

Shared:

Reporting Configuration

for Analysis / Intelligence

Setup Guide for Concur Standard Edition

Last Revised: December 16, 2021

Applies to these SAP Concur solutions:

- Expense
 - Professional/Premium edition
 - Standard edition

- Travel
 - Professional/Premium edition
 - Standard edition

- Invoice
 - Professional/Premium edition
 - Standard edition

- Request
 - Professional/Premium edition
 - Standard edition

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Revision History

Date	Notes/Comments/Changes
January 21, 2022	Updated the copyright year; no other changes; cover date not updated
December 16, 2021	Updated Product Settings page instructions
April 15, 2021	Updated the copyright year; no other changes; cover date not updated
April 27, 2020	Renamed the Authorization Request check box to Request on the guide's title page; cover date not updated
January 15, 2020	Updated the copyright; no other changes; cover date not updated
June 8, 2019	Updated text and images throughout to reflect UI name change from "Cost Tracking" to "Custom Fields".
April 29, 2019	Indicated this Reporting Configuration Setup Guide is for Analysis / Intelligence on the cover. Added the <i>About this Guide</i> section, which includes a reference to the <i>Standard Edition: Analytics Essentials and Analytics User Guide</i> for more information about the Reporting Configuration page for Analytics.
April 13, 2019	Updated image of the Actionable Analytics Set Up tab on the Reporting Configuration page
February 12, 2019	Updated the copyright; no other changes; cover date not updated
June 16, 2018	June 2018 release moved from June 9, 2018 to June 16, 2018
June 9, 2018	Updated image of the Actionable Analytics Set Up tab on the Reporting Configuration page
May 21, 2018	Updated image of the Actionable Analytics Set Up tab on the Reporting Configuration page
April 16, 2018	Changed the check boxes on the front cover; no other changes; cover date not updated
March 26, 2018	Made the following updates: <ul style="list-style-type: none"> • Added note about the fiscal calendar being shared between Analysis / Intelligence and the new Budget feature • Added reference to the new Budget feature in the notes regarding activating and deactivating fiscal calendars and fiscal periods
February 10, 2018	Updated image of the Actionable Analytics Set Up tab on the Reporting Configuration page
January 13, 2018	Changed copyright; no other content changes
November 4 2017	Updated guide to include new Product Settings page, which replaces the Setup Wizard

Date	Notes/Comments/Changes
September 18 2017	Updated image of the Actionable Analytics Set Up step
August 19 2017	Updated for new enhanced fiscal calendar functionalit.
March 18 2017	Updated with menu option name change to access Setup Wizard
December 15 2016	Changed copyright and cover; no other content changes
November 20 2015	Updated graphics to reflect updated step names and instructional text where applicable
October 16 2015	Updated graphics to reflect newly styled step numbers
April 17 2015	Changed the name of Concur Insight to Analysis/Intelligence; no other content changes
January 22 2015	Updated the screen shots to the enhanced UI; removed information about two user interfaces; no other content changes
September 16 2014	Added information about two user interfaces; no other content changes
May 16 2014	New document. (This content originated from the <i>Expense Setup Guide for Concur Standard.</i>)

Reporting Configuration

This page of Product Settings is visible only when enabled by Concur.

Section 1: About this Guide

In SAP Concur Standard Edition, there are two versions of the **Reporting Configuration** page. There is one version for Analysis/Intelligence, and one version for Analytics. This guide is for the Analysis/Intelligence version of the **Reporting Configuration** page.



For more information about the **Reporting Configuration** page for Analytics, refer to the *Standard Edition: Analytics Essentials and Analytics User Guide*.

Section 2: Overview

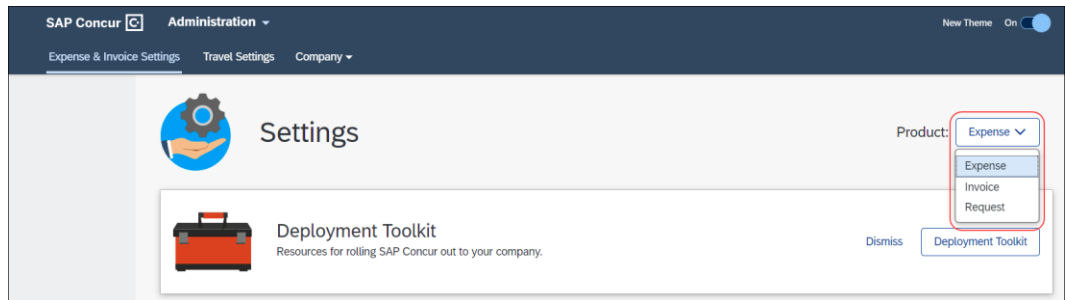
The **Reporting Configuration** page of Product Settings allows you to define the fiscal calendar settings that are used by the reporting tools. If your company uses Analysis/Intelligence (formerly Concur Insight), you can configure the bursting and Actionable Analytics settings on this page. You can also associate your expense types with match categories to properly group your expenses in reports by fiscal calendar.

Fiscal Year	Start Date	End Date	Active
2019	01/01/2019	12/31/2019	Yes
2018	01/01/2018	12/31/2018	Yes
2017	01/01/2017	12/31/2017	Yes

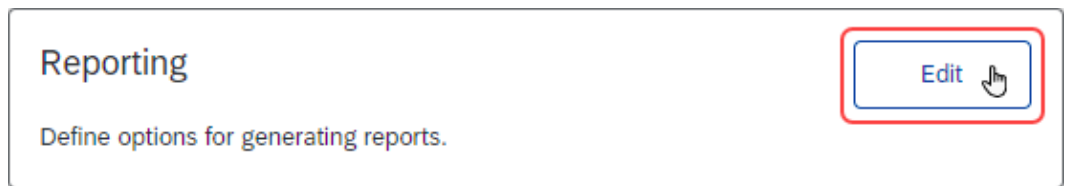
Access the Reporting Configuration Page

▶ **To access the Reporting Configuration page:**

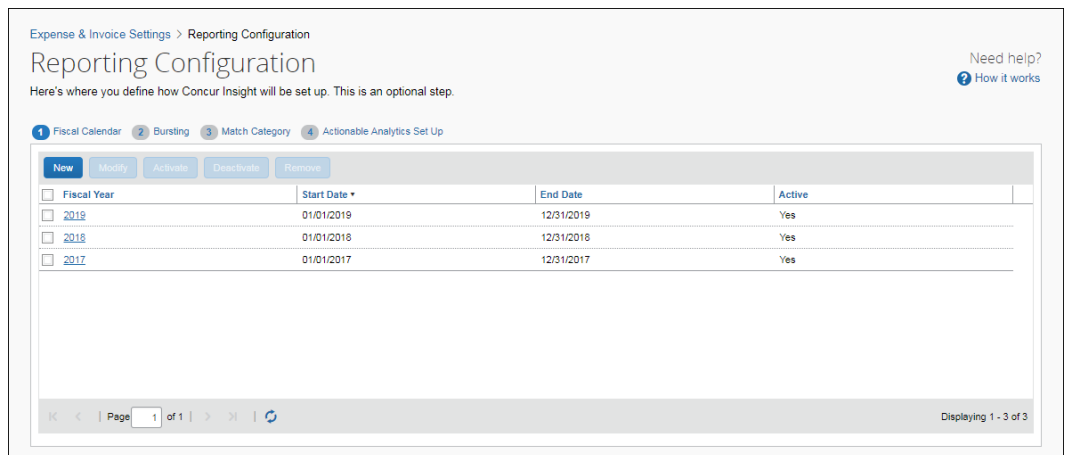
1. Click **Administration > Expense Settings** or **Expense & Invoice Settings** or **Invoice Settings**.
2. In the **Product** list, click *Expense* or *Invoice* or *Request*.



