

SAP Concur Release Notes	
Concur Invoice Professional/Premium	
Includes: Concur Invoice, Capture Processing, Invoice Pay, Purchase Requests and Purchase Orders	
Month	Audience
Release Date: January 22, 2022 Initial Post: Friday, January 21, 2022	Client FINAL

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Release Notes

This document contains the release notes for Concur Invoice for professional edition.

NOTE: Features and changes that apply to SAP Concur site-wide or to multiple products/services are documented in the *Shared Changes Release Notes*. For information about site-wide or shared changes in this release that might impact your SAP Concur solutions, refer to the [Shared Changes Release Notes](#).

Concur Invoice

Invoices from Embargoed Countries Now Blocked (Jan 20)

Overview

Beginning January 20, 2022, the Concur Invoice system began blocking the payment facilitation of submitted invoices originating from countries that fail to adhere to SAP's policy for conducting business with embargoed countries. SAP policy prohibits the use of all SAP products and services in, from, or in support of, any business activities in locations where SAP products and services are not available.

This list includes Cuba (CU), Iran (IR), North Korea (KP), Syria (SY), and Crimea Region / Sevastopol. In practice, each invoice on submission is analyzed for country code and rejected, with an error message stating why, where an embargoed country is identified.

NOTE: Blocking does not apply to historical (prior to January 20, 2022) submitted and/or approved invoices, nor the Purchase Request / Purchase Order modules within the SAP Concur Invoice product.

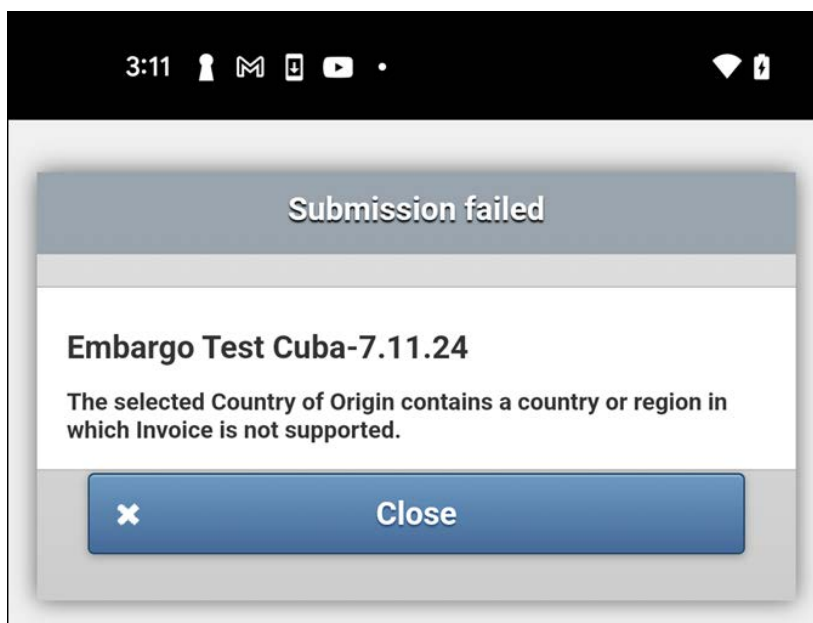
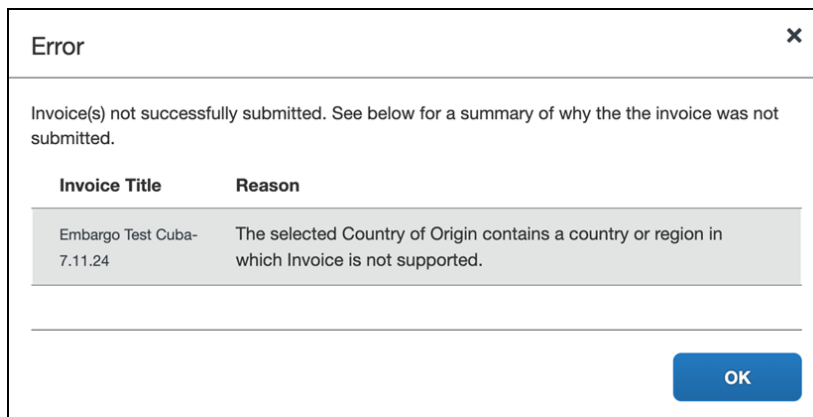
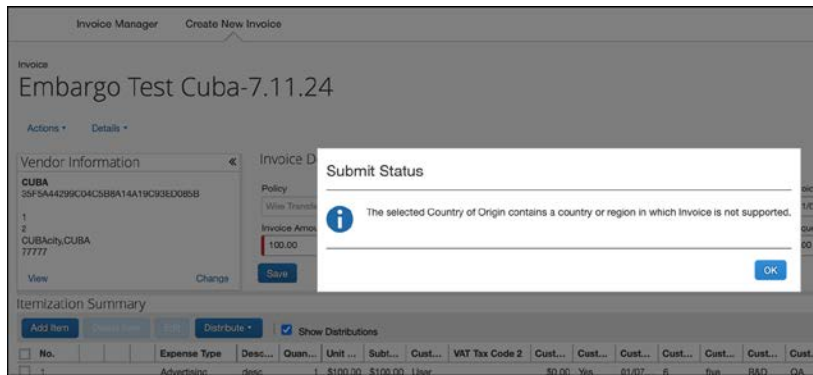
BUSINESS PURPOSE / CLIENT BENEFIT

