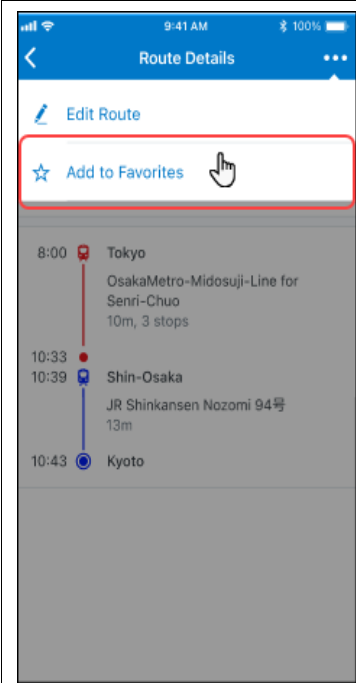
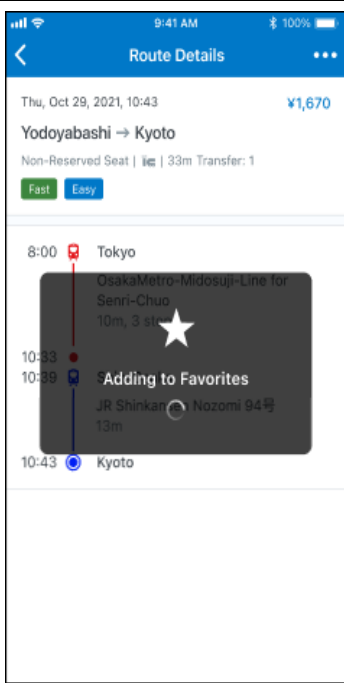
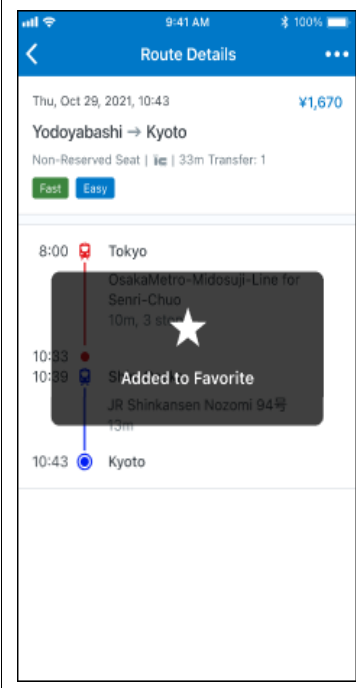
Screen(s)	Description/Action
	<p>To add a favorite route:</p> <ol style="list-style-type: none"> 1) On the Add Route screen, from the Route Search tab, tap Search. 2) On the Select Route screen, tap the desired route.
	<ol style="list-style-type: none"> 3) On the Route Details screen, tap  (upper-right corner).



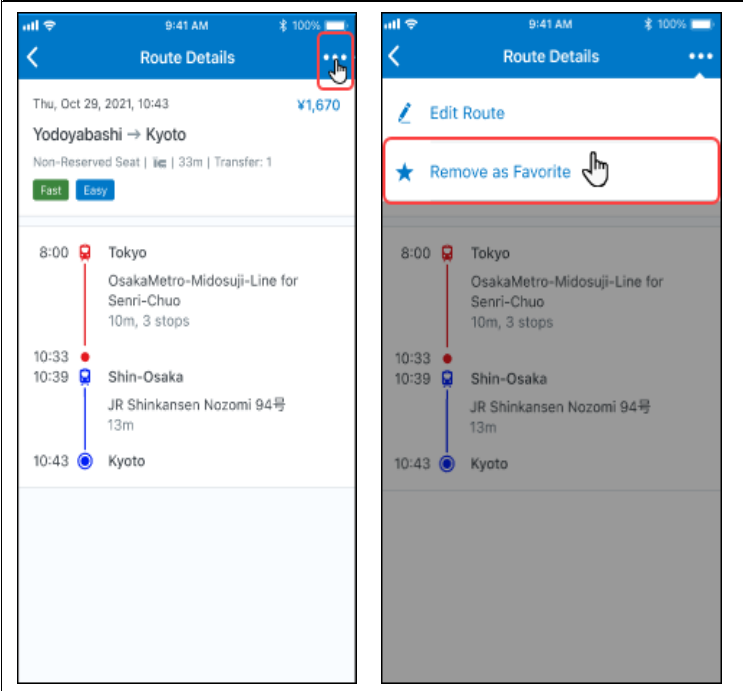
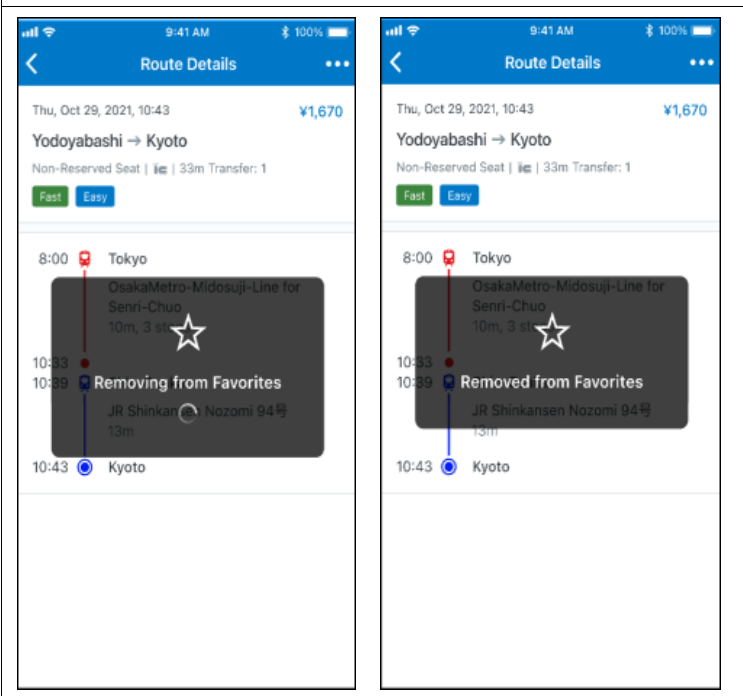
The route is added to your Favorites.