3. In the **Monitoring Spend** section, on the **Reporting** tab, click **Edit**.



The **Fiscal Calendar Set Up** tab of the **Report Configuration** page appears.



Section 3: Configure Fiscal Calendar

⚠ IMPORTANT: Fiscal calendar additions and updates will **not** be immediately available in the Reporting database. An archive must be successfully completed before this information can be utilized. Reporting archives run every night.

Fiscal calendars defined on the **Fiscal Calendar** tab are used by Analysis / Intelligence for its reports and dashboards. The fiscal calendars are also used by BI Managers to define their budgets on the **Reporting Budget** page (**Profile > Profile Settings > Reporting Settings > Reporting Budget**).

A fiscal calendar allows organizations to define their accounting periods independent of the standard calendar year. Many organizations define their own calendars to model their financial reporting to reflect seasons in their business, to compare results with direct competitors, and to avoid the busy year-end season in January.

A fiscal calendar has one or more fiscal years, and fiscal years have one or more fiscal periods.

Fiscal years have a start date and an end date. Each year may have a different length to accommodate leap years and short years or long years. (Organizations use short years and long years when they change the start date of their fiscal year.) Fiscal years cannot overlap with prior fiscal years and no gaps can exist between fiscal years.

Fiscal periods can vary in length within a fiscal year; however, they typically represent months. In the background, for every three fiscal periods a fiscal quarter is generated and for the year, a fiscal year period is generated.

NOTE: An Expense Administrator must define a fiscal calendar before BI Managers can add and maintain their budgets on the **Reporting Budget** page.

NOTE: The fiscal calendar used for reporting is shared with the fiscal calendar used for the new Budget feature. Fiscal calendars are created and maintained on the **Fiscal Calendar** tab on the **Reporting Configuration** page and on the **Fiscal Calendar** tab on the **Budget Configuration** page.

If your organization is using Analysis / Intelligence and the new Budget feature, any fiscal calendar changes made on one **Fiscal Calendar** tab are automatically updated on the other **Fiscal Calendar** tab.

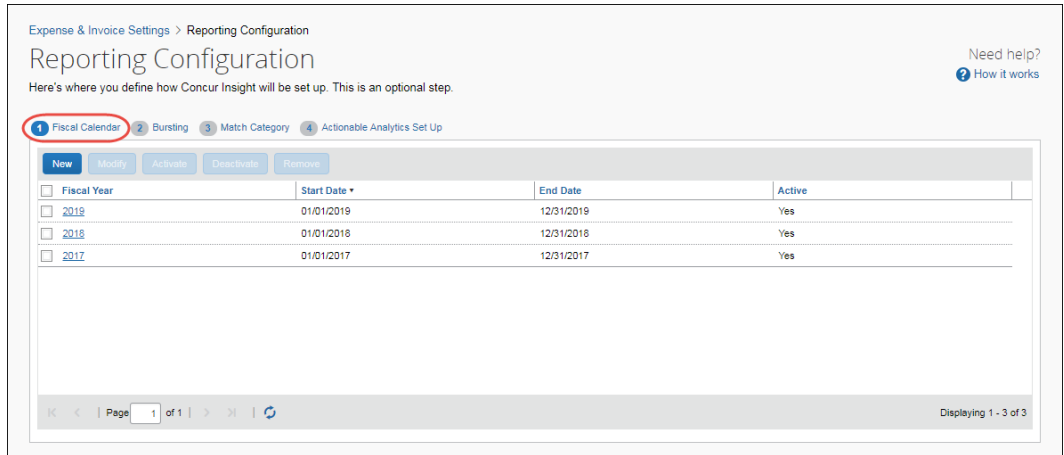
Add a Fiscal Calendar

You can add a fiscal calendar to define your company's accounting periods. A fiscal year can have one or more periods.

NOTE: Fiscal years cannot overlap with prior fiscal years and there cannot be any gaps between fiscal years.

► **To add a fiscal calendar:**

1. On the **Reporting Configuration** page, click the **Fiscal Calendar** tab.



2. Click **New**.

The **Add Fiscal Year** window appears.

The screenshot shows the 'Add Fiscal Year' window. At the top, there is a title bar with 'Add Fiscal Year' and a close button (X). Below the title bar, there is a form with the following fields:

- Fiscal Year Name:** A text input field containing '2017'.
- Start Date:** A date input field containing '01/01/2017' with a calendar icon.
- End Date:** A date input field containing '12/31/2017' with a close button (X) and a calendar icon.

Below the form, there is a row of buttons: 'Generate Fiscal Periods' (highlighted in blue), 'Activate', 'Deactivate', and 'Remove'.

Below the buttons, there is a table with the following columns: 'Fiscal Period', 'Start Date ▲', 'End Date', and 'Active'. The table is currently empty.

At the bottom right of the window, there are two buttons: 'Save' (highlighted in blue) and 'Cancel'.

3. Complete all required fields.

Field	Description/Action
Fiscal Year Name (Required)	<p>Enter the name of the fiscal year. This can be any combination of characters, but it must be unique. It is recommended to use the actual calendar year name. If two fiscal years comply within this rule (short year), then use a post fix for the second year.</p> <p>The Fiscal Year Name field will default to a fiscal year name based on the start date of the fiscal year. If the start date is before July 1, the year of the start date is defaulted as the fiscal year name. If the start date is July 1 or later, the year of the end date is defaulted as the fiscal year name.</p>
Start Date (Required)	<p>Enter the start date of the fiscal year, which must be the day after the end date of the previous fiscal year. The first fiscal year you create for your company can have any start date.</p> <p>NOTE: The start date is based on the time zone of the entity, which is managed by Concur.</p>
End Date (Required)	<p>Enter the end date of the fiscal year, which can be any date after the start date. By default it will be one year minus one day from the start date.</p> <p>NOTE: The start date is based on the time zone of the entity, which is managed by Concur.</p>

- 4. Click **Generate Fiscal Periods** to create all fiscal periods for the fiscal year.

