

Concur Invoice: Tax Authority

Setup Guide

Last Revised: August 27, 2021

Applies to these SAP Concur solutions:

- ☐ Concur Expense
 - ☐ Professional/Premium edition
 - ☐ Standard edition
- ☐ Concur Travel
 - ☐ Professional/Premium edition
 - ☐ Standard edition
- ☒ Concur Invoice
 - ☒ Professional/Premium edition
 - ☐ Standard edition
- ☐ Concur Request
 - ☐ Professional/Premium edition
 - ☐ Standard edition

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Revision History

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February 19, 2016	New guide.

Tax Authority

NOTE: Multiple SAP Concur product versions and UI themes are available, so this content might contain images or procedures that do not precisely match your implementation. For example, when SAP Fiori UI themes are implemented, home page navigation is consolidated under the SAP Concur Home menu.

Section 1: Permissions

A company administrator may or may not have the correct permissions to use this feature. The administrator may have limited permissions, for example, they can affect only certain groups and/or use only certain options (view but not create or edit).

If a company administrator needs to use this feature and does not have the proper permissions, they should contact the company's SAP Concur administrator.

In addition, the administrator should be aware that some of the tasks described in this guide can be completed only by SAP Concur staff. In this case, the client must initiate a service request with SAP Concur support.

Required Roles

To add and manage tax authorities, the user needs to have the Tax Administrator role.

Section 2: Overview

A *tax authority* is the government body that levies Value-Added Tax (VAT). In most tax jurisdictions, this is the country. However, in some countries, such as the UK, the tax authority includes the country as well as specific states/provinces. Most European countries levy VAT; the United States does not.

In most cases, clients create country-specific tax authority configurations, each configuration matched by tax type and percentage rate to the country originating the service or good detailed in the invoice.

For example, a client located in the United States might configure a tax authority for Australia that incorporates a Goods and Services Tax (GST) rate type with a percent-based calculation method of 10%. Now, when an invoice arrives from Australia, the system processes the rate calculation and displays a value in the **Rate**, **Amount**, and **Tax Code** fields added to the Header or Line Item forms for this purpose.

Most companies define only those tax authorities for locations with domestic employees or those that are likely to provide a return. That is, a company pays enough VAT in that tax authority so that the reclaim available is greater than the cost of requesting the reclamation. This information is generally gathered from the company's tax accounting department.

NOTE: To use the Tax Authority feature, clients need to have configured the relevant VAT fields first.



For more information about configuring VAT fields, refer to the *Concur Invoice: Value Added Tax (VAT) Setup Guide*.

Section 3: Supported Countries for VAT

The primary countries supported for VAT in Concur Invoice are United Kingdom, Japan, and Australia.

The secondary countries supported for VAT in Concur Invoice are countries that have one tax type that levy tax. However, these countries might not be fully supported under certain global or national laws.

NOTE: Countries that are not supported for VAT in Concur Invoice are the US, Canada, India, and other multi-tax countries.

Section 4: Value-Added Tax

Value-added tax (VAT) is a tax imposed on businesses at all levels of the manufacture and production of a good or service and is based on the increase in price, or value, provided by each level. In the case of manufacturing clothing, raw materials (for example cotton) are not taxed. However, the value of the cotton is increased by turning it into fabric, so the fabric is taxed as it is sold to the clothing maker. Then, the value of the fabric is increased by turning it into clothing, so the clothing is taxed again as it is sold to the consumer.

Though VAT is levied at each level, it is generally offset with tax credits at each level, so the end consumer ultimately pays the VAT when the consumer purchases the good or service.

A company that pays VAT on behalf of its employees may be able to *reclaim* the VAT paid. Typically, some or all the VAT can be reclaimed for service-related expenses as well as general business supplies.

NOTE: In this document, the term VAT is used, though most countries use terms other than VAT. For example, the French term is *Taxe sur la Valeur Ajoutée* (TVA), the German term is *Mehrwertsteuer* (MwST), and the Italian term is *Imposta sul Valore Aggiunto* (IVA).

Track VAT

The need to track VAT depends on the location of the company:

- **Domestic:** For a company *operating in a VAT-levying country* (for example, a company based in Germany), tracking VAT is a domestic issue and is critical

to day-to-day operations, just as tracking and reporting sales tax is critical for companies operating in the United States. *Reporting is mandatory*; these companies must report VAT data to their government on a periodic basis, most often monthly.

The company can use the VAT data provided by SAP Concur (which can be transferred to the company's financial systems) to develop the required reports for reclamation.

- **International:** For a company with employees *traveling to VAT-levying countries* (for example, a company based in the United States with employees who travel to Europe), the company pays VAT but does not have to track VAT unless the company is interested in reclaiming. The amount available for reclamation may be substantial but – since the process is so complex – the cost for reclaiming VAT may be prohibitive. In addition, because of the complexity, companies tend to hire companies that specialize in the reclamation of VAT. This, too, adds to the cost of reclaiming.

The company can use the VAT data provided by SAP Concur (which can be transferred to the company's financial systems) to evaluate whether or not to reclaim. If the company decides to reclaim, it can use SAP Concur to assist in gathering the detailed information necessary for the reclamation process.

Sources of VAT Amounts

The actual VAT amounts are obtained from several different sources:

- Concur Invoice calculates the amounts based on the amount of the invoice and current tax rates (as defined by the VAT configuration)
- The user or processor enters or edits the amount manually

Special Cases

In some cases, it is hard to calculate the right tax amount for an itemized line item expense based on the information captured in Concur Invoice and the information available to the user on the invoice. The data entry burden on the user to enter the information in exactly the manner needed for the calculation to work correctly is too great.