ADD A FAVORITE ROUTE FROM AN EXPENSE

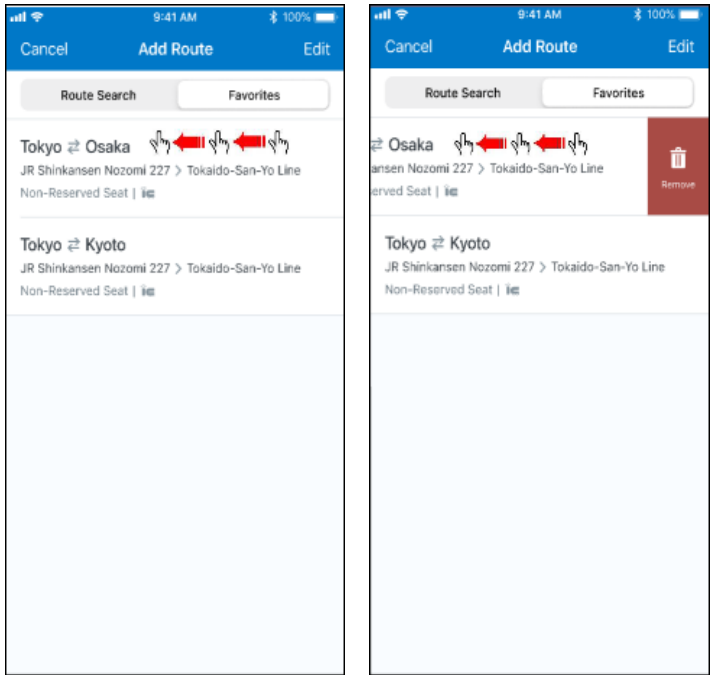
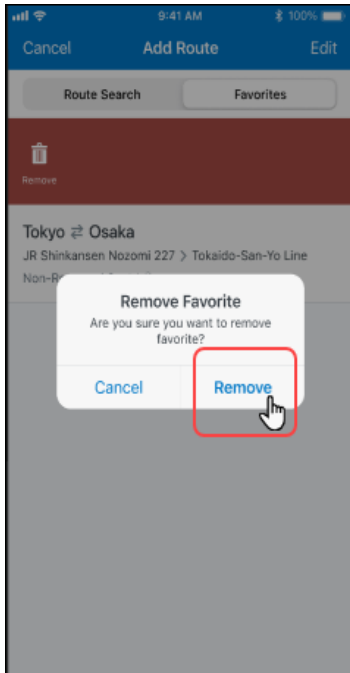
Screen(s)	Description/Action
	<p>To add a favorite route from an expense:</p> <ol style="list-style-type: none"> 1) On the Expense screen, tap Route Details. 2) On the Route Details screen, tap  (upper-right corner).
	

		<p>3) On the menu, tap Add to Favorites.</p>
		<p>The route is added to your Favorites.</p>