Add Fiscal Year ✕

Fiscal Year Name

Start Date

End Date

Generate Fiscal Periods

<input type="checkbox"/>	Fiscal Period	Start Date ▲	End Date	Active
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Section 3: Configure Fiscal Calendar

The generated fiscal periods appear on the page.

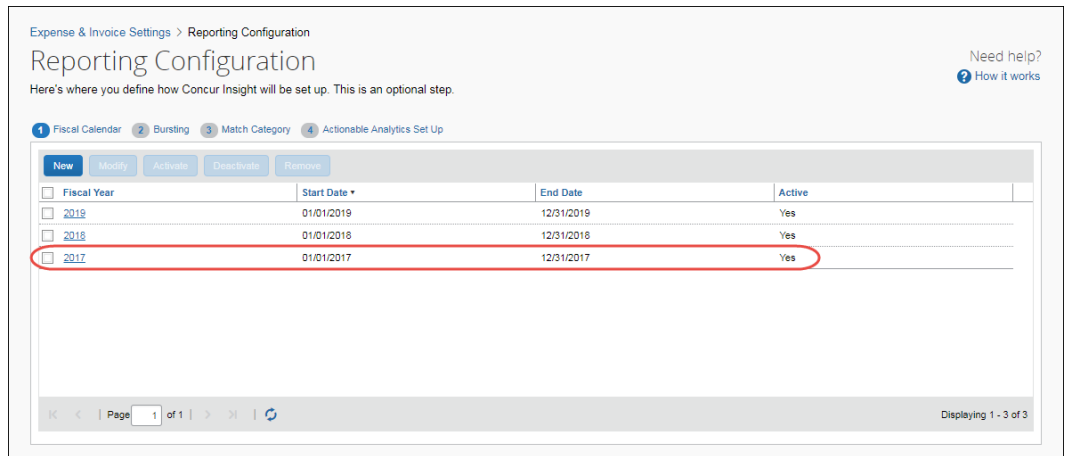
Add Fiscal Year ✕

Fiscal Year Name

Start Date End Date

<input type="checkbox"/> Fiscal Period	Start Date ▲	End Date	Active
<input type="checkbox"/> 2017 - Jan	01/01/2017	01/31/2017	Yes
<input type="checkbox"/> 2017 - Feb	02/01/2017	02/28/2017	Yes
<input type="checkbox"/> 2017 - Mar	03/01/2017	03/31/2017	Yes
<input type="checkbox"/> 2017 - Apr	04/01/2017	04/30/2017	Yes
<input type="checkbox"/> 2017 - May	05/01/2017	05/31/2017	Yes
<input type="checkbox"/> 2017 - Jun	06/01/2017	06/30/2017	Yes
<input type="checkbox"/> 2017 - Jul	07/01/2017	07/31/2017	Yes
<input type="checkbox"/> 2017 - Aug	08/01/2017	08/31/2017	Yes
<input type="checkbox"/> 2017 - Sep	09/01/2017	09/30/2017	Yes
<input type="checkbox"/> 2017 - Oct	10/01/2017	10/31/2017	Yes
<input type="checkbox"/> 2017 - Nov	11/01/2017	11/30/2017	Yes
<input type="checkbox"/> 2017 - Dec	12/01/2017	12/31/2017	Yes

5. Click **Save**. The fiscal year appears on the **Fiscal Calendar** tab.



⚠ IMPORTANT: Fiscal calendar additions and updates will **not** be immediately available in the Reporting database. An archive must be successfully completed before this information can be utilized.

Modify a Fiscal Calendar

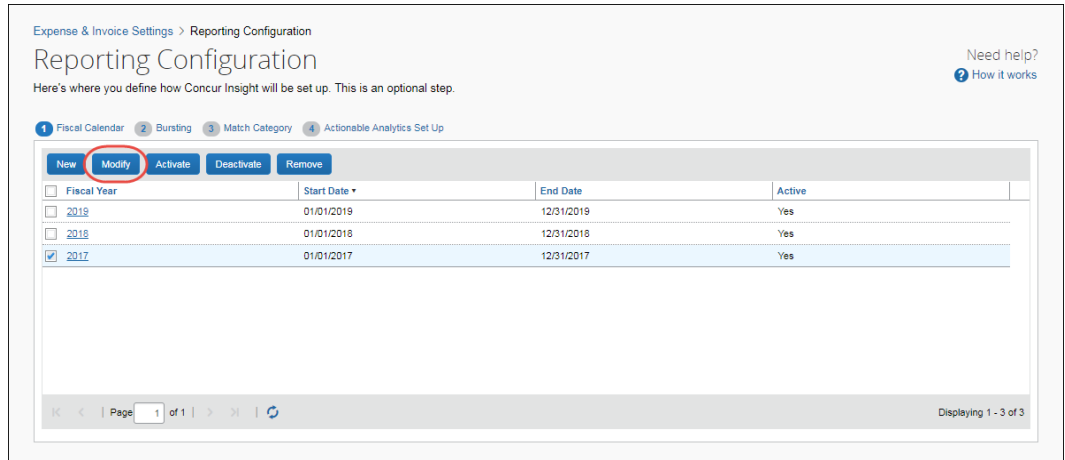
You can modify an existing fiscal year, for example, to correct mistakes or to reflect organizational changes, such as a merger or need to follow industry standards.

You cannot change the end date of the current month to today or any date before today, and you cannot change the start date of the current month. In addition, you cannot change any start or end date of past months this year or years prior to this year.

⚠ IMPORTANT: Modifying fiscal years could result in loss of BI Manager budgets.

► **To modify a fiscal calendar year:**

1. On the **Fiscal Calendar** tab, select a fiscal year and then click **Modify**, or just double-click the fiscal year you want to modify.



The **Modify Fiscal Year** window appears.

Modify Fiscal Year ✕

Fiscal Year Name

Start Date End Date

Generate Fiscal Periods
Activate
Deactivate
Remove

<input type="checkbox"/> Fiscal Period	Start Date ▲	End Date	Active
<input type="checkbox"/> 2017 - Jan	01/01/2017	01/31/2017	Yes
<input type="checkbox"/> 2017 - Feb	02/01/2017	02/28/2017	Yes
<input type="checkbox"/> 2017 - Mar	03/01/2017	03/31/2017	Yes
<input type="checkbox"/> 2017 - Apr	04/01/2017	04/30/2017	Yes
<input type="checkbox"/> 2017 - May	05/01/2017	05/31/2017	Yes
<input type="checkbox"/> 2017 - Jun	06/01/2017	06/30/2017	Yes
<input type="checkbox"/> 2017 - Jul	07/01/2017	07/31/2017	Yes
<input type="checkbox"/> 2017 - Aug	08/01/2017	08/31/2017	Yes
<input type="checkbox"/> 2017 - Sep	09/01/2017	09/30/2017	Yes
<input type="checkbox"/> 2017 - Oct	10/01/2017	10/31/2017	Yes
<input type="checkbox"/> 2017 - Nov	11/01/2017	11/30/2017	Yes
<input type="checkbox"/> 2017 - Dec	12/01/2017	12/31/2017	Yes

Save
Cancel

2. Make the desired changes.

For field information, refer to the *To add a fiscal calendar* procedure in this document. If you need a fiscal year to be shorter than 12 months or longer than 12 months, change the end date, but ensure fiscal years are not overlapping and do not have gaps.