USER EDIT OF TAX AMOUNT

SAP Concur allows configuration of the VAT amount to allow edits by the user. This lets the user compare the VAT amount to the invoice, and make corrections as needed.

An example of where this may be appropriate is a country where the mobile phone usage is taxed differently for domestic versus international calls. It would be unreasonable to ask the user to sum up the data to enter one itemization for domestic calls and a separate itemization for international calls. With this option, the user may simply edit the calculated VAT amount to match the amount stated on the invoice.



For more information, refer to the *Configure Tax Authorities* section in this guide.

CAPTURE PROCESSING CHANGE TO TAX AMOUNT LOGGED IN AUDIT TRAIL

Whenever the Capture Processing **VAT Amount 1** (header or line item) field, entered during Invoice Capture, is auto-updated by Tax Authority-based changes, the system will log a value in the Audit Trail of the invoice, so the client can understand what caused the change to the VAT values.



For more information, refer to the *Concur Invoice: Capture Processing (Client-Managed) Setup Guide* and the *Concur Invoice: Capture Processing (Client-Managed) User Guide*.

Requirements to Calculate VAT

The system needs this information in order to properly calculate VAT and reclaim:

- **Tax Authority:** The unique tax authority configuration for the country in which it will be deployed
- **Expense type:** VAT applies to some—but not all—expense types
- **Date:** The date the expense was incurred, though VAT rates do not change often; they are subject to change
- **Location:** The location where the expense was incurred. The system compares the origination of the invoice to the employee's home country to determine whether the transaction is *domestic* or *foreign* and then uses that information to determine the applicable tax authority and rates
- **Vendor:** Vendor information is needed when vendor groups are configured for Tax Authority

The system gathers all of this information from the invoice. The invoice may include all the costs (gross amount total) or parse the taxes from the base amount and display these in their respective VAT fields using the associated tax authority.

Section 5: End-User Experience

Once the administrator has added the VAT-related fields to the forms, the user will see these on the Payment Request Header and Payment Request Line Item Details forms, as well as on the Payment Vendor form. The VAT fields help clients store detailed tax information and ensure that they are compliant with relevant tax laws.

NOTE: Concur Invoice only supports the **VAT Amount 1**, **VAT Rate 1**, and **VAT Tax Code 1** fields in Tax Authority.



For more information about the fields, see the table in the *Forms and Fields: Ensure Employees Account for All Tax Amounts* section of this document.

Example of VAT fields in the Invoice Details (Header) Section

The screenshot shows the 'Invoice Details' section of a software interface. On the left is a 'Vendor Information' sidebar for 'Concave 1234'. The main area contains fields for 'Policy' (Wire Transfer - Project Policy), 'Invoice Name' (Tom Lee), 'Invoice Number' (7788), and 'Invoice Date' (09/03/2015). A red box highlights the VAT-related fields: 'Invoice Amount' (600.00), 'VAT Amount 1' (60.00), 'VAT Rate 1' (10), and 'VAT Tax Code 1' (DOMT). Other fields include 'Payment Due Date' (09/03/2015), 'Project' (Mexican fiesta), and a 'Comments' field. At the bottom, there are 'Save', 'View', and 'Change' buttons, and a 'Specify Tax in:' dropdown set to 'Invoice Details'.

Example of VAT fields in the Itemization Summary (Line Item) section

The screenshot shows the 'Itemization Summary' section with a table of line items. A red box highlights the VAT columns for the first item. The table has columns for 'No.', 'Expense Type', 'Custom 05', 'Custom 06', 'Custom 07', 'Subtotal', 'Unit Price', 'Quantity', 'VAT Type', 'VAT Amount', 'VAT Rate', 'VAT Tax Code', 'Calculated Tax Am...', 'Description', 'Amount without VAT', and 'Tax'. The first item is 'Telecommunication Equip...' with a VAT Amount of \$1.00 and a VAT Rate of 1%.

No.	Expense Type	Custom 05	Custom 06	Custom 07	Subtotal	Unit Price	Quantity	VAT Type	VAT Amount	VAT Rate	VAT Tax Code	Calculated Tax Am...	Description	Amount without VAT	Tax
1	Telecommunication Equip...				\$250.00	\$250.00	1	VAT Amount 1	\$1.00	1	1	\$0.00	Test	\$250.00	\$0.00
2	Building Maintenance				\$250.00	\$250.00	1	VAT Amount 1	\$1.00	1	1	\$0.00	Test	\$250.00	\$0.00

Example of VAT fields in the Vendor Information (Vendor) window

The screenshot shows the 'Vendor Information' window. The 'General Vendor Information' section contains fields for 'Vendor Name' (Jose's Supplies), 'Pay Method Type' (Client), 'Vendor Name - Location' (Mexico City), 'Provincial Tax Identification Number', 'Address 1' (123 Camino Real), 'Address 2', 'City' (Mexico City), 'State/Province', 'Postal/Zip Code' (12345), 'Country' (MEXICO), and 'Preferred Vendor' (No). A red box highlights the 'Tax Type' dropdown menu. At the bottom, there is a checkbox for 'Vendor includes VAT in Unit Price' and buttons for 'OK', 'Cancel', and 'Apply'.



For more information about fields and forms, refer to the *Concur Invoice: Forms and Fields Setup Guide*.

Copy Down

Copy down works the same as any other field.

Section 6: Processor Experience

Back-office processors can view and edit all tax information to ensure it complies with tax regulations. The processor can review the invoice and edit the VAT amount as necessary. The **Invoice Details** section in Concur Invoice displays the tax amounts in the currency in which the transaction was incurred.

NOTE: In some countries, there may be up to four fields VAT amount fields, although the Tax Authority feature currently only supports one field (VAT Amount 1).