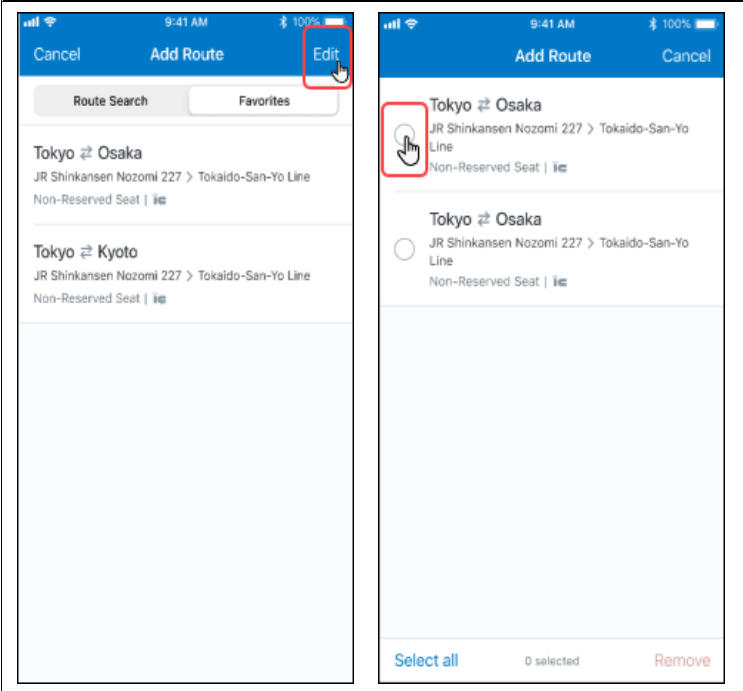
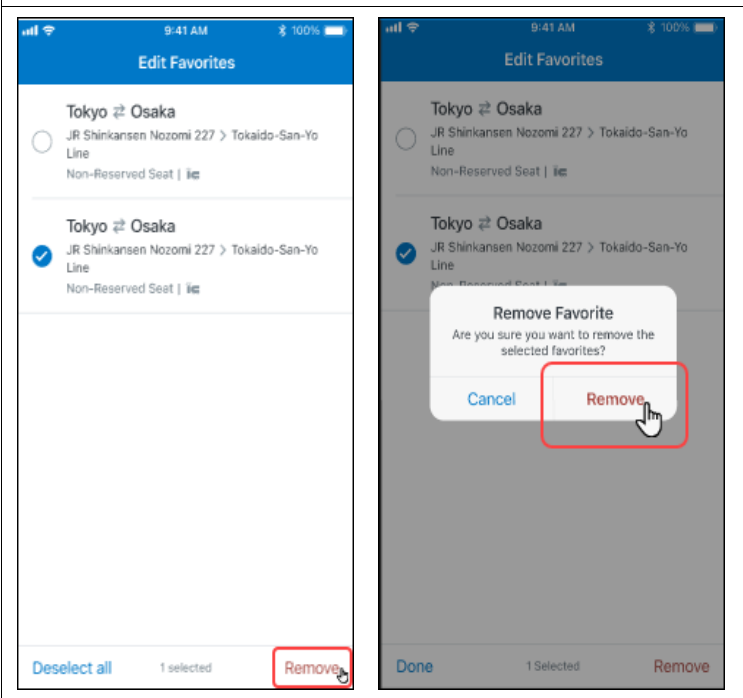
REMOVE A FAVORITE ROUTE FROM THE ROUTE DETAILS SCREEN

Screen(s)	Description/Action
	<p>To remove a favorite route from the Route Details screen:</p> <ol style="list-style-type: none"> 1) On the Route Details screen, tap ☰ (upper-right corner). 2) On the menu, tap Remove as Favorite.
	<p>The route is removed from your Favorites.</p>

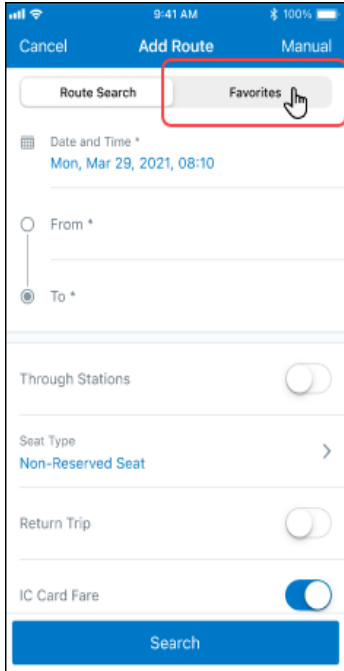
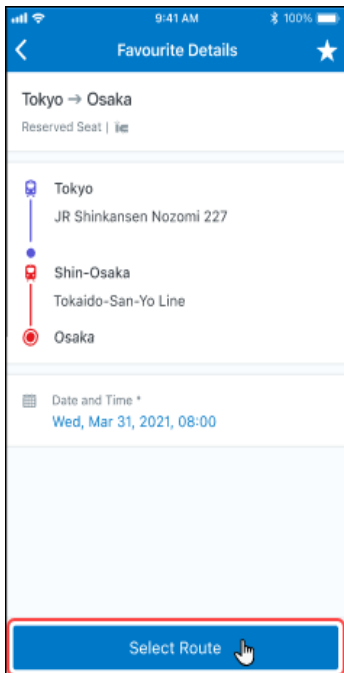
REMOVE A FAVORITE ROUTE FROM THE ADD ROUTE SCREEN

Screen(s)	Description/Action
	<p>To remove a favorite route from the Add Route screen:</p> <p>1) On the Add Route screen, from the Favorites tab, you can either:</p> <ul style="list-style-type: none"> • Swipe the desired favorite route to the left and tap Remove. -or- • Swipe the desired favorite route all the way to the left.
	<p>2) On the Remove Favorite window, tap Remove.</p> <p>The route is removed from your Favorites.</p>