3. Click **Generate Fiscal Periods**.

<input type="checkbox"/>	Fiscal Period	Start Date ▲	End Date	Active
<input type="checkbox"/>	2017 - Jan	01/01/2017	01/31/2017	Yes
<input type="checkbox"/>	2017 - Feb	02/01/2017	02/28/2017	Yes

4. Click **Save**.

Activate a Fiscal Calendar

NOTE: The Activate function on the **Fiscal Calendar** tab is not recognized by Analysis / Intelligence reporting. This function is only used by the new Budget feature. It is not used by Analysis / Intelligence reporting.

To activate a fiscal calendar year, on the **Fiscal Calendar** tab, select a fiscal year and then click **Activate**.

Expense & Invoice Settings > Reporting Configuration

Reporting Configuration

Here's where you define how Concur Insight will be set up. This is an optional step.

Need help? [How it works](#)

1 Fiscal Calendar 2 Bursting 3 Match Category 4 Actionable Analytics Set Up

New Modify **Activate** Deactivate Remove

<input type="checkbox"/>	Fiscal Year	Start Date ▼	End Date	Active
<input type="checkbox"/>	2019	01/01/2019	12/31/2019	Yes
<input type="checkbox"/>	2018	01/01/2018	12/31/2018	Yes
<input checked="" type="checkbox"/>	2017	01/01/2017	12/31/2017	Yes

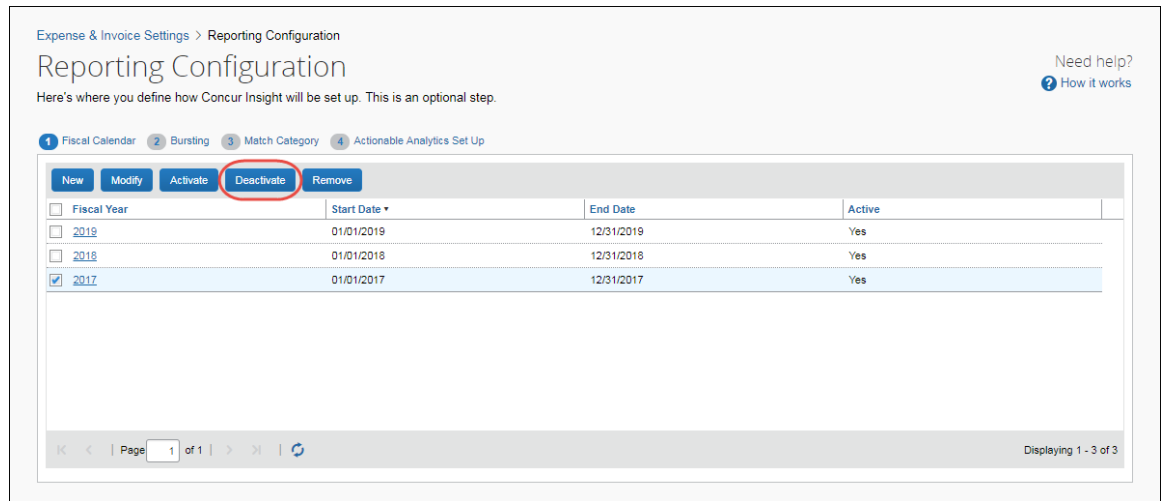
Page 1 of 1 | < > | Refresh

Displaying 1 - 3 of 3

Deactivate a Fiscal Calendar

NOTE: The Deactivate function on the **Fiscal Calendar** tab is not recognized by Analysis / Intelligence reporting. This function is only used by the new Budget feature. It is not used by Analysis / Intelligence reporting.

To deactivate a fiscal calendar year, on the **Fiscal Calendar** tab, select a fiscal year and then click **Deactivate**.



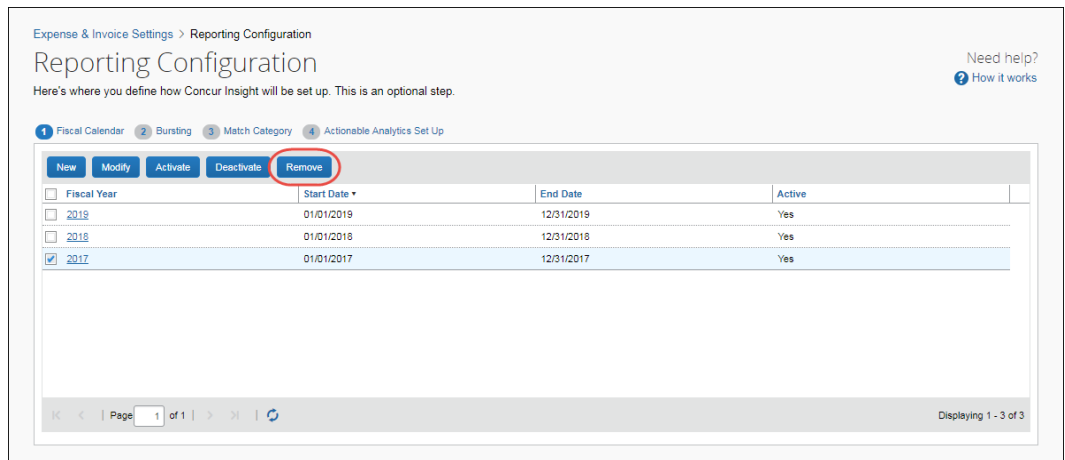
Remove a Fiscal Calendar

You can remove a fiscal year to clean up the list of available fiscal calendars to ensure old fiscal years cannot be re-activated.

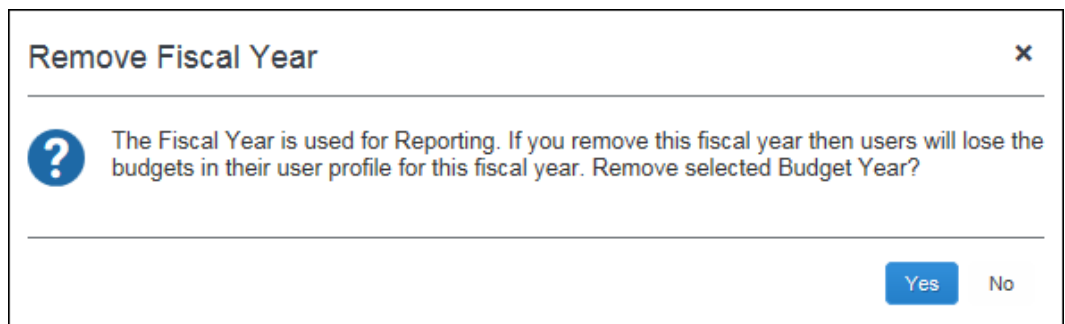
⚠ IMPORTANT: Removing a fiscal year will also remove any BI Manager budgets defined for the fiscal year on the **Reporting Budget** page (**Profile > Profile Settings > Reporting Settings > Reporting Budget**).