This feature ensures clients follow local, national, and international laws governing embargoed countries, and are systematically protected to the best ability from malicious actors and actions when working with SAP Concur products.

What the User Sees

The user submitting the invoice where the country code is associated with an embargoed country will see the exception message "*The selected Country of Origin contains a country or region in which Invoice is not supported.*"

From within Invoice:



Configuration / Feature Activation

This change occurred automatically.

Invoice Capture

CFDi Version 4.0 Now Supported (Mexico)

Overview

With this release, Concur Invoice supports the new Comprobante Fiscal Digital por Internet (CFDi) version 4.0 format provided by Mexican tax authorities. Regulations in Mexico require that a CFDi document in XML format be attached to every submitted invoice.

With the availability of the new CFDi format, Capture Processing users reporting to Mexican tax authorities and submitting invoices with CFDi attachments will be in compliance with current Mexican tax regulations.

BUSINESS PURPOSE / CLIENT BENEFIT

This update supports Capture Processing users reporting to Mexican tax authorities who need their invoice and attached CFDi tax document submitted as a single payment request in Concur Invoice.

Configuration / Feature Activation

Invoice Configuration administrators can enable users to upload CFDi attachments in Group Configurations.

This update is automatically available; there are no additional configuration or activation steps.

For general information about this functionality, refer to the *Concur Invoice: [Capture Processing \(Client-Managed\) Setup Guide](#)* and the *Concur Invoice: [Capture Processing \(Client-Managed\) User Guide](#)*.

Invoice Pay

General Availability of the Invoice Provider ACH Feature

Overview

With this release, Invoice Provider ACH is now available to all direct clients. Currently, USD ACH payments by Bambora/Worldwide as the payment provider are supported for this feature.

Background

To better serve clients, Invoice Provider ACH is replacing the Classic Invoice Pay ACH feature as part of a transition of Invoice Pay to a payment provider solution for invoice payments. With the Invoice Provider ACH feature, fund transfers for ACH payments are handled by a third-party company (payment provider) instead of SAP Concur.

As of end of year 2021, only direct clients who purchased Invoice before June 21, 2021 were eligible to gain an *Accepted* status and use the Invoice Provider ACH feature to process ACH payments. Classic Invoice Pay ACH users were able to process batch payments up to November 15, 2021 after which new invoice payment processing was discontinued.



For more information on the retirement of the Invoice Pay ACH feature, refer to the [Invoice Pay Solutions FAQ](#).

BUSINESS PURPOSE / CLIENT BENEFIT

To better serve clients, Invoice Provider ACH is now available to all direct Invoice clients.

More Information

Please reference the guides and release note listed below for more information.



For general information about Invoice Provider ACH, refer to the [Concur Invoice Pay User Guide](#) for Professional Edition or the [Invoice Pay User Guide](#) for Standard Edition.

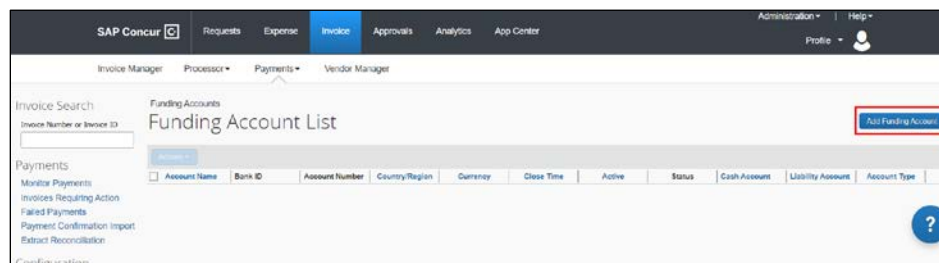


For more information about creating and activating Invoice Provider ACH funding accounts, refer to the [Concur Invoice: Invoice Provider ACH Setup Guide](#).