Section 7: Configuration Overview

Tax Administration Tool

The Tax Administration tool is used to configure and maintain the tax authorities for each country, including the type of tax rate (for example, exempt, standard, or reduced), and the date and percent that will be in effect.

Optionally, expense types and vendors that share the same tax attributes can be grouped and associated to a tax authority to simplify the deployment of each tax authority configuration.

Client Responsibility Regarding VAT

It is the company's responsibility to understand the complexities and liabilities associated with VAT as well as the terms and requirements of reclaiming VAT.

If the company enlists SAP Concur for assistance, it is the company's responsibility to provide SAP Concur with the desired configuration information during the configuration process, for example, the names of tax authorities and VAT rates. Though SAP Concur can provide some general guidance about VAT, SAP Concur takes no responsibility in defining the company's VAT reporting requirements or reclamation strategy.

It is also the company's responsibility to remain informed of changes in VAT requirements as they apply to the company.

Calculate VAT and Required Criteria

The calculation that Concur Invoice will perform is based on three criteria:

Tax Authority + Company Location (Ship To) + Expense Type (or Vendor) = Calculation

The Tax Authority component incorporates the country and tax rate type and actual rate to be applied to the good or service. The Company Location component identifies a domestic or international location, and any additional state or provincial criteria for the calculation. Finally, the expense type or vendor define the good or service which may need to be handled per the type of purchase performed by the company.

Understand and Use the Effective Date and the End Date

When creating an expense type or vendor group you are required to enter an effective date during configuration. The *required* effective date is the start date on which the system should begin using the group, and the *optional* end date is the date on which the system will stop using the group configuration.

The screenshot shows the 'Expense Type Groups' configuration page. It has tabs for 'Tax Authorities', 'Expense Type Groups', 'Vendor Groups', 'Tax Code', and 'Tax Validation'. Under 'Expense Type Groups', there are three steps: '1 Group Name', '2 Expense Types', and '3 Tax Rates'. The 'Group Name' field is filled with 'Building Expense Types'. Below it, the 'Effective Date' field is highlighted with a red box and contains '06/03/2017'. The 'End Date' field is empty.

In use, these dates define the span during which the group is in effect. If no end date is specified, the system uses the date of 12/31/9999, but the admin can decide, based on changes to tax rates, to enforce an end date.

The screenshot shows the 'Tax Administration' screen with tabs for 'Tax Authorities', 'Expense Type Groups', 'Vendor Groups', 'Tax Code', and 'Tax Validation'. Under 'Expense Type Groups', there are three steps: '1 General', '2 Tax Rate Types', and '3 Tax Rates'. The 'Tax Rate Types' step is active, showing a table of tax rates. The 'Effective Date' and 'End Date' columns are highlighted with a red box.

Rate Type	Calculation Method	Tax Percent	Effective Date	End Date
Tax 1	Percentage	9.5%	06/01/2017	12/31/9999

This is typically done when new rates will take effect and the date for the new and expiring groups coincide such that no calendar gap exists between the two. For example, a new VAT rate from 10% to 12% to be enforced on January 1 means the admin would create a group using 10% up to December 31, and then begin use of the 12% group on the January 1 of the new year.

Understand and Use Company Locations

The location of the company receiving a good or service dictates how VAT tax is applied. The country of origin and destination, if different, let Concur Invoice calculate VAT based on international rates, while domestic transactions can be calculated on a different rate. In addition, the specific state or province may alter the calculation as well.

Setting the ship-to location is done by using the **Company Locations** tool, which is accessed by clicking **Administration > Invoice > Company Locations**.

The screenshot shows the 'Company Locations' configuration page in the Concur Invoice system. On the left, the 'Invoice Processing Admin' sidebar lists various administrative tasks, with 'Company Locations' circled in red. The main content area is titled 'Company Locations' and features a 'Modify Company Location' modal window. This modal contains several input fields: 'Name' (John's Business Ship To), 'Address Code' (JohnBiz), 'Address 1' (77664 Maple Lane), 'Address 2' (empty), 'Address 3' (empty), 'City' (Redmond), 'State/Province' (Washington), 'Postal Code' (98123), and 'Country' (UNITED STATES). At the bottom right of the modal, there are 'Save' and 'Cancel' buttons, with the 'Save' button being the focus of a mouse cursor.



For more information, refer to the *Concur Invoice: Company Locations Setup Guide*.

Apply VAT to Expense Type Groups

Clients can apply tax rates per expense type but note that not all expense types are subject to VAT calculation by all tax authorities. When defining the expense types for which VAT applies, there is at least one tax rate. In addition, the rate that is selected may depend on certain logical conditions.

For example, in Australia the standard tax rate is 10%. However, there are some exceptions where goods and services are exempt from VAT. In this case, clients can create two Expense Type Groups, one for goods and services that have a 10% tax rate and one that have no tax rate. Then clients can list the expense types that should belong to each of these groups.

NOTE: Applying VAT to expense type groups is optional. Doing this will simplify the deployment of the tax authority, but it is not required to implement tax authorities.

Availability of Expense Types Based on Location of Tax Authority

The unique combination of tax authority, company location, and expense type is used to calculate the tax. This means that if you intend to create several expense type groups for a single authority, those you select for one group are logically unavailable for any other group only within the tax authority with which you are working.



For more information about applying VAT to expense type groups, refer to the *Configure Tax Authorities* section in this guide.

Apply VAT to Vendor Groups

Vendor groups may share common tax-related attributes, just as with expense types. Clients can decide to group vendors just as they do with expense types, and, in fact, group vendors who are largely related by their common expense types. For example, office- or legal-related expense types where the vendor who fulfills these goods or services is never specified for any other expense type.

NOTE: Applying VAT to vendor groups is optional. Doing this will simplify the deployment of the tax authority, but it is not required to implement tax authorities.