► **To remove a fiscal calendar year:**

1. On the **Fiscal Calendar** tab, select a fiscal year and then click **Remove**.



2. In the **Remove Fiscal Year** window that appears, click **Yes**.



NOTE: The fiscal year and any BI Manager budgets defined for the fiscal year on the **Reporting Budget** page will be marked as deleted and cannot be retrieved by any user.

Activate a Fiscal Period

NOTE: The Activate function on the **Modify Fiscal Calendar** window is not recognized by Analysis / Intelligence reporting. This function is only used by the new Budget feature. It is not used by Analysis / Intelligence reporting.

► **To activate a fiscal period:**

1. On the **Fiscal Calendar** tab, select a fiscal year and then click **Modify**.

The **Modify Fiscal Year** window appears.

2. Select a fiscal period and then click **Activate**.

Modify Fiscal Year ✕

Fiscal Year Name

Start Date End Date

Generate Fiscal Periods
Activate
Deactivate
Remove

<input type="checkbox"/> Fiscal Period	Start Date ▲	End Date	Active
<input checked="" type="checkbox"/> 2017 - Jan	01/01/2017	01/31/2017	Yes
<input type="checkbox"/> 2017 - Feb	02/01/2017	02/28/2017	Yes
<input type="checkbox"/> 2017 - Mar	03/01/2017	03/31/2017	Yes
<input type="checkbox"/> 2017 - Apr	04/01/2017	04/30/2017	Yes
<input type="checkbox"/> 2017 - May	05/01/2017	05/31/2017	Yes
<input type="checkbox"/> 2017 - Jun	06/01/2017	06/30/2017	Yes
<input type="checkbox"/> 2017 - Jul	07/01/2017	07/31/2017	Yes
<input type="checkbox"/> 2017 - Aug	08/01/2017	08/31/2017	Yes
<input type="checkbox"/> 2017 - Sep	09/01/2017	09/30/2017	Yes
<input type="checkbox"/> 2017 - Oct	10/01/2017	10/31/2017	Yes
<input type="checkbox"/> 2017 - Nov	11/01/2017	11/30/2017	Yes
<input type="checkbox"/> 2017 - Dec	12/01/2017	12/31/2017	Yes

Save
Cancel

3. Click **Save**.

NOTE: You can activate a fiscal period of an inactive fiscal year. When you save the change, the fiscal year becomes active.

Deactivate a Fiscal Period

NOTE: The Deactivate function on the **Modify Fiscal Calendar** window is not recognized by Analysis / Intelligence reporting. This function is only used by the new Budget feature. It is not used by Analysis / Intelligence reporting.

You can deactivate a fiscal period anytime. All fiscal periods that belong to the fiscal year become inactive when the year is deactivated. If all fiscal periods that belong to the fiscal year are inactive then the year is deactivated.

► **To deactivate a fiscal period:**

1. In the **Fiscal Calendar** tab, select a fiscal year and then click **Modify**.

The **Modify Fiscal Year** window appears.

2. Select a fiscal period and then click **Deactivate**.

Modify Fiscal Year

Fiscal Year Name: 2017

Start Date: 01/01/2017 End Date: 12/31/2017

Buttons: Generate Fiscal Periods, Activate, **Deactivate**, Remove

<input type="checkbox"/>	Fiscal Period	Start Date ▲	End Date	Active
<input checked="" type="checkbox"/>	2017 - Jan	01/01/2017	01/31/2017	Yes
<input type="checkbox"/>	2017 - Feb	02/01/2017	02/28/2017	Yes
<input type="checkbox"/>	2017 - Mar	03/01/2017	03/31/2017	Yes
<input type="checkbox"/>	2017 - Apr	04/01/2017	04/30/2017	Yes
<input type="checkbox"/>	2017 - May	05/01/2017	05/31/2017	Yes
<input type="checkbox"/>	2017 - Jun	06/01/2017	06/30/2017	Yes
<input type="checkbox"/>	2017 - Jul	07/01/2017	07/31/2017	Yes
<input type="checkbox"/>	2017 - Aug	08/01/2017	08/31/2017	Yes
<input type="checkbox"/>	2017 - Sep	09/01/2017	09/30/2017	Yes
<input type="checkbox"/>	2017 - Oct	10/01/2017	10/31/2017	Yes
<input type="checkbox"/>	2017 - Nov	11/01/2017	11/30/2017	Yes
<input type="checkbox"/>	2017 - Dec	12/01/2017	12/31/2017	Yes

Buttons: Save, Cancel

3. Click **Save**.

Remove a Fiscal Period

You can remove a fiscal period to change the fiscal periods of a fiscal year. A fiscal period can be removed anytime.

The fiscal calendar will not show any fiscal periods that are marked as deleted.

⚠ IMPORTANT: Removing fiscal periods could result in loss of BI Manager budgets.

▶ **To remove a fiscal period:**

1. On the **Fiscal Calendar** tab, select a fiscal year and then click **Modify**.

The **Modify Fiscal Year** window appears.

2. Select a fiscal period and then click **Remove**.

Modify Fiscal Year
✕

Fiscal Year Name

Start Date End Date

Generate Fiscal Periods
Activate
Deactivate
Remove

<input type="checkbox"/>	Fiscal Period	Start Date ▲	End Date	Active
<input checked="" type="checkbox"/>	2017 - Jan	01/01/2017	01/31/2017	Yes
<input type="checkbox"/>	2017 - Feb	02/01/2017	02/28/2017	Yes
<input type="checkbox"/>	2017 - Mar	03/01/2017	03/31/2017	Yes
<input type="checkbox"/>	2017 - Apr	04/01/2017	04/30/2017	Yes
<input type="checkbox"/>	2017 - May	05/01/2017	05/31/2017	Yes
<input type="checkbox"/>	2017 - Jun	06/01/2017	06/30/2017	Yes
<input type="checkbox"/>	2017 - Jul	07/01/2017	07/31/2017	Yes
<input type="checkbox"/>	2017 - Aug	08/01/2017	08/31/2017	Yes
<input type="checkbox"/>	2017 - Sep	09/01/2017	09/30/2017	Yes
<input type="checkbox"/>	2017 - Oct	10/01/2017	10/31/2017	Yes
<input type="checkbox"/>	2017 - Nov	11/01/2017	11/30/2017	Yes
<input type="checkbox"/>	2017 - Dec	12/01/2017	12/31/2017	Yes

Save Cancel

The fiscal period is removed from the fiscal year.