Add Funding Account button for Invoice Pay ACH Removed

Overview

Classic Pay services for the Invoice Pay ACH feature were shut down on December 1st, 2021. The **Add Funding Account** button on the **Funding Accounts** page used to create a new Classic Invoice Pay ACH funding account is being removed.



BUSINESS PURPOSE / CLIENT BENEFIT

This change is part of the decommissioning of the Classic Invoice Pay ACH feature.

Configuration / Feature Activation

There are no configuration or activation steps; this change occurs automatically.

File Transfer Updates**Rotating PGP Key Available for File Transfers**

This feature is now documented in the [Shared Changes Release Notes](#).



For more information, refer to *Shared Planned Changes Moving to New Shared Changes Release Notes* in this document.

****Ongoing** SAP Concur Legacy File Move Migration**

Information First Published	Information Last Modified	Feature Target Release Date
March 6, 2020	January 14, 2022	Ongoing until January 24, 2022

This feature is now documented in the [Shared Changes Release Notes](#).



For more information, refer to *Shared Planned Changes Moving to New Shared Changes Release Notes* in this document.

Miscellaneous****Ongoing** SAP Concur Homepage Changes**

Information First Published	Information Last Modified	Feature Target Release Date
October 8, 2020	January 14, 2022	Q4 2021 – Q2 2022

This feature is now documented in the [Shared Changes Release Notes](#).



For more information, refer to *Shared Planned Changes Moving to New Shared Changes Release Notes* in this document.

SAP Fiori Themes

Profile Menu Functional Changes Under Fiori Light Theme

This feature is now documented in the [Shared Changes Release Notes](#).



For more information, refer to Shared Planned Changes Moving to New Shared Changes Release Notes in this document.

SAP Concur User Assistance

Shared Planned Changes Moving to New Shared Changes Release Notes

Overview

Beginning with the January 2022 draft release notes, shared (SAP Concur cross-product) changes, shared planned changes, and changes to SAP Concur core technologies are published in a new document, *Shared Changes Release Notes*. This document replaces the current *Shared Planned Changes Release Notes*.

Shared and core technology features and changes include, but are not limited to:

- Security-related changes—for example, annual security certificate renewals, changes to support for security ciphers, changes in support for security protocols, and changes to username and password requirements.
- UI design changes that impact all products—for example, changes to the functionality or appearance of the SAP Concur home page, the addition or removal of links from the site header or footer, changes to the user profile page, and theme changes that impact the overall look and feel of the SAP Concur site.
- Sign-in process changes—for example, the addition or removal of sign-in features, URL changes, domain-name changes, and changes to verified email.
- Changes to production or test environments.
- Changes that impact site-wide settings, changes to global settings, and changes to pages for configuring site-wide or global settings—for example, changes to the User Administration page, changes to Product Settings for Standard Edition, and the introduction of new administration tools.

Previous Process

SAP Concur User Assistance published the *Shared Planned Changes Release Notes* in coordination with each monthly release. This document included shared and core features and changes that SAP Concur plans to implement in the future. When those

changes were officially released, the release or implementation of the change was distributed and documented in the product-specific release notes—for example, the Concur Expense, Concur Invoice, Concur Request, or Concur Travel release notes.

New Process

Beginning in January 2022, the implementation of shared and core features, and changes to existing shared and core features are now documented in the new *Shared Changes Release Notes*. This applies both when the features and changes are planned changes and when they are officially released. The shared/core release notes will no longer be distributed to product-specific release notes.

Changes that are specific to one product and that impact that product's functionality or UI for admins or for end users will continue to be documented in that product's release notes.

BUSINESS PURPOSE / CLIENT BENEFIT

This change reduces duplication of information, ensures that the product-specific release notes contain product-specific information, and provides a single source for SAP Concur shared changes and changes to core technologies.

Configuration / Feature Activation

This process change occurred automatically.



For more information and for information about the implementation of shared and core features, changes to existing shared and core features, and planned changes to shared and core features, refer to the [SAP Concur Shared Changes Release Notes](#).

Test Entities | Production Sandbox Environment

****Ongoing** Audit Trail for Vendor Manager Not Migrated**

Information First Published	Information Last Modified	Feature Target Release Date
October 2021	January 21, 2022	October 1, 2021 through mid-2022
Any changes since the previous monthly release are highlighted in yellow in this release note.		