REMOVE A FAVORITE ROUTE FROM THE ADD ROUTE SCREEN

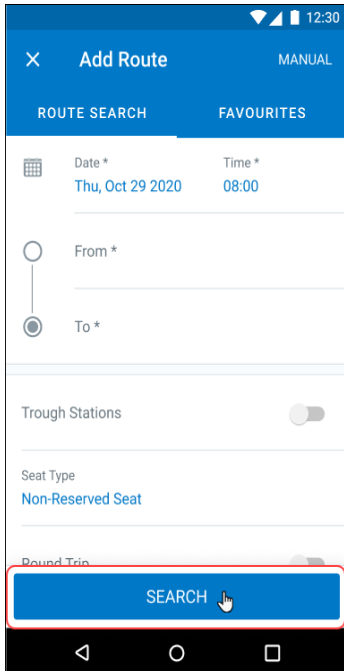
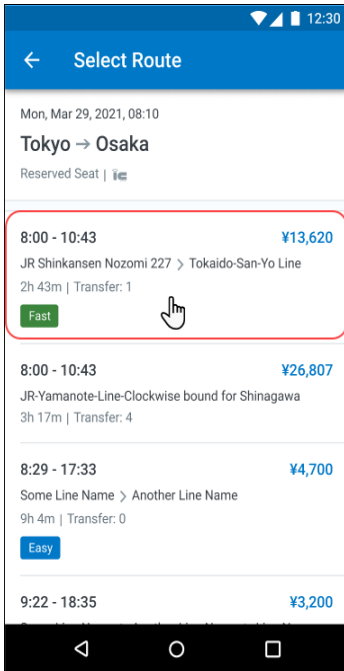
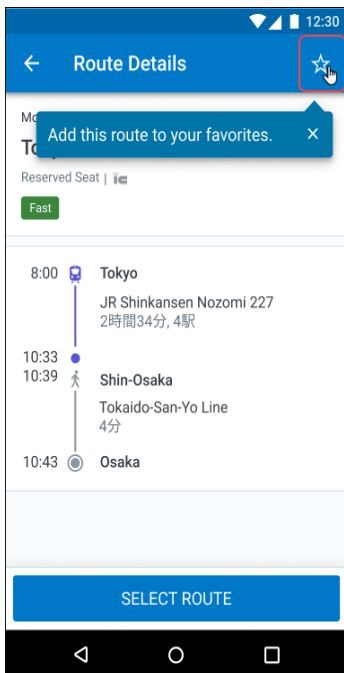
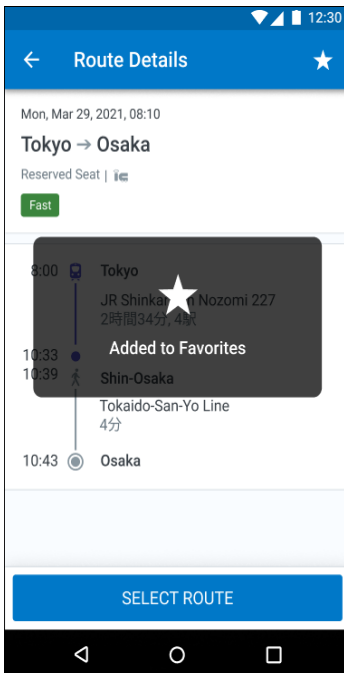

Screen(s)	Description/Action
	<p>To remove a favorite route from the Add Route screen:</p> <ol style="list-style-type: none"> 1) On the Add Route screen, tap Edit (upper-right corner). 2) On the Add Route screen, select the desired route.
	<ol style="list-style-type: none"> 3) On the Edit Favorites screen, tap Remove in the (lower-right corner). 4) On the Remove Favorite window, tap Remove. <p>The route is removed from your Favorites.</p>

