

SAP Concur Release Notes	
Concur Invoice Professional/Premium	
Includes: Concur Invoice, Capture Processing, Invoice Pay, Purchase Requests and Purchase Orders	
Month	Audience
Release Date: February 19, 2022 Initial Post: Friday, February 18, 2022	Client FINAL

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Release Notes

This document contains the release notes for Concur Invoice for professional edition.

NOTE: Features and changes that apply to SAP Concur site-wide or to multiple products/services are documented in the *Shared Changes Release Notes*. For information about site-wide or shared changes in this release that might impact your SAP Concur solutions, refer to the [Shared Changes Release Notes](#).

Invoice Pay

General Availability of the Invoice Provider ACH Feature

Overview

With the January 22, 2022 release, Invoice Provider ACH is now available to all direct clients. Currently, USD ACH payments by Bambora/Worldwide as the payment provider are supported for this feature.

Background

To better serve clients, Invoice Provider ACH is replacing the Classic Invoice Pay ACH feature as part of a transition of Invoice Pay to a payment provider solution for invoice payments. With the Invoice Provider ACH feature, fund transfers for ACH payments are handled by a third-party company (payment provider) instead of SAP Concur.

As of end of year 2021, only direct clients who purchased Invoice before June 21, 2021 were eligible to gain an *Accepted* status and use the Invoice Provider ACH feature to process funding accounts. Classic Invoice Pay ACH users were able to process batch payments up to November 15, 2021 after which new invoice payment processing was discontinued.




For more information on the retirement of the Invoice Pay ACH feature, refer to the [Invoice Pay Solutions FAQ](#).


BUSINESS PURPOSE / CLIENT BENEFIT

To better serve clients, Invoice Provider ACH is now available to all direct Invoice clients.

More Information

Please reference the guides listed below for more information.

 For general information about Invoice Provider ACH, refer to the [Concur Invoice Pay User Guide](#) for Professional Edition or the [Invoice Pay User Guide](#) for Standard Edition.

 For more information about creating and activating Invoice Provider ACH funding accounts, refer to the [Concur Invoice: Invoice Provider ACH Setup Guide](#).

Test Entities | Production Sandbox Environment

****Ongoing** Audit Trail for Vendor Manager Not Migrated**

Information First Published	Information Last Modified	Feature Target Release Date
October 2021	January 21, 2022	October 1, 2021 through mid-2022
Any changes since the previous monthly release are highlighted in yellow in this release note.		

Overview

Some SAP Concur users use Production Sandbox Environment (PSE) entities to set up, test, and train on new configurations prior to deploying them to their live production entity. SAP Concur plans to migrate PSEs as part of our move to Amazon Web Services (AWS).

 For more information, refer to the [Sap Concur Cloud Platform Strategy FAQ](#).

When PSEs are migrated, the vendor audit trail associated with vendors in Vendor Manager, will not be migrated. The audit trail will be rebuilt as changes are made to vendor information after migration.

NOTE: These changes apply to PSEs once they are moved or created in the AWS environment, which will occur at a future date.

BUSINESS PURPOSE / CLIENT BENEFIT

Once in AWS, PSEs will benefit from the same stability, monitoring capabilities, and level of performance as production entities.

What the Admin Sees

When an admin with the required permissions navigates to the **Audit Trail** page for a vendor, they will not see any entries on the **Audit Trail** page.

Configuration / Feature Activation

This change occurs when a PSE is migrated to the new AWS environment; there are no configuration or activation steps.



For more information about the vendor audit trail, refer to the [Invoice: Vendor Manager User Guide](#).

Planned Changes

The items in this section are targeted for future releases. SAP Concur reserves the right to postpone implementation of – or completely remove – any enhancement/change mentioned here.

NOTE: The planned changes listed in this document are specific to this product. For information about planned site-wide or shared changes that might impact your SAP Concur solutions, refer to the [Shared Changes Release Notes](#).

There are currently no planned changes.

Client Notifications

Accessibility

Accessibility Updates

SAP implements changes to better meet current Web Content Accessibility Guidelines (WCAG). Information about accessibility-related changes made to SAP Concur solutions is published on a quarterly basis. You can review the quarterly updates on the [Accessibility Updates](#) page.

Subprocessors

SAP Concur Non-Affiliated Subprocessors

The list of non-affiliated subprocessors is available here: [SAP Concur list of Subprocessors](#)

If you have questions or comments, please reach out to: Privacy-Request@Concur.com

Supported Configurations

Supported Browsers and Changes to Support

For information about supported browsers and planned changes to supported browsers, refer to the [Concur Travel & Expense Supported Configurations](#) guide.

When changes to browser support are planned, information about those changes will also appear in the [Shared Changes Release Notes](#).

SAP Concur Support Case Status

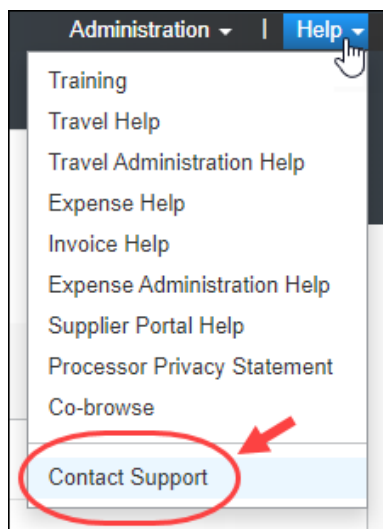
This release might resolve previously submitted support cases. You can check the status of a support case to confirm whether the case issue has been resolved.

Check Support Case Status

The steps in this procedure provide instructions for checking whether a case is resolved.