NOTE: The fiscal periods will be marked as deleted and cannot be retrieved by any user. Concur can decide to permanently remove any records marked as deleted.

Section 4: Configure Bursting

The **Bursting** tab allows the administrator to import bursting settings for reports that you burst.

NOTE: This tab only appears if you have purchased Concur Intelligence.

Example

You'd like to burst a report based on Cost Center values. You can create an import file that creates the bursting configuration. Download the template and enter the Employee IDs for the report recipients. Then enter a value to group the employees together, such as COSTCENTER, in the **Bursting ID** column. Enter the cost center values in the **Bursting Value** column. Save the template, and then import it to apply these settings to your reporting configuration. You can create any number of Bursting ID groups, and employees can be in more than one group.

Burst Import Process

The Burst Import process has four steps:

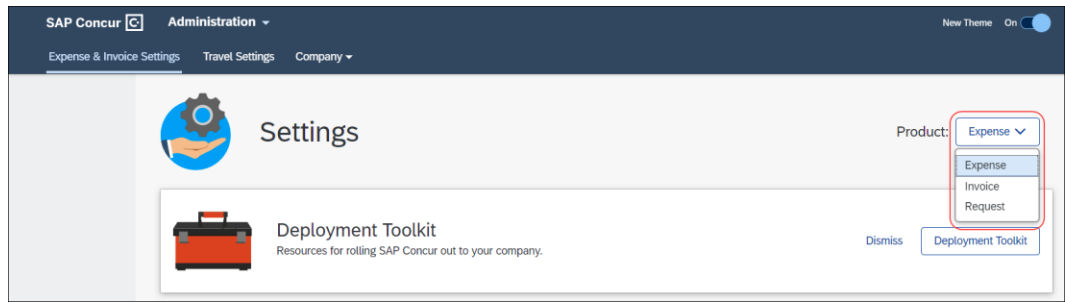
1. Downloading the Bursting template
2. Populating the Bursting template
3. Uploading the Bursting template
4. Viewing the import results

Access the Bursting Page

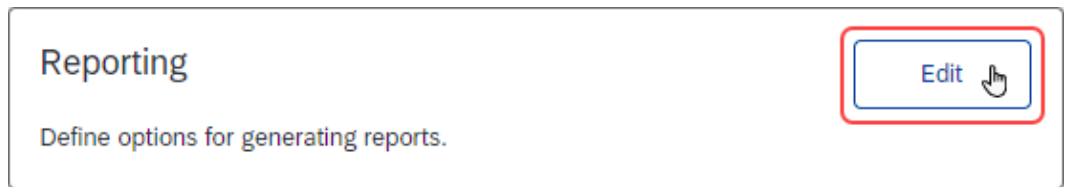
▶ **To access the Bursting page:**

1. Click **Administration > Expense Settings** or **Expense & Invoice Settings**.

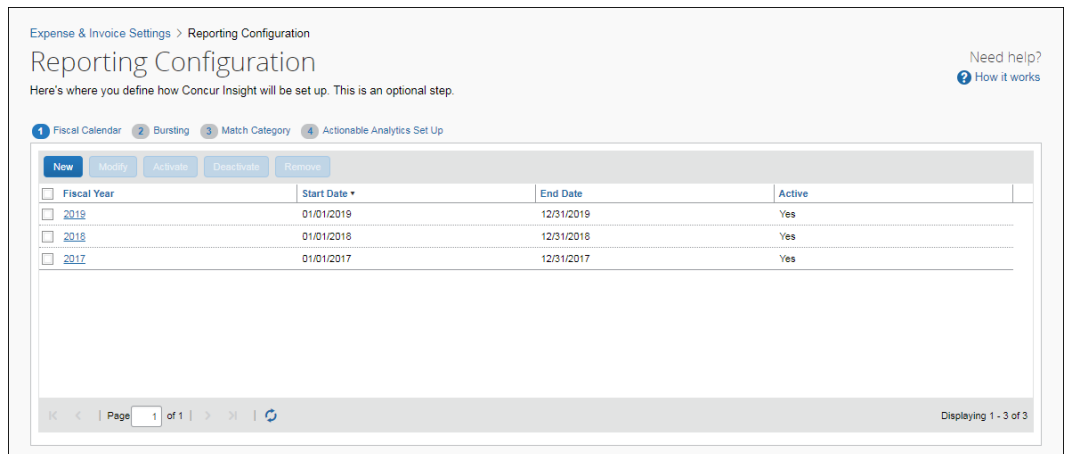
- In the **Product** list, click *Expense* or *Invoice* or *Request*.



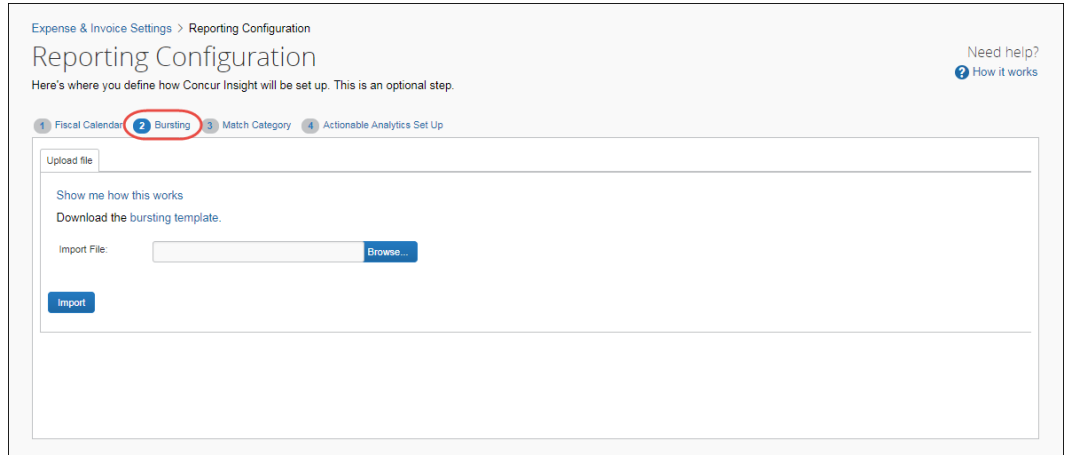
- In the **Monitoring Spend** section, on the **Reporting** tab, click **Edit**.



The **Fiscal Calendar Set Up** tab of the **Report Configuration** page appears.



4. Click **Bursting** (tab).



Download the Bursting Template

The administrator can download and use the template spreadsheet to enter bursting data in the correct format.

► **To download the spreadsheet:**

1. On the **Reporting Configuration** page, click the **Bursting** tab.
2. On the **Bursting** tab, click the **Bursting Template** link.
3. In the **File Download** dialog box, click **Save**.
4. Select a location on your computer to save the spreadsheet.

The administrator can download a sample spreadsheet with user data from the online help.