SELECT A FAVORITE ROUTE ON THE ADD ROUTE SCREEN

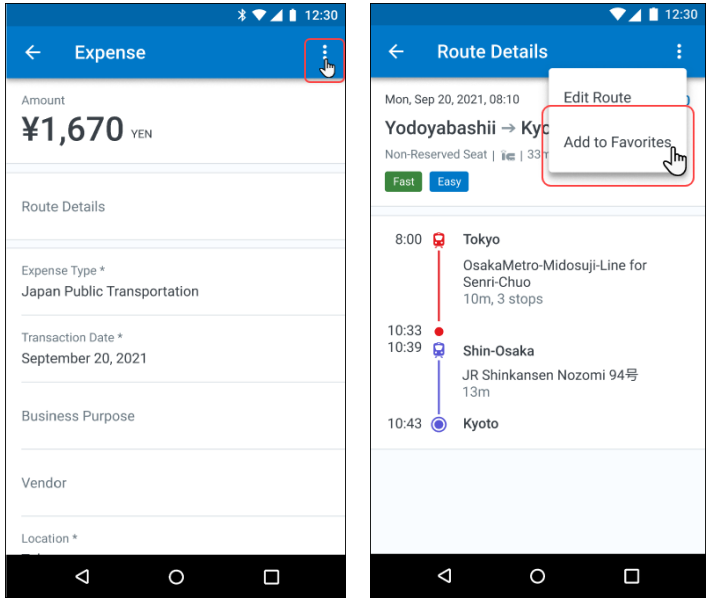

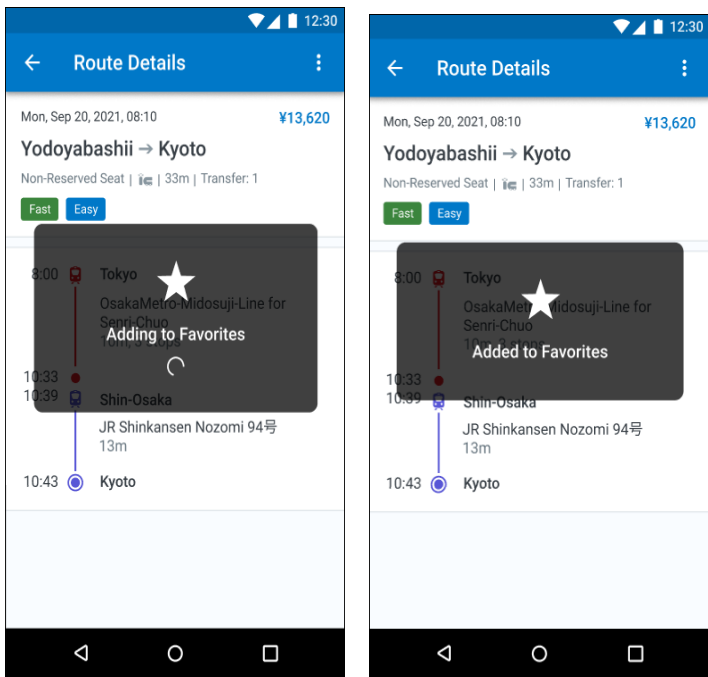
Screen(s)	Description/Action
	<p>To select a favorite route on the Add Route screen:</p> <ol style="list-style-type: none"> 1) On the Add Route screen, tap the Favorites tab. 2) On the Favorites tab, tap the desired route.
	<ol style="list-style-type: none"> 3) On the Favourite Details screen, tap Select Route (bottom of the screen).

Android

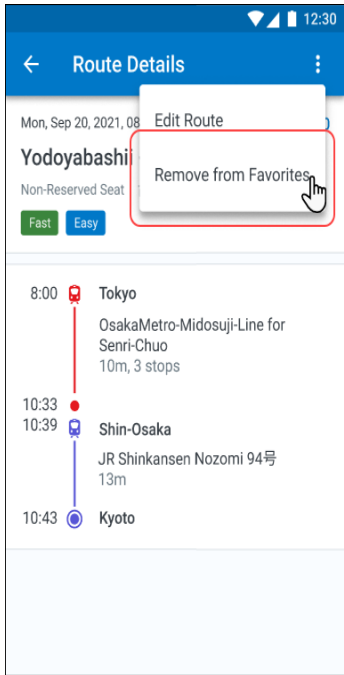

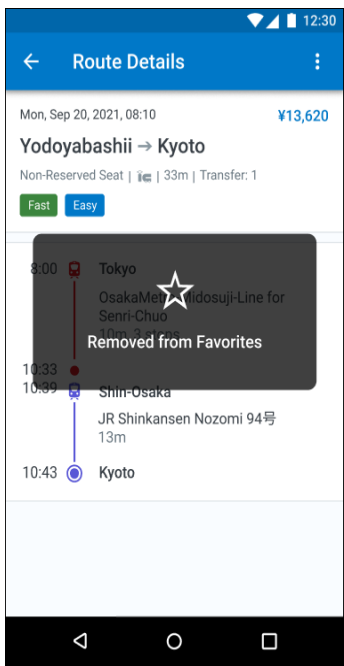
ADD A FAVORITE ROUTE

Screen(s)	Description/Action
 	<p>To add a favorite route:</p> <ol style="list-style-type: none">1) On the Add Route screen, from the Route Search tab, tap Search.2) On the Select Route screen, tap the desired route.
 	<ol style="list-style-type: none">3) On the Route Details screen, tap  (upper-right corner). <p>The route is added to your Favorites.</p>

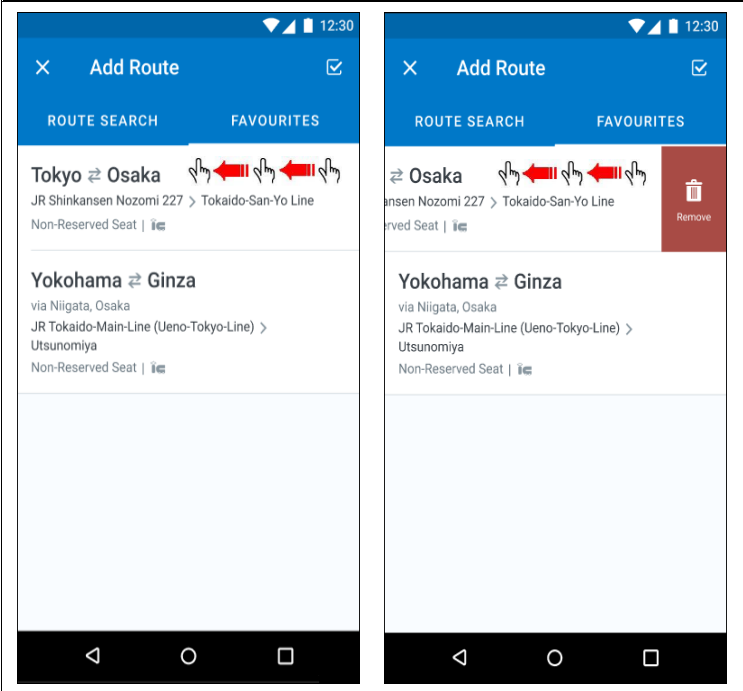
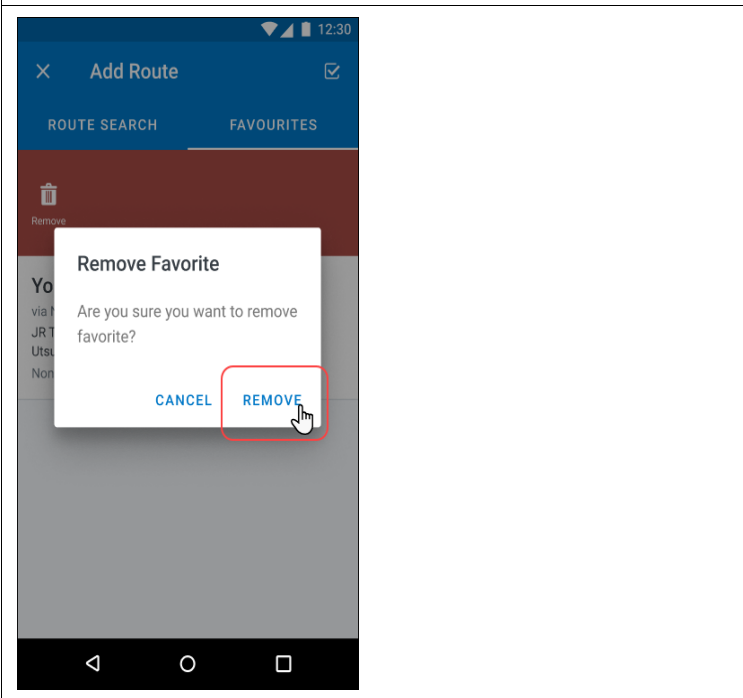
ADD A FAVORITE ROUTE FROM AN EXPENSE