For more information about applying VAT to vendor groups, refer to the *Configure Tax Authorities* section in this guide.

Forms and Fields: Ensure Employees Account for All Tax Amounts

The administrator can add relevant VAT fields to the forms in the Forms and Fields tool. Currently, in Tax Authority, Invoice only supports one VAT amount field (**VAT Amount 1/VAT Rate 1/VAT Tax Code 1**).



For more information about forms and fields, refer to the *Concur Invoice: Forms and Fields Setup Guide*, and for more information about VAT fields, refer to the *VAT Fact Sheet*.

Control Tax Amount Handling

To provide clients with better control of how tax amounts are handled at a given location, or in an office or a country, administrators can go to the Forms and Fields tool to activate the Specify Tax in Invoice Details or Itemization Summary feature by adding VAT fields to the Payment Request Header and/or Payment Request Line Item Details forms. This feature gives users the ability to manage and apply VAT on the invoice and, for example, change the VAT information when it differs between different items. The admin must add at least one VAT field at the header and at the line item level for the Specify Tax in Invoice Details or Itemization Summary feature to show on the Payment Request Header form of the invoice.

NOTE: The Specify Tax in Invoice Details or Itemization Summary feature will not appear if the admin has only selected one VAT field, either at the header or at the line item level.

Configure and Calculate VAT for Capture Processing

For Capture Processing, VAT fields are added to forms using options in the **Capture Processing Admin > Forms and Fields** tab. However, to specify how VAT is calculated is different in Capture Processing and Invoice. Whereas Invoice can use the Specify Tax in Invoice Details or Itemization Summary feature, Capture Processing specifies how VAT is calculated based on the placement of the VAT field.

Calculation of VAT is Form Dependent

For Capture Processing, VAT calculations are dependent on the placement of the field on the form. Fields are added to a form using the **Administration > Invoice > Capture Processing Admin** tool, either on the Header or Line Item form.

The screenshot shows the Concur Invoice administration interface. The top navigation bar includes 'CONCUR' and tabs for 'Requests', 'Travel', 'Expense', 'Invoice', 'Approvals', 'Reporting', and 'App Center'. Below this, a breadcrumb trail shows 'Company' > 'Request' > 'Expense' > 'Invoice'. The main header area displays 'Invoice Processing Admin' and 'Capture Processing Admin'. The left sidebar contains a list of links: 'Invoice Processing Admin', 'Accounting Administration', 'Audit Rules', 'Capture Processing Admin' (circled in red), 'Change Log', 'Company Info', 'Company Locations', and 'Configuration Report'. The main content area has tabs for 'Forms and Fields', 'Task Definition', 'Email Administration', 'Supplier Email Administration', and 'Other Settings'. The 'Forms and Fields' tab is active, showing a 'Form Type' dropdown menu with a red circle around it. The dropdown menu is open, showing three options: 'Payment Request Header', 'Payment Request Line Item Details', and 'Payment Vendor'. Below the dropdown, there are buttons for 'Add Fields', 'Modify Form', 'Copy Form', 'Delete Form', and 'Preview Form'. A 'Form Name' input field is also visible.

Once a VAT field is added, calculations are performed based on the location as follows:

- **Request Total** = Header Shipping + Header Tax (or line tax) + (Header VAT total (if exists and has non-zero value)) + Line item Total
- OR -
Line VAT total (if exists and has non-zero value)
- **Amount Remaining to be itemized** = Invoice Amount - (Header Shipping + Header Tax (or line tax) + (Header VAT total (if exists and has non-zero value)) - Line item Total
- OR -
Line VAT total (if exists and has non-zero value)

Please note the following when using the VAT feature:

- If both the header and line item VAT fields have non-zero values, then the line item VAT placement has precedence and that will be considered for calculation, (header VAT values will be ignored in that case).
- Tooltips are now added on the field **Amount remaining to be itemized**. This will help the user by providing the calculation details and the values for each field involved in that calculation.

Audit Rules

The administrator can use any of the VAT fields to set up an audit rule at the Header level. For a list of the VAT fields, see the *Forms and Fields: Ensure Employees Account for All Tax Amounts* section in this guide.



For more information about audit rules, refer to the *Concur Invoice: Audit Rules Setup Guide*.

Audit Trail

If a change to a VAT rate field is caused by a Tax Authority change, that event is logged by the system to the Audit Trail and may be referenced by the user to determine how the change occurred.

Section 8: Configure Tax Authorities

This section describes how to enable, access, and configure tax authorities.

The Basic Process

Implementing this feature requires some preparation and configuration prior to start using the feature. The client and SAP Concur staff will perform the following actions to configure and activate the feature:

- **Client adds VAT fields to forms:** Clients need to add VAT fields to the relevant forms before they start configuring the Tax Authority feature.

- **Concur enables the Tax Authority feature:** SAP Concur staff enable the feature.
- **Client configures tax authorities:** Once the feature is available in Concur Invoice, the client:
 - ♦ **Assign the Tax Administrator role:** The Tax Administrator role is assigned to an employee by using options in User Permissions, which allows this user to access the Tax Administration tool.
 - ♦ **Add a new tax authority:** The tax administrator defines each tax authority (usually a country) for which the company wants to track VAT. For each tax authority, the administrator defines the location, tax rate types (standard, reduced, and so on), the calculation method (percent by default), the rate, and the effective date in **Administration > Invoice > Tax Administration > Tax Authorities tab**.
 - ♦ **(Optional) Add a new expense type group to a tax authority:** The tax administrator sets tax and reclaim properties for groups of expense types that share the same tax and reclaim properties in the **Administration > Invoice > Tax Administration > Expense Type Groups tab**.

NOTE: Not all expense types are eligible for VAT or reclaim.