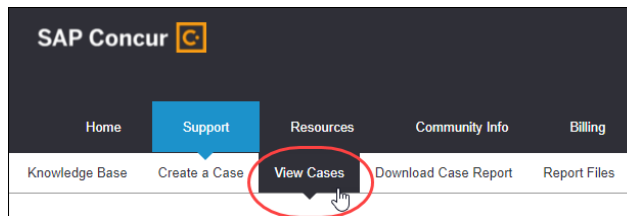
► **To check the status of a submitted case:**

1. Log on to <https://concursolutions.com/portal.asp>.
2. Click **Help > Contact Support**.



NOTE: If you do not have the option to contact SAP Concur support in the **Help** menu, then your company has chosen to support the SAP Concur service internally. Please contact your internal support desk for assistance.

3. Click **Support > View Cases**.



In the table, view the desired type of cases based on the **View** list selection. Search results are limited to each company's own cases.

The screenshot shows the SAP Concur Support interface. The top navigation bar includes 'Home', 'Support' (highlighted), 'Resources', 'Community Info', and 'Billing'. Below this is a secondary navigation bar with 'Knowledge Base', 'Create a Case', 'View Cases', 'Download Case Report', and 'Report Files'. The main content area is titled '5 - My Cases' and features a 'View:' dropdown menu. The dropdown menu is open, showing options: '5 - My Cases' (selected), '1 - All Open Admin Cases', '2 - All Closed Admin Cases', '3 - All Open End User Cases', '4 - All Closed End User Cases', and 'Recently Viewed Cases'. Each option has an 'Edit' link next to it. The table below the dropdown has columns: 'Status', 'Priority', 'Contact Name', 'Site/URL/Acct. #', 'Date/Time Opened', and 'Date of Last Comment'. A 'New Case' button is visible above the table. The table contains several rows of case data, with the first row showing 'Updated' status. At the bottom of the table, there is a pagination control: 'Show me fewer / more records per list page'.

Additional Release Notes and Other Technical Documentation

Online Help

Any user can access release notes, setup guides, user guides, admin summaries, monthly browser certifications, supported configurations, and other resources via online Help or directly on the SAP Help Portal.

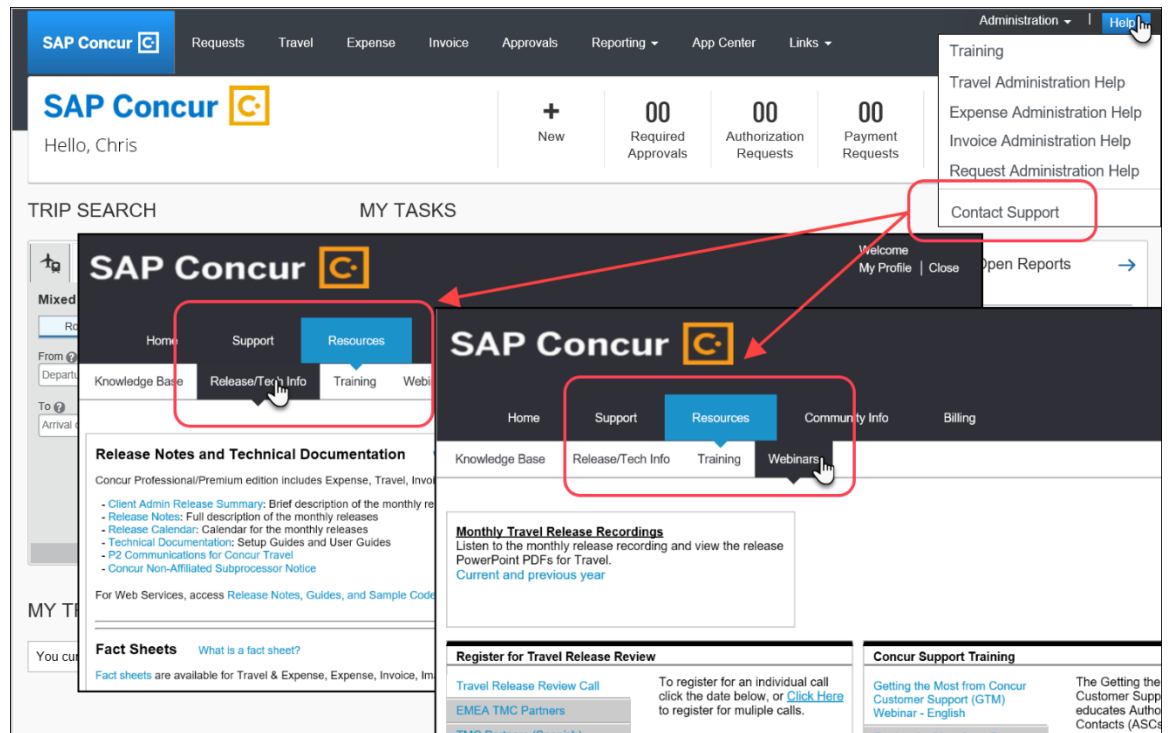
Use the links in the **Help** menu in the app, or search for your SAP Concur product (Concur Expense, Concur Invoice, Concur Request, or Concur Travel) on the SAP Help Portal (<https://help.sap.com>) to view the full set of documentation for your product.

SAP Concur Support Portal – Selected Users

Access release notes, webinars, and other technical documentation on the SAP Concur support portal.

If you have the proper permissions, **Contact Support** appears on the **Help** menu. Click to access the SAP Concur support portal, then click **Resources**.

- Click **Release/Tech Info** for release notes, technical documents, etc.
- Click **Webinars** for recorded and live webinars.



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