Populate the Spreadsheet

The Bursting spreadsheet contains columns for the data fields to import. All fields are required. The values in the spreadsheet header rows (rows 1 and 2) must not be deleted.

Bursting Fields

Field	Description
Employee ID	The Employee ID of the user that receives the bursted report (for example, JSMITH). This value is stored in the Employee ID field on the Users page. If you use QuickBooks, this is the value stored in the QuickBooks Vendor Name field on the Users page.
Bursting ID	A user defined value that groups users who receive bursted reports (for example, Cost Center owners).

Bursting Value	The actual value that the report is bursted off of (for example, if a user wanted to receive all data on Cost Center 1234).
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Final File Review

Before you import the user spreadsheet, verify that the spreadsheet is formatted correctly.

All cells in the Excel spreadsheet must have a designation of Text or Number before being uploaded. Always verify the cell formatting when done. If you use the Replace feature in Excel, be aware that it may not maintain the required cell formatting. Testing has shown that cells formatted as text become general format after using Replace. If the cells are not formatted as text, the import fails. If necessary, select the appropriate cells and change the formatting.

Upload the Bursting Spreadsheet

The spreadsheet is uploaded on the Bursting tab.

▶ ***To upload the spreadsheet:***

1. On the **Bursting** tab, click **Browse**.
2. Navigate to the correct location and select the bursting spreadsheet to upload.
3. Click **Open**.
4. On the **Bursting** tab, click **Import**.

View the Import Results

The results of the Bursting Import are displayed once the Bursting Import is complete. The Bursting tab allows administrators to view the Bursting Import process results. The process results show the total number of records processed, how many records were successfully processed, any errors associated with the import, and the records that failed to be imported successfully.

There are three reasons why a record is not successfully imported:

1. The record does not have all fields of the import file populated. All fields are required, so any empty fields can cause a failure.
2. An invalid Employee ID is provided. The Employee IDs entered in the Bursting Template must match a valid user. Refer to the Employee ID or **QuickBooks Vendor Name** field on the **Users** page for the Employee ID values.
3. There are duplicate records in the import file. In this case, the first record is imported, and any subsequent duplicate records are not imported.

Section 5: Configure Match Category

On the **Match Category** tab, the administrator can associate custom and standard expense types to a Match Category. The Match Categories are configured by Concur, and include typical travel expenses. Once the expense types are associated, the reporting archives will attempt to match all expenses of those types to the corresponding category.

NOTE: This tab only appears if you have purchased both Concur Travel and Concur Intelligence.

Example

Your company has two air specific expense types: The standard expense type Airfare and a custom expense type Executive Air Travel. By default, only Airfare expenses will be considered to match to booked trips when loaded into the Reporting database. However, if the client maps the custom expense type Executive Air Travel to the Air Ticket Match Category, both expense types are evaluated when trying to identify a match.

NOTE: Assigning a custom expense type to a match category is not required, but it is highly recommended for clients who have many custom expense types and wish to have accurate booking leakage reporting.

Definitions of Different Expense Types

- **Standard Expense Types:** Standard Expense Types are expense types that were created by Concur and are available to all clients. All standard expense types will be included in the **Expense Type** column of the **Match Category** page.
- **Custom Expense Type:** Custom Expense Types are created by a client and are unique to the client who created it. There are no consistent, unique values available. For this reason, custom expense types are never used in Analysis or Intelligence Standard Reports. All custom expense types will be included in the **Expense Type** column of the **Match Category** page.
- **Match Category:** A collection of expense types (both standard expense types and custom expense types) that are matched to travel bookings to identify booking leakage for a client. Expense types can be assigned to a match category on the **Match Category** page. There are eight Match Categories:

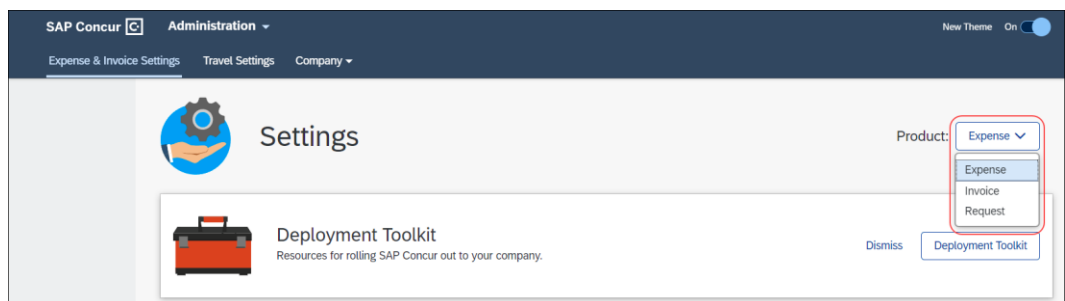
Match Category	Description
Air Ticket	This match category should contain all expense types related to the purchase of an airline ticket. It should be limited to the actual ticket purchase and should not include expense types related to airline fees or ancillary charges.

Match Category	Description
Breakfast	This match category should contain all expense types related to breakfast. Many clients have negotiated free breakfast as part of the room cost.
Car Amount	This match category should contain all expense types related to car rental. It should be limited to the actual car rental purchase and should not include expense types related to mileage or add-ons like GPS and fuels.
Hotel Room Amount	This match category should contain all expense types related to a hotel room purchase. It should be limited to the actual hotel room purchase and should not include expense types related to hotel taxes or in-room charges.
Hotel Tax Amount	This match category should contain all expense types related to hotel room taxes.
Internet	This match category should contain all expense types related to internet charges. Many clients have negotiated free internet access as part of the room cost.
Parking	This match category should contain all expense types related to parking charges. Many clients have negotiated free parking as part of the room cost.
None	This is the default match code for all custom expense types. If a custom expense type does not fit into one of the above categories, select None.

Access the Match Category Page

▶ **To access the Match Category page:**

1. Click **Administration > Expense Settings** or **Expense & Invoice Settings**.
2. In the **Product** list, click *Expense* or *Invoice* or *Request*.