Screen(s)	Description/Action
 <p>The first screenshot shows the 'Expense' screen with a three-dot menu icon in the top right corner. The second screenshot shows the 'Route Details' screen with a menu overlay containing 'Edit Route' and 'Add to Favorites' options. The route details include: Yodoyabashii → Kyoto, Non-Reserved Seat, 33m, Transfer: 1, and a timeline from 8:00 (Tokyo) to 10:43 (Kyoto).</p>	<p>To add a favorite route from an expense:</p> <ol style="list-style-type: none"> 1) On the Expense screen, tap Route Details. 2) On the Route Details screen, tap  (upper-right corner). 3) On the menu, tap Add to Favorites.
 <p>The third screenshot shows the 'Route Details' screen with a dark overlay that says 'Adding to Favorites' and a white star icon. The fourth screenshot shows the same screen with a dark overlay that says 'Added to Favorites' and a white star icon.</p>	<p>The route is added to your Favorites.</p>

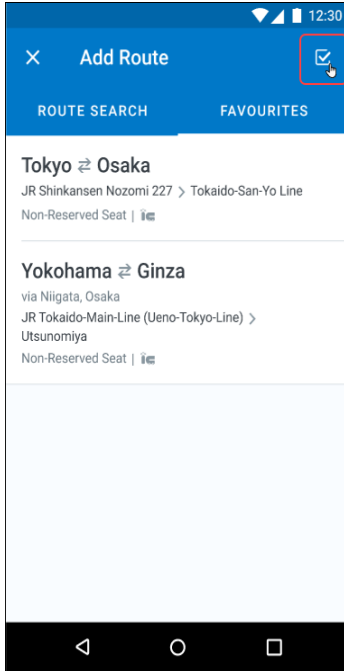
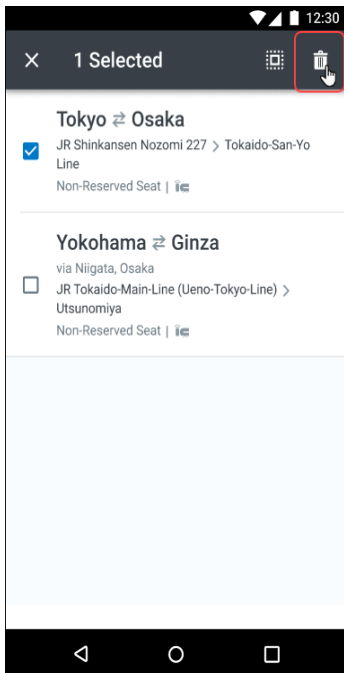

REMOVE A FAVORITE ROUTE FROM THE ROUTE DETAILS SCREEN

Screen(s)	Description/Action
	<p>To remove a favorite route from the Route Details screen:</p> <ol style="list-style-type: none"> 1) On the Route Details screen, tap  (upper-right corner). 2) On the menu, tap Remove as Favorite.
	<p>The route is removed from your Favorites.</p>

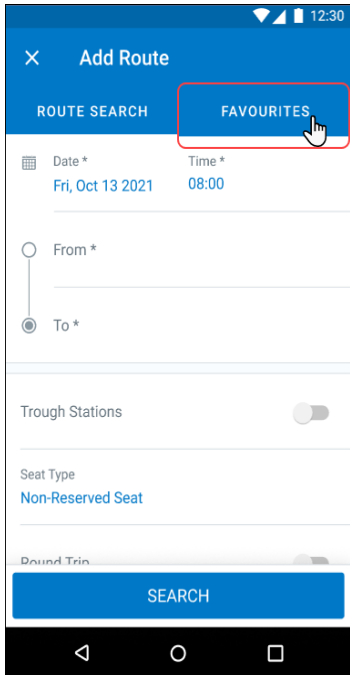
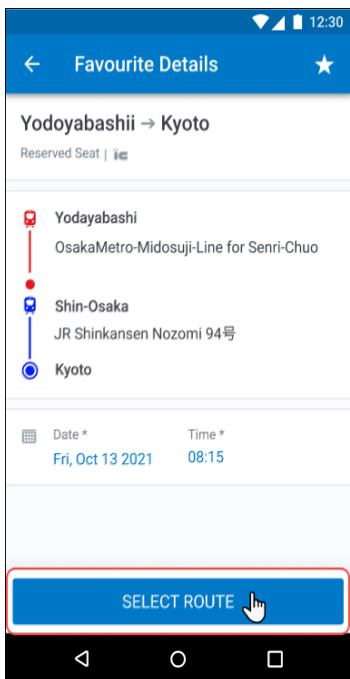
REMOVE A FAVORITE ROUTE FROM THE ADD ROUTE SCREEN