- ♦ **(Optional) Add a new vendor group to a tax authority:** The tax administrator sets tax and reclaim properties for groups of vendors that share the same tax and reclaim properties in the **Administration > Invoice > Tax Administration > Vendor Groups tab**.
- ♦ **(Optional) Configure Predefined Tax Codes:** The administrator can predefine tax codes for the user.

Step 1: Add VAT Fields to Forms

The administrator must add VAT fields to the forms, so that users can work and manage VAT.

NOTE: Currently, in Tax Authority, Invoice only supports one VAT amount field (**VAT Amount 1/VAT Rate 1/VAT Tax Code 1**).

► To add VAT fields to forms:

1. Click **Administration > Invoice**.
2. Click **Forms and Fields** (left menu).
3. In the **Form Type** list, select the relevant type of form to which you want to add VAT fields.
4. Click the **Forms** tab. The **Add Fields to Forms** window appears.
5. Select the VAT fields you want to add, and then click **Add Fields**.



For more information about forms and fields, refer to the *Concur Invoice: Forms and Fields Setup Guide*.

Step 2: Assign the Tax Administrator Role

The Invoice Tax Administrator role is available once SAP Concur staff have enabled the Tax Administration feature. Assign this role so that the user can see and work with tax authorities

► To assign the Invoice Tax Administrator role;

1. Click **Administration > Company > Company Admin**.
2. Click **User Permissions** (left menu) and then click the **Invoice** tab.
3. Enter the name of the user to which to assign the role, and then click Search.
4. In the **Available Roles** list, select Invoice Tax Administrator, and then click **Add**.

The screenshot shows the SAP Concur User Permissions interface. The top navigation bar has tabs for Company, Request, Expense, Invoice (selected), Reporting, and Supplier Portal. The left sidebar shows the 'Company Admin' menu with 'User Permissions' highlighted. The main content area is titled 'Company Admin Home' and shows the 'Invoice' tab selected. The 'Available Roles' list on the left includes 'Invoice Tax Administrator', which is highlighted. The 'Add' button is circled. The 'Roles for this User' list on the right shows various roles like 'Budget Administrator', 'Budget Approver', etc.

5. Click **Save**.

Step 3: Access Tax Authorities

The administrator needs to use the Tax Administration tool to access the Tax Authorities feature.

► **To access the Tax Authorities page:**

1. Click **Administration > Invoice**
2. Click **Tax Administration** left menu. The **Tax Administration** page appears.
3. Click the **Tax Authorities** tab.

The screenshot shows the 'Tax Administration' page with the 'Tax Authorities' tab highlighted. Below the tabs are buttons for 'New', 'Modify', and 'Remove'. A table lists existing tax authorities:

Tax Authority	Country	State/Province	Tax Name
Australian Tax GST	AU	Australian Capital Territory, New South Wales, Northern Territory, Queensland, South Australia, Tasmania, Victoria, Western Australia	GST

The following information appears for any existing tax authorities.

Column	Description
Tax Authority	This is the name of the tax authority (usually a country name), as defined by the company.
Country	This is the country associated with the tax authority. NOTE: The tax authority and country will likely be the same.
State/Province	This is the states/province associated with the tax authority. If the tax applies to an entire country, then no states/provinces are designated. NOTE: The column will likely be blank.
Tax Name	This is the name of the tax authority, as defined by the company. Examples of typical tax names are GST, MwST, and VAT.

Step 4: Add a New Tax Authority

Adding a new tax authority is a three-step process:

1. **Define the general settings:** Complete the **1 General** step of the wizard
2. **Define the tax rates types:** Complete the **2 Tax Rate Types** step of the wizard
3. **Define the tax rates:** Complete the **3 Tax Rates** step of the wizard

► **To complete the 1 General step:**

1. On the **Tax Authorities** page, click **New**. The **1 General** step appears.

2. Complete the appropriate fields:

Field	Description/Action
Tax Authority Name	Type a unique name (generally the country name) for the tax authority.
Country	Select the associated country.
State/Province	Select the associated states/provinces in the list. If the tax authority applies to the entire country, <i>do not select any states/provinces</i> . This action applies the attributes to all entities within the specified country.
Tax Name	Type a tax name, up to five characters maximum. NOTE: The tax name is the name that the Invoice user and processor see in the Concur Invoice user interface. The company should ensure that the name entered here is a term that is familiar to its users.

NOTE: When the admin selects **Country** and **State/Province** in the **Tax Authorities** tab, Invoice will pull the ship-to information from the **Company Locations** page in Administration to know where the expense incurred or the location to which the vendor will ship the goods or services. The system compares the origination of the invoice to the employee's home country to determine whether the transaction is domestic or foreign and then uses that information to determine the applicable tax authority and rates.

- Click **Next**. The **2 Tax Rate Types** step appears.

The screenshot shows the 'Tax Administration' window with tabs for 'Tax Authorities', 'Expense Type Groups', 'Vendor Groups', and 'Tax Validation'. Below these are three steps: '1 General', '2 Tax Rate Types' (highlighted with a red circle), and '3 Tax Rates'. Under step 2, there are 'New' and 'Remove' buttons, and a table with columns 'Rate Type' and 'Calculation Method'.

► **To complete the 2 Tax Rate Types step:**

Tax rate types define the name of the tax rate for reference in the system and on any requests generated in the business intelligence tools in the system. It is recommended (but not required) that these names match the name published by the tax authority.

- On the **2 Tax Rate Types** step, click **New**. The **Add Tax Rate Types Configuration** window appears.

The screenshot shows the 'Add Tax Rate Types Configuration' dialog box. It has a title bar with a close button (X). Inside, there are two fields: 'Tax Rate Type Name:' with a text input field, and 'Calculation Method:' with a dropdown menu showing 'Percentage'. At the bottom right are 'Save' and 'Cancel' buttons.

