SAP Concur Release Notes

Monthly Browser Certifications

Includes All Products

<table>
<thead>
<tr>
<th>Month</th>
<th>Audience</th>
</tr>
</thead>
<tbody>
<tr>
<td>Release Date: May 21, 2020</td>
<td>Client and Internal - <strong>FINAL</strong></td>
</tr>
<tr>
<td>Update #1: Monday, May 10, 4:30 PM PT</td>
<td></td>
</tr>
</tbody>
</table>

Contents

Browser Certifications............................................................................................................ 1
  Supported Configurations......................................................................................................... 1
    Browsers – General Statement of Support for Latest Browser Release................................. 1
    Certifications for This Release ............................................................................................ 1

Additional Release Notes and Other Technical Documentation ......................... 3
  Online Help – Admins .................................................................................................................. 3
  SAP Concur Support Portal – Selected Users ........................................................................... 5
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Browser Certifications

Supported Configurations

The following configurations are either now supported, no longer supported, or will be supported with this or a future service release.

Browsers – General Statement of Support for Latest Browser Release

SAP Concur products work with the most recent stable version of each browser as listed below. A newer version of any browser not explicitly referenced in this document will typically work with SAP Concur products as well, and will be listed by its version following SAP Concur’s 30-day testing period.

Certifications for This Release

Table 1 lists the supported browser and operating system configurations for SAP Concur products.

Table 1: Supported Browsers

<table>
<thead>
<tr>
<th>Browser</th>
<th>Desktop Operating System</th>
</tr>
</thead>
<tbody>
<tr>
<td>Firefox 77.0</td>
<td>Windows 10&lt;br&gt;Windows 8.1&lt;br&gt;Mac OS X 10.4 or later</td>
</tr>
<tr>
<td>Firefox 76.0</td>
<td>Windows 10&lt;br&gt;Windows 8.1&lt;br&gt;Mac OS X 10.4 or later</td>
</tr>
<tr>
<td>Firefox 75.0</td>
<td>Windows 10&lt;br&gt;Windows 8.1&lt;br&gt;Mac OS X 10.4 or later</td>
</tr>
<tr>
<td>Google Chrome 84.0</td>
<td>Windows 10&lt;br&gt;Windows 8.1&lt;br&gt;Mac OS X 10.x or later</td>
</tr>
<tr>
<td>Google Chrome 83.0</td>
<td>Windows 10&lt;br&gt;Windows 8.1&lt;br&gt;Mac OS X 10.x or later</td>
</tr>
<tr>
<td>Google Chrome 82.0</td>
<td>Windows 10&lt;br&gt;Windows 8.1&lt;br&gt;Mac OS X 10.x or later</td>
</tr>
<tr>
<td>Microsoft Edge 44</td>
<td>Windows 10</td>
</tr>
<tr>
<td>Microsoft Edge 42</td>
<td>Windows 10</td>
</tr>
<tr>
<td>Edge Chrome 83.0</td>
<td>Windows 10&lt;br&gt;Windows 8.1&lt;br&gt;Windows 8&lt;br&gt;Windows 7&lt;br&gt;Mac OS X 10.x or later</td>
</tr>
<tr>
<td>Internet Explorer 11.0</td>
<td>Windows 10&lt;br&gt;Windows 8.1&lt;br&gt;Windows 8</td>
</tr>
<tr>
<td>Safari 13.0</td>
<td>Mac OS X version 10.14 or later</td>
</tr>
<tr>
<td>Safari 12.0</td>
<td>Mac OS X version 10.14 or later</td>
</tr>
<tr>
<td>Safari 11.0</td>
<td>Mac OS X version 10.14 or later</td>
</tr>
</tbody>
</table>
NOTE: Concur Business Intelligence product (Analysis and Intelligence) are powered by the IBM Cognos application. The Query Studio feature within Cognos version 10 is only compatible with Microsoft Explorer or Mozilla Firefox ESR. In Cognos version 11, Query Studio will only be compatible with Mozilla Firefox ESR. Complete browser compatibility information is available for both Cognos 10 and Cognos 11 on the IBM support site. Select the Supported Software tab, and then click the Web Browsers link.

Other browser and operating system combinations may work with Concur Travel & Expense – SAP Concur is only able to provide support for the combinations listed above.

NOTE: SAP Concur no longer accepts connections to its cloud application using the TLS 1.1 or SSL 3.0 security encryption protocol. Certain browsers may not support the latest TLS protocol and will need to be reconfigured or upgraded to access SAP Concur.

After cutoff in the first quarter of 2020, any customer accessing SAP Concur with a browser using TLS 1.1 will be redirected to a page with a description of the problem and steps to reconfigure their browser.

Further information can be found in the More information, refer to the Transport Layer Security 1.1 End of Support FAQ.
Additional Release Notes and Other Technical Documentation

Online Help – Admins

Any user with any "admin" role can access release notes, setup guides, user guides, admin summaries, monthly browser certifications, supported configurations, and other resources via online Help in SAP Concur.

Professional

The user clicks Help > Expense Administration Help.
Standard Edition

The user clicks **Help > Expense Administration Help**.
SAP Concur Support Portal – Selected Users

Selected users within the company can access release notes, setup guides, user guides, admin summaries, monthly browser certifications, supported configurations, and other resources via the SAP Concur support portal.

Professional Edition

If a user has the proper SAP Concur support portal permissions, then the Contact Support option is available to them on the Help menu. The user clicks Help > Contact Support. On the Support page, the user clicks Resources > Release/Tech Info.
**Standard Edition**

If a user has the proper SAP Concur support portal permissions, then the **Contact Support** option is available to them on the **Help** menu. The user clicks **Help > Contact Support**. On the Support page, the user clicks **Resources > Release/Tech Info - Standard**.

![Image of Concur Support portal](image-url)
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