Overview

Some SAP Concur users use Production Sandbox Environment (PSE) entities to set up, test, and train on new configurations prior to deploying them to their live production entity. SAP Concur plans to migrate PSEs as part of our move to Amazon Web Services (AWS).



For more information, refer to the [Sap Concur Cloud Platform Strategy FAQ](#).

When PSEs are migrated, the vendor audit trail associated with vendors in Vendor Manager, will not be migrated. The audit trail will be rebuilt as changes are made to vendor information after migration.

NOTE: These changes apply to PSEs once they are moved or created in the AWS environment, which will occur at a future date.

BUSINESS PURPOSE / CLIENT BENEFIT

Once in AWS, PSEs will benefit from the same stability, monitoring capabilities, and level of performance as production entities.

What the Admin Sees

When an admin with the required permissions navigates to the **Audit Trail** page for a vendor, they will not see any entries on the **Audit Trail** page.

Configuration / Feature Activation

This change occurs when a PSE is migrated to the new AWS environment; there are no configuration or activation steps.



For more information about the vendor audit trail, refer to the [Invoice: Vendor Manager User Guide](#).

Test Entity Data Maintenance and Entity Deletion (Dec 6)

This feature is now documented in the [Shared Changes Release Notes](#).



For more information, refer to Shared Planned Changes Moving to New Shared Changes Release Notes in this document.

Planned Changes

The items in this section are targeted for future releases. SAP Concur reserves the right to postpone implementation of – or completely remove – any enhancement/change mentioned here.

NOTE: The planned changes listed in this document are specific to this product. For information about planned site-wide or shared changes that might impact your SAP Concur solutions, refer to the [Shared Changes Release Notes](#).

There are currently no planned changes.

Client Notifications

Accessibility

Accessibility Updates

SAP implements changes to better meet current Web Content Accessibility Guidelines (WCAG). Information about accessibility-related changes made to SAP Concur solutions is published on a quarterly basis. You can review the quarterly updates on the [Accessibility Updates](#) page.

Subprocessors

SAP Concur Non-Affiliated Subprocessors

The list of non-affiliated subprocessors is available here: [SAP Concur list of Subprocessors](#)

If you have questions or comments, please reach out to: Privacy-Request@Concur.com

Supported Configurations

Supported Browsers and Changes to Support

For information about supported browsers and planned changes to supported browsers, refer to the [Concur Travel & Expense Supported Configurations](#) guide.

When changes to browser support are planned, information about those changes will also appear in the [Shared Changes Release Notes](#).

SAP Concur Support Case Status

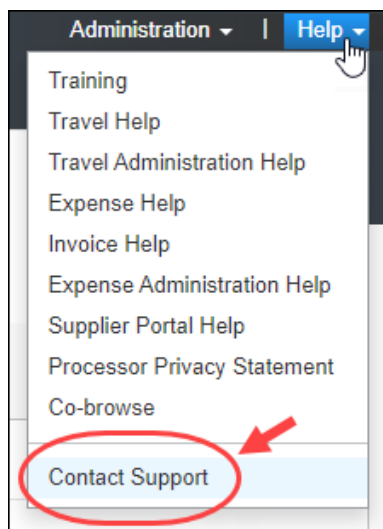
This release might resolve previously submitted support cases. You can check the status of a support case to confirm whether the case issue has been resolved.

Check Support Case Status

The steps in this procedure provide instructions for checking whether a case is resolved.

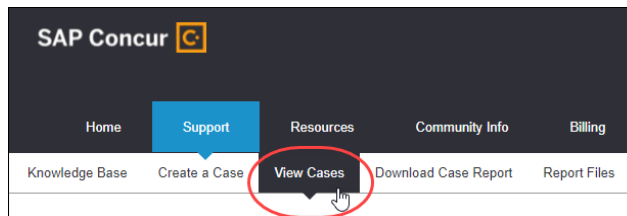
► **To check the status of a submitted case:**

1. Log on to <https://concursolutions.com/portal.asp>.
2. Click Help > Contact Support.



NOTE: If you do not have the option to contact SAP Concur support in the **Help** menu, then your company has chosen to support the SAP Concur service internally. Please contact your internal support desk for assistance.

3. Click Support > View Cases.



In the table, view the desired type of cases based on the **View** list selection. Search results are limited to each company's own cases.