Screen(s)	Description/Action
	<p>To remove a favorite route from the Add Route screen:</p> <p>1) On the Add Route screen, from the Favorites tab, swipe the desired favorite route to the left.</p>
	<p>2) On the Remove Favorite window, tap Remove. The route is removed from your Favorites.</p>

REMOVE A FAVORITE ROUTE FROM THE ADD ROUTE SCREEN

Screen(s)	Description/Action
	<p>To remove a favorite route from the Add Route screen:</p> <ol style="list-style-type: none"> 1) On the Add Route screen, tap <input checked="" type="checkbox"/> (upper-right corner). 2) On the next screen, select the desired route.
	<ol style="list-style-type: none"> 3) On the next screen, tap  (upper-right corner). 4) On the Remove Favorite window, tap Remove. <p>The route is removed from your Favorites.</p>

SELECT A FAVORITE ROUTE ON THE ADD ROUTE SCREEN

Screen(s)	Description/Action
 <p>The screenshot shows the 'Add Route' screen. The 'FAVOURITES' tab is highlighted with a red box and a hand icon pointing to it. The screen includes fields for Date (Fri, Oct 13 2021) and Time (08:00), From and To fields, a 'Trough Stations' toggle, and a 'Seat Type' dropdown set to 'Non-Reserved Seat'. A 'SEARCH' button is at the bottom.</p>	<p>To select a favorite route on the Add Route screen:</p> <ol style="list-style-type: none"> 1) On the Add Route screen, tap the Favourites tab. 2) On the Favourites tab, tap the desired route.
 <p>The screenshot shows the 'Favourite Details' screen for the route 'Yodoyabashi → Kyoto'. It lists the route segments: Yodayabashi (OsakaMetro-Midosuji-Line for Senri-Chuo), Shin-Osaka (JR Shinkansen Nozomi 94号), and Kyoto. The date and time are 'Fri, Oct 13 2021' and '08:15'. A 'SELECT ROUTE' button is highlighted with a red box and a hand icon at the bottom.</p>	<ol style="list-style-type: none"> 3) On the Favourite Details screen, tap Select Route (bottom of the screen).

Configuration / Feature Activation

The feature is automatically available; there are no additional configuration or activation steps.

NOTE: This feature will only appear for users if the JPT on NextGen UI is activated in the customer's environment and the Japan Public Transportation expense type is available to Concur Expense users in the SAP Concur mobile app.

Android / iPhone / iPad - Seat Maps Available for Spanish Rail (Renfe)

Overview

With this release users will be able to select their seat from a seat map free of charge when choosing corporate fares either Tarifa Empresas or Prémium fares.

USER/CUSTOMER BENEFIT

Previously, travelers would have to call an agent to reserve a seat or provide a seat preference of either aisle or window. With this release, if the traveler selects Tarifa Empresas or Prémium fares, the traveler will be able to select a seat.

Exclusions – The Renfe site allows travelers to select a seat for a price for fares such as, but not limited to Básico or Elige. The ability to select a seat for an additional price is not included in this release.

What the User Sees

If the traveler selects Tarifa Empresas or Prémium fares after choosing a preferred train departure time, the traveler will be shown the Select Seat button on the **Review and Reserve** page under the Seating section. Upon moving between train cars, passengers can view the train direction, which seats are available, unavailable, or accessible as well as which seats are near tables. Seats in Standard and Silent Coach can be selected. On the **Review and Reserve page**, the car and seat number will appear once a seat has been selected. If the traveler wishes to change their seat before booking their train ticket, they are permitted to do so. Changes to a booked ticket or seat selection for a booked ticket are not supported by SAP Concur.