- Complete the appropriate fields.

Field	Description
Tax Rate Type Name	Type the name of the rate, for example, Standard or Reduced. NOTE: It is recommended (but not required) that these names match the name published by the tax authority.
Calculation Method	Select <i>Percentage</i> . This is the default choice.

- Click **Save**.

4. Add as many tax rate types as needed.

Rate Type	Calculation Method
Exempt	Percentage
Reduced	Percentage
Standard	Percentage

5. When done, click **Next**. The **3 Tax Rates** step appears.

Rate Type	Calculation Method	Tax Percent	Effective Date	End Date
-----------	--------------------	-------------	----------------	----------

► **To complete the 3 Tax Rates step:**

1. On the **3 Tax Rates** step, click **New**. The **Add Tax Rate Configuration** window appears.

Rate Type: Exempt

Effective Date: [Calendar Icon]

Tax Percent: [Input Field]

Save Cancel

2. Complete the appropriate fields.

Field	Description
Rate Type	Select the rate type. Once you select the type, the Tax Percent field appears.

Field	Description
Effective Date	Enter the start date for the rate.
Tax Percent	This field appears by default and is based on the Percentage calculation method. Enter the percentage here.

3. Click **Save**.
4. Add as many rates as needed.

Rate Type	Calculation Method	Tax Percent	Effective Date	End Date
Exempt	Percentage	3%	04/01/2015	12/31/9999
Standard	Percentage	10%	04/01/2015	12/31/9999
Reduced	Percentage	5%	04/01/2015	12/31/9999

5. Click **Done**. The new tax authority appears on the **Tax Authorities** page.

Step 5: (Optional) Add a New Expense Type Group to a Tax Authority

Adding an expense type group is a three-step process:

1. **Define the group settings:** Complete the **1 Group Name** step of the wizard
2. **Select the affected expense types:** Complete the **2 Expense Types** step of the wizard
3. **Define the tax rates:** Complete the **3 Tax Rates** step of the wizard

NOTE: Ensure that you are consistent if you configure expense type groups or vendor groups and define the VAT calculation mode. For example, if you select line item in the expense type group configuration, you should also select line item as a VAT calculation mode.

► **To complete the 1 Group Name step:**

1. On the **Expense Types Group** tab, select from the **Tax Authority** list.

Tax Administration

Tax Authorities | Expense Type Groups | Vendor Groups | Tax Code | Tax Validation

Tax Authority: B West with effective dates: Current Search

New Modify Remove

Group Name	Expense Types	Effective Date
------------	---------------	----------------

2. (Optional) Select the desired date range (all currently active, or all tax authorities) in the **with effective dates** list, then click **Search**. The existing groups for the selected tax authority, if any, appear.
3. Click **New**. The **1 Group Name** step appears.

Tax Administration

Tax Authorities | Expense Type Groups | Vendor Groups | Tax Code | Tax Validation

1 Group Name 2 Expense Types 3 Tax Rates

Group Name

Group Name:

Effective Date:

End Date:

Applies To

☐ Payment Request

4. Enter the desired values for the group.

Field	Description/Action
Group Name	Enter the display name for the group.
Effective Date	Select the effective date of the group.
End Date	(Optional) Select the end date for the group's effective date range. Typically, the system will set this date when it is time to retire this group. Leave this blank unless there is a specific end date you want to enforce.
Applies To	Select the <i>Payment Request</i> document type for which to calculate VAT for expense type groups. The Applies To setting also appears as a column on the Expense Type Groups page.
Tax Code	You can associate a tax code to a relevant set of expense types. This information will then feed into your financial system to make it easier for your company to handle tax. The tax code can contain up to 20 characters. The Tax Code field is an arbitrary field and will be a read-only field for the user. NOTE: VAT tax codes are applicable to invoices only.
Disable VAT calculation	In countries where vendors already provide VAT amounts, for example in the UK, there might not be a need to perform VAT calculation. If this is the case, select the check box to disable VAT calculation. NOTE: You can only disable VAT calculation for invoices.

5. Click **Next**. The **2 Expense Types** step displays.

The screenshot shows the 'Tax Administration' interface. At the top, there are tabs for 'Tax Authorities', 'Expense Type Groups' (which is highlighted with a red circle), 'Vendor Groups', 'Tax Code', and 'Tax Validation'. Below the tabs, there are three numbered steps: '1 Group Name', '2 Expense Types' (which is the active step), and '3 Tax Rates'. The 'Expense Types' section contains a list of expense types with checkboxes. The 'UNAVAILABLE EXPENSE TYPES' section contains a table with columns for 'Tax Authority', 'Group Name', 'Effective Date', and 'Expense Types'.

Expense Types	UNAVAILABLE EXPENSE TYPES
<input type="checkbox"/> Advertising	
<input type="checkbox"/> Building Maintenance	
<input type="checkbox"/> Building Repair	
<input type="checkbox"/> Catering	
<input type="checkbox"/> Cellular Telephone	
<input type="checkbox"/> Computing Equipment	
<input type="checkbox"/> Conference/Seminar Fees	
<input checked="" type="checkbox"/> Employee Award/Recognition	
<input checked="" type="checkbox"/> Financial Services	

► **To complete the 2 Expense Types step:**

1. On the 2 **Expense Types** step, select the desired expense types in the **Expense Types** column.

NOTE: Any expense types that are already used for this tax authority appear in the **Unavailable Expense Types** pane with the name of the group.

2. Click **Next**. The 3 **Tax Rates** step displays.

Tax Administration

Tax Authorities | Expense Type Groups | Vendor Groups | Tax Code | Tax Validation

1 Group Name | 2 Expense Types | 3 Tax Rates

Tax Condition	Rate Type
Always	Tax 1

► **To complete the 3 Tax Rates step:**

The 3 **Tax Rates** step shows the default tax condition of *Always* which means that this tax rate will always apply.