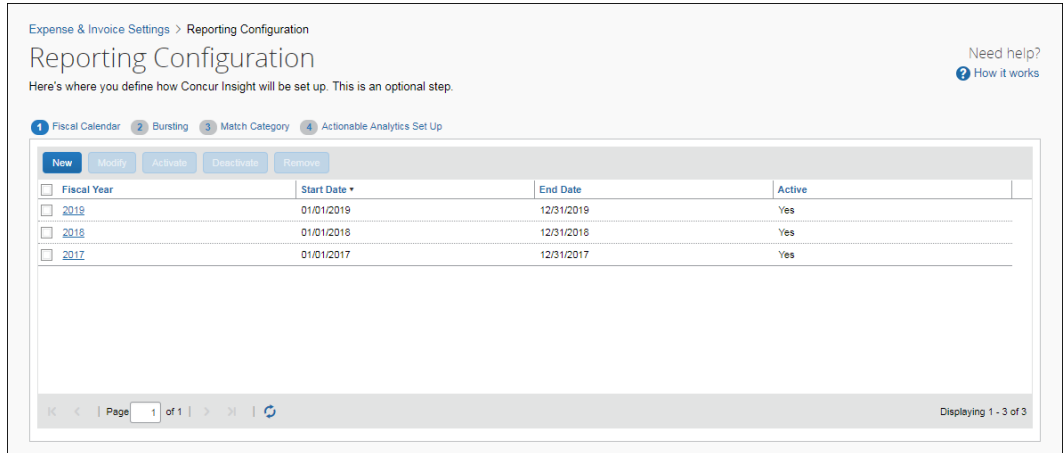


Section 5: Configure Match Category

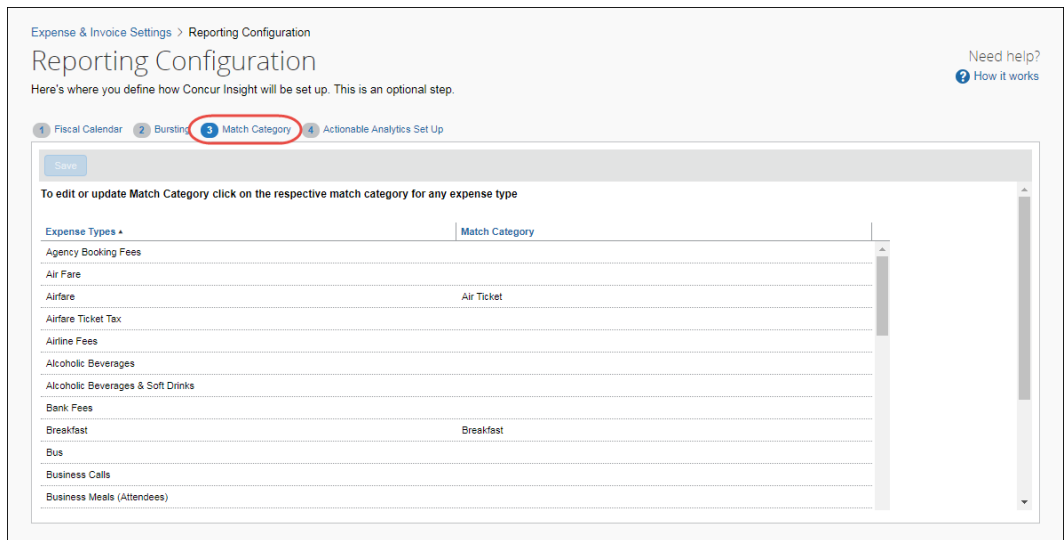
3. In the **Monitoring Spend** section, on the **Reporting** tab, click **Edit**.



The **Fiscal Calendar Set Up** tab of the **Report Configuration** page appears.



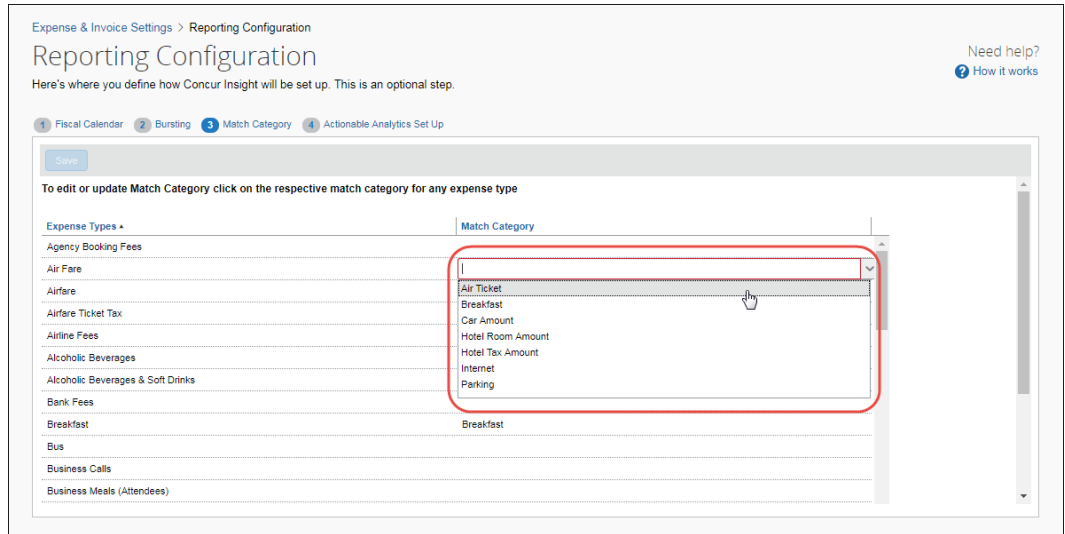
4. Click **Match Category** (tab).



Associate Expense Types to Match Categories

► **To associate the expense types to categories:**

1. On the **Match Category** tab, click in the **Match Category** column of the desired expense type. A list of the available **Match Categories** displays.



2. Select the desired match category.
3. Once all desired Expense Types have been mapped to the **Match Category**, click **Save**.

Section 6: Configure Actionable Analytics

NOTE: The **Actionable Analytics Set Up** tab only appears if you have purchased Concur Intelligence.

The screenshot shows the 'Reporting Configuration' page in the 'Expense Settings' section. The 'Actionable Analytics Set Up' tab is highlighted with a red circle. The page includes a 'Save' button and a 'Need help? How it works' link. The main content area contains two sections for setting up email alerts:

- Percentage of Budget:** A checkbox is checked. The description states: 'Send an email alert to BI Managers when the percent of budget is reached during the current quarter. IMPORTANT: BI Managers will receive this email only if they define their budget information in Profile.' Below this is a 'Percent' input field with the instruction: 'Enter the percent of budget that triggers the alert.' There is also an unchecked checkbox for 'Require for all BI Managers' with the note: 'If required, BI Managers cannot decline this alert, but they can change the percentage in Profile.'
- Credit Card Transactions:** A checkbox is checked. The description states: 'Send an email alert to BI Managers when a credit card transaction is equal to or greater than a threshold amount specified in your reporting currency of AUD or belongs to a certain merchant category.' Below this is an 'Amount' input field with the instruction: 'Enter the charge amount that triggers the alert.' There is also a text area for merchant category codes with the instruction: 'You can suppress alerting on up to 30 merchant category codes by listing them below, separated by commas. Click [here](#) to see the list of available flagged merchant category codes.' There is also an unchecked checkbox for 'Require for all BI Managers' with the note: 'If required, BI Managers cannot decline this alert, but they can change the amount in Profile.'

All of the setup steps – for the admin and the BI Manager – are discussed in the *Analysis/Intelligence: Actionable Analytics User Guide*.



Refer to the Analysis / Intelligence guides that are available on Client Support Portal or via the **Launch** link in Cognos.