Review and Book

* Indicates Required Field

Round Trip: MADRID-PA – SEVILLA SJ

MADRID-PA to SEVILLA SJ Monday, December 6

renfe Renfe Estándar, Tarifa Empresas **EUR 58.60**
2h 32m · AVE 02150

Depart: 3:00 PM MADRID-PA **Select Seat**

Arrive: 5:32 PM SEVILLA SJ

SEVILLA SJ to MADRID-PA Tuesday, December 7

renfe Renfe Estándar, Tarifa Empresas **EUR 58.60**
2h 30m · AVE 02141

Depart: 2:45 PM SEVILLA SJ **Select Seat**


Arrive: 5:15 PM MADRID-PA

Select Seats

AVE 02150
MADRID-PA - SEVILLA SJ
Departs 3:00 PM

AVE 02141
SEVILLA SJ - MADRID-PA
Departs 2:45 PM

Your Seat ✓ Silent Coach
00008 · 06B ✓ Standard Seat
SECOND



00008

10A	09A	08A	07A	06A	04A	02A
10B	09B	08B	07B	06B	04B	02B
09C	08C	07C	06C	05C	04C	03C
10D	09D	08D	07D	06D	04D	03D

← TRAIN DIRECTION

Available Occupied Wheelchair Accessible

Close **Next Selection** **Save and Close**

Select Seats ✕


AVE 02150
MADRID-PA - SEVILLA SJ
Departs 3:00 PM

✓

AVE 02141
SEVILLA SJ - MADRID-PA
Departs 2:45 PM

✓

Your Seat ✓ **Silent Coach**
00008 · 05C ✓ **Standard Seat**
SECOND



00008

01D	02D	03D	04D	05D	06D		07D	09D	10D	
01C	02C	03C	04C	05C	06C		07C			
01B	02B	03B	04B	05B	06B		07B	08B	09B	10B
01A	02A	03A	04A	05A	06A		07A	08A	09A	10A

← TRAIN DIRECTION

Available
 Occupied
 Wheelchair Accessible


Close
Previous Selection
Save and Close

* Indicates Required Field

Review and Book

Round Trip: MADRID-PA – SEVILLA SJ

MADRID-PA to SEVILLA SJ Monday, December 6



Renfe
2h 32m · AVE 02150


Estándar, Tarifa Empresas **EUR 58.60**

Depart: 3:00 PM MADRID-PA

Arrive: 5:32 PM SEVILLA SJ

00008 · 06B

SEVILLA SJ to MADRID-PA Tuesday, December 7



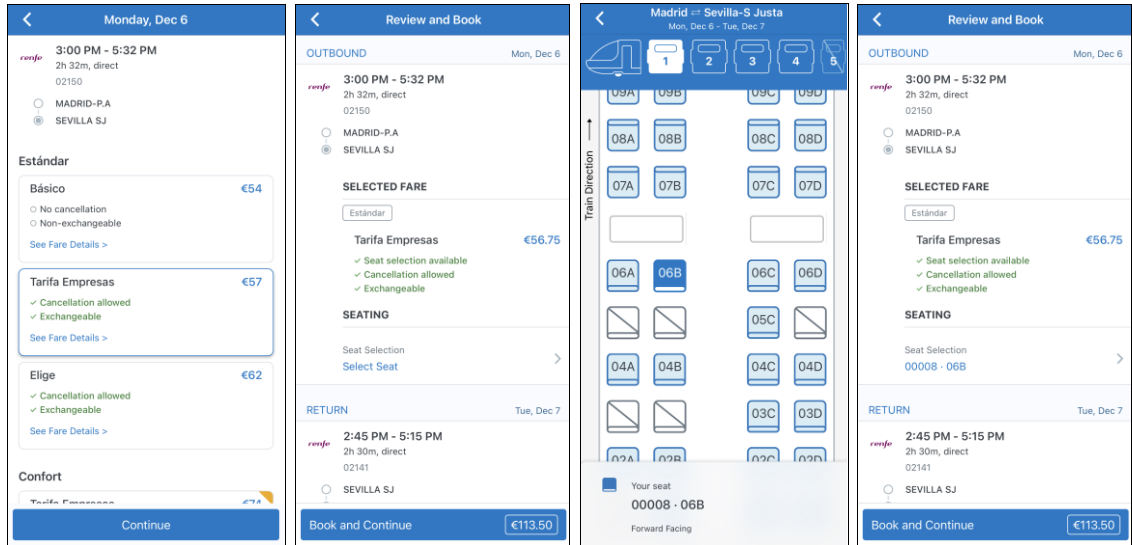
Renfe
2h 30m · AVE 02141

Estándar, Tarifa Empresas **EUR 58.60**

Depart: 2:45 PM SEVILLA SJ

Arrive: 5:15 PM MADRID-PA

00008 · 05C



When the booking has been successfully completed, the traveler will see the car and seat number on the confirmation screen, mobile wallet ticket, and subsequent confirmation emails.

Configuration for Professional and Standard Travel

Seat selection is automatically turned on for all Spanish Rail (Renfe) customers and is not configurable.

Planned Changes

Android / iPhone / iPad – (North American Data Center) ** Planned Changes** Retirement of Real Time Alert for AMEX Corporate Card (Jan 2022)

Overview

Information First Published	Information Last Modified	Feature Target Release Date
October 15, 2021	October 15, 2021	January 2022
Any changes since the previous monthly release are highlighted in yellow in this release note.		

ExpenseIt clients in the North American data center using the U.S.-based AMEX corporate card in the SAP Concur mobile app will no longer have the use of the Real Time Alert (RTA) feature. This feature, which notifies the card user whenever their card is charged, displays a reminder to take a picture of the receipt for the charge.

Why This Feature is Being Retired

The RTA feature is useful as a reminder for our clients, but adoption by users has dropped off significantly. At the same time, additional features, such as smart matching of card, e-receipt, and paper receipt capture fulfill a similar business value. Additionally, retiring the RTA feature opens opportunities for additional feature work that will benefit the client in other areas of the product.

BUSINESS PURPOSE / CLIENT BENEFIT

This feature retirement allows development of additional features for ExpenseIt in the SAP Concur Mobile app.

Configuration / Feature Activation

The feature is automatically deprecated on the stated date; there are no additional configuration or activation steps.

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