1. To change the rate type, click the field in the **Rate Type** column to select from the list, which displays the rate types available for the selected tax authority.

Tax Condition	Rate Type
Always	Australian Tax GST

Australian Tax GST

GST-Exempt

GST-Reduced

GST-Standard

2. Click **Done** to exit the wizard. You will now see the expense type groups that you created in the list.

Tax Administration

Tax Authorities | Expense Type Groups | Vendor Groups | Tax Code | Tax Validation

Tax Authority: B West with effective dates: Current Search

New Modify Remove

Group Name	Expense Types	Effective Date	End Date	Rate Type	Applies To
Building Expense T...	Building Maintenance, Janitorial, Marketing, Printing and Duplication	06/01/2017		Tax 1	Payment Request

Step 6: (Optional) Add a New Vendor Group to a Tax Authority

Adding a vendor group is a three-step process:

1. **Define the group settings:** Complete the **1 Group Name** step of the wizard
2. **Select the affected vendors:** Complete the **2 Vendor Name** step of the wizard
3. **Define the tax rates:** Complete the **3 Tax Rates** step of the wizard

NOTE: Ensure that you are consistent if you configure expense type groups or vendor groups and define the VAT calculation mode. For example, if you select line item in the expense type group configuration, you should also select line item as a VAT calculation mode.

► To complete the **1 Group Name** step:

1. On the **Vendor Groups** tab, select from the **Tax Authority** list.

The screenshot shows the 'Tax Administration' interface with the 'Vendor Groups' tab selected. A dropdown menu for 'Tax Authority' is highlighted with a red circle. Below the dropdown are buttons for 'New', 'Modify', and 'Remove'. To the right of the dropdown is a 'with effective dates' section with a 'Current' dropdown and a 'Search' button. Below these elements is a table with columns: 'Group Name', 'Vendor Name', 'Effective Date', 'End Date', 'Rate Type', and 'Applies To'.

2. (Optional) Select the desired date range (all currently active, or all tax authorities) in the **with effective dates** list, and then click **Search**. The existing groups for the selected tax authority, if any, appear.

3. Click **New**. The **1 Group Name** step appears.

Tax Administration

Tax Authorities

Expense Type Groups

Vendor Groups

Tax Code

Tax Validation

1 Group Name

2 Vendor Name

3 Tax Rates

Group Name

Group Name:

Effective Date:

End Date:

Applies To

Payment Request

4. Enter the desired values for the group.

Field	Description/Action
Group Name	Enter the display name for the group.
Effective Date	Select the effective date of the group.
End Date	(Optional) Select the end date for the group's effective date range. Typically, the system will set this date when it is time to retire this group. Leave this blank unless there is a specific end date you want to enforce.
Applies To	Select the <i>Payment request</i> document type for which to calculate VAT for vendor groups. The Applies To setting also appears as a column on the Expense Type Groups page.
Tax Code	You can associate a tax code to a relevant set of vendors. This information will then feed into your financial system to make it easier for your company to handle tax. The tax code can contain up to 20 characters. The Tax Code field is an arbitrary field and will be a read-only field for the user. NOTE: VAT tax codes are applicable to invoices only.

Field	Description/Action
Disable VAT calculation	In countries where vendors already provide VAT amounts, for example in the UK, there might not be a need to perform VAT calculation. If this is the case, select the check box to disable VAT calculation. NOTE: You can only disable VAT calculation for invoices.

- Click **Next**. The **2 Vendor Name** step displays.

Tax Administration

Tax Authorities Expense Type Groups Vendor Groups Tax Code Tax Validation

1 Group Name 2 Vendor Name 3 Tax Rates

Tax Type:

No. of Vendors Selected: 1

☐ Vendor Name

☒ Concur

UNAVAILABLE VENDORS

Tax Authority	Group Name	Effective Date	Vendor Name
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► **To complete the 2 Vendor Name step:**

- (Optional) On the **2 Vendor Name** step, select a type of tax, international, domestic, taxable, etc., for this optional step, from the **Tax Type** list.

NOTE: Any vendors that are already used for this tax authority appear in the **Unavailable Vendors** pane with the name of the group.

- Click **Next**. The **3 Tax Rates** step displays.

Tax Administration

Tax Authorities Expense Type Groups Vendor Groups Tax Code Tax Validation

1 Group Name 2 Vendor Name 3 Tax Rates

Tax Condition:

Rate Type:

► **To complete the 3 Tax Rates step:**

The **3 Tax Rates** step shows the default tax condition of *Always* – meaning this tax rate will always apply.

1. To change the rate type, click the field in the **Rate Type** column to select from the list, which displays the rate types available for the selected tax authority.

Tax Condition	Rate Type
Always	Australian Tax GST
	Australian Tax GST
	GST-Exempt
	GST-Reduced
	GST-Standard

2. Click **Done** to exit the wizard. You will now see the vendor groups that you created in the list.

Tax Administration

Tax Authorities | Expense Type Groups | Vendor Groups | Tax Code | Tax Validation

Tax Authority: B West with effective dates: Current **Search**

New **Modify** **Remove**

Group Name	Vendor Name	Effective D...	End Da...	Rate Type	Applies To
Internet	Concur	06/01/2017		Tax 1	Payment Request

Step 7: (Optional) Configure Predefined Tax Codes

The administrator can predefine tax codes. This will simplify entry of VAT tax codes for the end user and, at the same time, provide consistency when working with VAT tax codes for invoices and within Tax Authority.

NOTE: If the admin does not predefine tax codes, the user will see the tax codes in read-only fields and not in lists.