The screenshot shows the SAP Concur Support Case Status interface. At the top, there is a navigation bar with 'Home', 'Support', 'Resources', 'Community Info', and 'Billing'. Below this is a secondary navigation bar with 'Knowledge Base', 'Create a Case', 'View Cases', 'Download Case Report', and 'Report Files'. The main content area is titled '5 - My Cases' and features a 'View:' dropdown menu. The dropdown menu is open, showing options: '5 - My Cases', '1 - All Open Admin Cases', '2 - All Closed Admin Cases', '3 - All Open End User Cases', '4 - All Closed End User Cases', and 'Recently Viewed Cases'. The '5 - My Cases' option is selected. Below the dropdown is a table of cases with columns: 'Action', 'Status', 'Priority', 'Contact Name', 'Site/URL/Acct. #', 'Date/Time Opened', and 'Date of Last Comment'. A 'New Case' button is visible above the table. The table contains several rows of case data, with the first row showing 'Updated' status. At the bottom of the table, there is a pagination control: 'Show me fewer / more records per list page'.

Additional Release Notes and Other Technical Documentation

Online Help

Any user can access release notes, setup guides, user guides, admin summaries, monthly browser certifications, supported configurations, and other resources via online Help or directly on the SAP Help Portal.

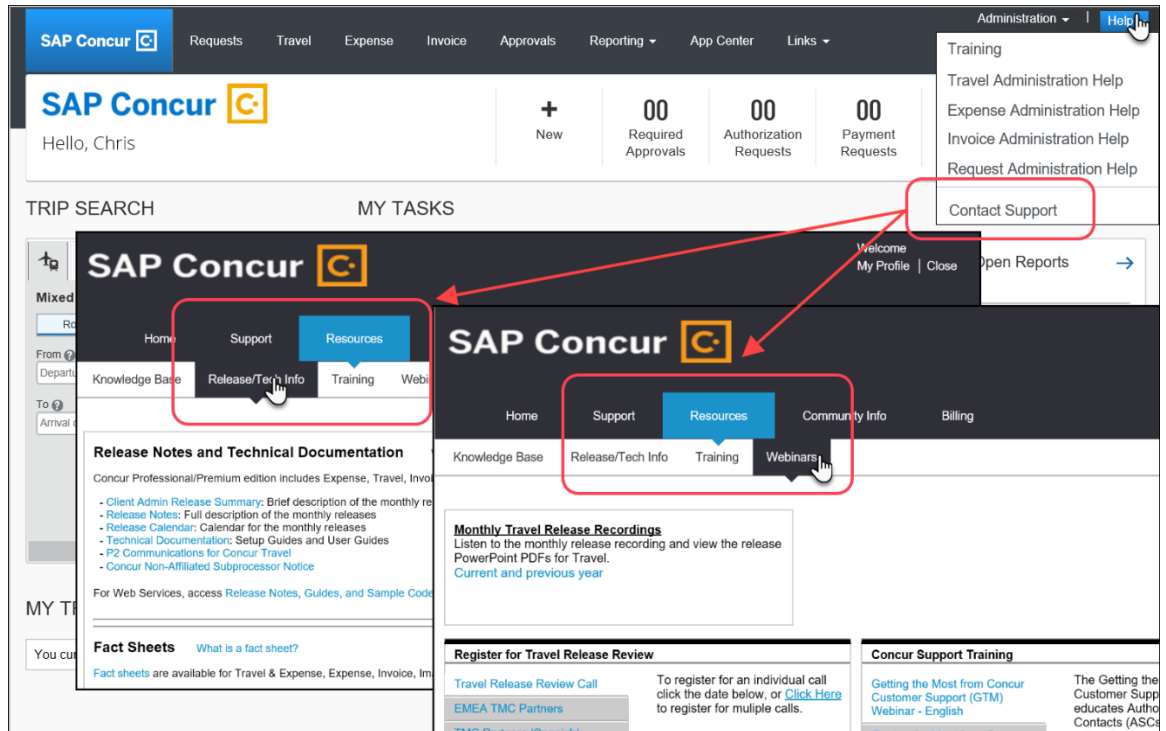
Use the links in the **Help** menu in the app, or search for your SAP Concur product (Concur Expense, Concur Invoice, Concur Request, or Concur Travel) on the SAP Help Portal (<https://help.sap.com>) to view the full set of documentation for your product.

SAP Concur Support Portal – Selected Users

Access release notes, webinars, and other technical documentation on the SAP Concur support portal.

If you have the proper permissions, **Contact Support** appears on the **Help** menu. Click to access the SAP Concur support portal, then click **Resources**.

- Click **Release/Tech Info** for release notes, technical documents, etc.
- Click **Webinars** for recorded and live webinars.



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