► **To configure predefined tax codes:**

1. Click **Administration > Invoice > Tax Administration** (left menu).
2. Click the **Tax Code** tab.

The screenshot shows the Concur web application interface. The top navigation bar includes 'Requests', 'Travel', 'Expense', 'Invoice', 'Approvals', and 'Reporting'. The left sidebar shows the 'Invoice Processing Admin' menu. The main content area is titled 'Tax Administration' and has several tabs: 'Tax Authorities', 'Expense Type Groups', 'Vendor Groups', 'Tax Code' (which is selected and circled in red), and 'Tax Validation'. Below the tabs, there are buttons for 'New', 'Save', 'Remove', and 'Cancel'. A 'Tax Code' input field is visible below the buttons.

3. Click **New**.

This screenshot is a closer view of the 'Tax Administration' interface. The 'Tax Code' tab is selected. The 'New' button is highlighted with a mouse cursor. Below the buttons, the 'Tax Code' input field is highlighted with a blue border, indicating it is the active field for data entry.

4. Type the name of the code and then click **Save**.

The user will now see the **VAT Tax Code 1** field as a list in the **Invoice Details** and **Itemization Summary** sections of the invoice.

The screenshot shows the 'Invoice Details' section of the Concur application. On the left, there is a 'Vendor Information' sidebar. The main form contains fields for 'Payment Request Type', 'Request Name', 'Invoice Number', 'Invoice Date', 'Invoice Amount', 'VAT Amount 1', 'VAT Rate 1', 'VAT Tax Code 1', 'Payment Due Date', 'Project', and 'Comments'. The 'VAT Tax Code 1' field is highlighted with a red circle and shows a dropdown menu with 'DOMT' selected. At the bottom, there are tabs for 'Specify Tax in: Invoice Details' and 'Itemization Summary'.

5. To edit the **VAT Tax Code 1** field, the admin needs to ensure the user has been given modify rights of these fields in the Forms and Fields tool.

Section 9: Imports and Extracts

IMPORTS

The VAT fields are available in the import.

EXTRACTS

The Payment Request Accounting extract and Employee Requested Vendor extract will have the same fields as the imports. These fields will all be optional.

With the ability to include Header level and Line Item level VAT amount taxes in the Payment Request Accounting Extract, SAP Concur has added a new option, *On a Separate Line*, in the **Tax Details** list of the Payment Request Accounting Extract. This option provides a new tax line with tax information instead of including tax on the invoice line. This means that there will be one line with tax information and one line without tax information, and, thus, every other line goes into separate extracts.

NOTE: SAP Concur creates extracts after the release and the information will then be added to the specification guide.



For more information, refer to the following documents:

- ◆ *Concur Invoice: Vendor Import User Guide*
- ◆ *Concur Invoice: Approved Vendor Import V3 (Current) Specification*
- ◆ *Concur Invoice: Payment Request Accounting Extract V2 (Current) Specification*
- ◆ *Concur Invoice: Standard Employee Requested Vendor Extract Specification*
- ◆ *Concur Invoice: Payment Request Import V2 Specification*

Section 10: Reporting

The VAT fields will be available for clients who use Analysis/Intelligence.



For more information, refer to the Analysis/Intelligence user guides.

Section 11: Appendix A - Tax Amount Calculation

VAT is calculated at the time the expense is saved. VAT is recalculated when the employee, approver, or processor edits the invoice date, invoice amount, policy, vendor, system tax, shipping, VAT amount 1, location, expense type, location, line quantity, or line item unit price.

The system tracks the source of the tax amount (calculated by the system when the employee saves the invoice) or if the VAT amount was adjusted by a back-office processor. The system does not recalculate and overwrite the processor's edits to the tax amount.

Concur Invoice calculates the Net amount first and then applies the VAT rate to receive the correct VAT tax.

Concur Invoice calculates VAT tax as follows if tax is set to header:

$$\text{Net} = \text{Line Item Amount} / (1 + \text{Tax Rate})$$

$$\text{VAT} = \text{Net} * \text{VAT Rate}$$

Concur Invoice calculates VAT tax as follows if tax is set to line item:

$$\text{VAT Rate} * \text{Line Item Amount} = \text{Line Item VAT Amount}$$

Example:

Let us assume that we have the following invoice information:

Invoice Amount = 100

Shipping = 10

VAT Rate on vendor = 10 %

The calculation will then be as follows:

$$100 - 10 = 90 / 1.10 = 81.81 \text{ (NET)}$$

$$81.81 * .10 = 8.18 \text{ (VAT1)}$$

NOTE: This update only applies to Tax Authority at the header level (vendor). Line item VAT Tax Authority remains as is with percentage applied to the Total for the line item row.

Once the system has the *net*, the system can calculate each of the individual taxes. For most countries, this is really a simple calculation, because tax is levied only at the country level. For other countries, this calculation should still arrive at the correct amounts for the various levels of tax.



For more information on VAT, refer to the *Concur Invoice: Value Added Tax (VAT) Setup Guide*.

UK Example (Applicable to All Single-Level VAT Countries)

From the point of sale:

```

NET expense = 125.32 (pre-tax sales total)
VAT rate = 17.5%
VAT = 125.32 * 0.175 = 21.931 rounded to 21.93
GROSS = NET + SumOfTaxes
GROSS = 125.32 + (21.93)
GROSS = 147.25

```

The transaction is entered into the application with the gross amount. The VAT tax rate already exists in the system as part of the UK tax configuration.

So, from the application:

```

GROSS expense = 147.25
VAT rate = 17.5%
NET = GROSS / (1 + SumOfTaxRates)
NET = 147.25 / (1 + 0.175)
NET = 147.25 / 1.175
NET = 125.31914 rounded to 125.32

```

